



RV Type:

Run of Fleet

Coachmen Freelander 21RS, 23FS, 26DS

East to West Entrada 2200S

Thor 22B, 22E



Instruction Manual

ENGLISH



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Coachmen Frelander 21RS, 23FS, 26DS



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Welcome to the Open Road: Your Adventure Starts Now!

On behalf of the entire team, we extend our heartfelt thanks for choosing **Fraserway RV Rentals** or **Four Seasons RV Rentals** as your partner in exploration.

We are truly delighted that you have decided to embark on your journey with one of our quality motorhomes. We believe the freedom and flexibility of an RV vacation provides the perfect setting for creating **unforgettable memories**, and we sincerely wish you a **safe, successful, and truly exceptional trip**—the vacation of a lifetime!

This comprehensive Customer Manual is designed to be the single most important resource you carry with you. We understand that operating a motorhome is new to many travelers, and our goal is to ensure you feel **confident and prepared** from the moment you leave our lot until the moment you return.

Within these pages, you will find:

- **Crucial Travel Rules and Regulations**
- **A Detailed Description of Your Motorhome and its Appliances**
- **Clear, Step-by-Step Instructions**
- **Quick Reference Troubleshooting**

We encourage you to take a few minutes to familiarize yourself with this manual now. Having this knowledge at hand will help you relax and focus entirely on the beautiful sights and experiences awaiting you.

Safe travels, and we look forward to hearing about your incredible journey!

Your Fraserway and Four Seasons Rentals team

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ROADSIDE ASSISTANCE

If you experience any issues with your RV during your travels, please contact our **Fraserway & Four Seasons OnRoad Support Service**. Our team is here to help keep your journey smooth and enjoyable.

Emergency Service Numbers

Toll-free: **1-866-535-6601**

Direct: **1-604-636-3057**

Emergency Service Hours (Pacific Time – BC & Yukon)

- **Monday to Friday:** 5:00 am – 8:00 pm
- **Saturday, Sunday & Holidays:** 6:00 am – 6:00 pm

Email: onroadsupport@fraserway.com

Please note that these hours follow the **Pacific Time Zone** (British Columbia & Yukon): **UTC-8**, or **UTC-7** during daylight saving time.

If you call **outside of these hours**, your call will be answered by our after-hours service. They'll take your information and forward it to us, and we'll contact you as soon as possible during regular business hours. The **Fraserway & Four Seasons OnRoad Support Service** is available from **April 1 to October 31, 2026**.

Before You Call – Please have the following information ready:

- **Your Rental Agreement Number** (*found in the upper left corner of your rental agreement*)
or
Your Unit Number (*found on your key tag*)
- **Your exact current location** (*Province, city, street or intersection, campsite name, pitch number*)
- **Your upcoming travel plans** (*Planned campgrounds and cities for the next 2–3 days*)
- **A clear description of the issue** (*Please describe the problem in as much detail as possible*)

Important: Without the above information, we may not be able to identify your booking or reach you if you need to leave a message.

Thank you for your cooperation — it helps us get you back on the road faster!

IN CASE OF AN ACCIDENT

Your safety is always the top priority. If you're involved in an accident, please follow these steps:

1. **Check for injuries.**
Make sure everyone is safe and determine if anyone needs immediate care.
2. **Call for help if needed.**
If anyone is injured or there's significant damage, call **9-1-1** right away for police or medical assistance.
3. **Let us know what happened.**
Once everyone is safe, please contact the **Fraserway & Four Seasons OnRoad Support Service** to report the accident.
4. **Exchange information.**
Share and record important details with the other people involved, such as:
 - Names, addresses, and phone numbers
 - Insurance companies and policy numbers
 - Driver's license numbers and vehicle information (including license plate)
 - If the driver and insured person are different, note both names and their relationship
5. **Gather details at the scene.**
Use the **Accident Report Form** located behind the driver's side visor to write down:
 - Vehicle make, model, color, and year
 - Street names, intersections, or nearby landmarks
 - Police officer names or ID numbers, and the incident number (if available)
6. **Take photos.**
Snap clear pictures of the accident scene and all vehicles involved — especially any visible damage. If there are witnesses, please note their names and contact details, as this can help later if there are any questions or disputes.

Tip: Staying calm and gathering accurate details will help us assist you quickly and efficiently — and get you safely back on the road.

	Phone No.	Monday - Friday	Saturday	Sunday/Holiday
Fraserway / Four Seasons OnRoad Support Service	1-866-535-6601* and 1-604-636-3057 (Mon-Fri: 5am-8pm, Sat, Sun and holidays: 6am – 6pm)			
Police/Ambulance	9-1-1	24/7	24/7	24/7
Ford Roadside Assistance	1-800-665-2006*	24/7	24/7	24/7
Dodge Roadside Assistance	1-800-363-4869*	24/7	24/7	24/7
Kal Tire 24-Hour Roadside Assistance (Tires only)	1-888-525-8473*	24/7	24/7	24/7

Note: Phone numbers marked with * are toll free from a landline. Charges may apply when calling from a mobile phone.

CANADIAN TRAFFIC RULES AND ROAD SIGNS

DRIVER'S LICENSE REQUIREMENTS

A **valid national driver's license** is mandatory for all RV rentals. While most foreign licenses are generally accepted across Canada, we strongly recommend that drivers whose licenses are *not* issued in English or French also carry an **International Driving Permit (IDP)**. An International Driving Permit is only valid in combination with your valid national drivers' license.

ALCOHOL AND DRUGS

Your Safety is Our Priority: Please be aware that blood alcohol and drug limits for operating a vehicle are strictly mandated by provincial and territorial laws. We strongly urge you to **never drive under the influence** to ensure your well-being and adhere to all legal requirements.

SEAT BELT SAFETY

Mandatory Seat Belt Use: For your safety and compliance with Canadian and U.S. laws, **the driver and all passengers must have their seat belts properly fastened** at all times while the vehicle is in motion.

ROAD SPEED REGULATIONS

Be advised that the default speed limit is **50 km/hr in most urban areas** and either **80 or 100 km/hr on highways**, unless a different speed is clearly indicated by posted signs.

PEDESTRIANS

Road Courtesy: Please note that Canadian drivers generally operate with a **polite and considerate manner**. Always remember that **pedestrians have the legal right of way** and must be granted safe passage.

HIGH-OCCUPANCY VEHICLE (HOV) LANES

HOV lanes are designed to promote carpooling and public transit by restricting use to vehicles carrying a minimum number of occupants. The HOV symbol is a **diamond shape**, which is marked on the lane surface and posted on regulatory signs.



Example of signs:

Left: HOV Lane Starts: *HOV lane for buses and vehicles with at least 2 people starts here.*

Right: Time-Restricted HOV Lane: *From 5 AM to 11 PM, this lane is an HOV lane for buses and vehicles with at least 3 people only.*



<u>Fraserway RVs allowed on HOV lanes:</u>	<u>Fraserway RVs NOT allowed on HOV lanes due to weight restrictions:</u>
<ul style="list-style-type: none">• Van Conversion• Truck Camper• C-Small	<ul style="list-style-type: none">• C-Medium, C-Large, C-XLarge, ROF

INTERSECTION GUIDELINES AND TRAFFIC SIGNALS

Navigating intersections safely and courteously is crucial for a smooth journey. Please follow these guidelines regarding traffic control devices and right-of-way rules.

FOUR-WAY STOPS AND UNCONTROLLED INTERSECTIONS



When approaching a four-way stop, or any intersection where traffic lights are not functioning (treated as an all-way stop), follow these mandatory rules:

1. **Mandatory Stop:** You **must always come to a complete stop** at the designated stop line.
2. **Right-of-Way (Sequence):** The driver who arrived and came to a complete stop **first** has the right-of-way to proceed.
3. **Right-of-Way (Simultaneous Arrival):** If two vehicles arrive at the stop line at the exact same time, **yield the right-of-way to the vehicle on your right-hand side.**
4. **Courtesy and Flow:** In line with Canadian driving courtesy, drivers are typically disciplined and courteous. **Only one vehicle is permitted to cross the intersection at a time** to maintain orderly traffic flow.

TRAFFIC LIGHT MANEUVERS



- **Protected Left Turns:** A designated **left turn arrow** provides a protected turn, allowing you to safely proceed while opposing traffic is stopped by a red light.
- **Right Turn on Red (RToR):** In the U.S. and Canada, you may generally turn right on a red light **after coming to a complete stop** and confirming the intersection is entirely clear of vehicles, cyclists, and pedestrians.

! **Note on RToR:** The sole major exception to the Right Turn on Red rule is the **Island of Montreal in Québec.** Always obey clearly posted signs that prohibit RToR at specific locations.



Example on the left: Turning right is prohibited on red.

Example on the right: Turning right is prohibited from Monday to Friday, 7AM - 9AM and 4PM - 6PM (no matter whether there are traffic lights or not).



SCHOOL BUS SAFETY PROTOCOL



The safety of children is paramount. You **must** observe the following strict legal protocol when encountering a school bus.

Recognizing the Stop Signal

Canadian school buses are easily identified by their yellow color. When a school bus is **stopped** and signals using flashing red lights and/or a swing out stop sign:

- **All traffic must come to a complete halt.** This is a legal requirement to ensure children can safely get on and off the bus.
- **It is strictly against the law to pass a stopped school bus** that is signaling its stop. Failure to obey this rule is a serious offence.

Exceptions

- **Median Separated Roads:** Only if the road is physically separated by a **median** (a raised or unpaved barrier), may traffic proceeding in the opposite direction (oncoming traffic) slowly proceed without stopping.

Resuming Traffic

- Traffic may only move again in both directions once the **flashing lights have been turned off** and the **stop sign has been retracted.**

RESPONDING TO EMERGENCY VEHICLES

If an ambulance, fire truck, or police car approaches with **flashing lights and/or sirens** (whether from ahead or the rear):

- Immediately **pull over safely to the right side of the road** or traffic lane.
- **Remain stationary** until all emergency vehicles have completely passed your location

IF STOPPED BY LAW ENFORCEMENT

Should you be pulled over by a police vehicle, follow these steps to ensure a safe and professional interaction:

- Safely **pull over to the right side of the road** and turn off the ignition.
- **Stay inside your vehicle** and roll down the driver's window. Wait calmly for the officer to approach.
- Always keep your hands visible on the steering wheel.
- **Follow all instructions and orders** given by the officer.

ACCIDENTS AND DAMAGE PROCEDURES

In the event of an accident, your safety and adherence to proper protocol are paramount.

PREVENTATIVE PARKING SAFETY

Please be aware that **most vehicle damage occurs while maneuvering and parking the RV.**

- **Tip:** To easily prevent parking-related damage, we strongly recommend having a passenger **exit the vehicle and assist the driver** by giving clear, real-time directions.

AT THE ACCIDENT SCENE

Follow these steps immediately after an incident:

1. **Do Not Settle: Never settle or admit any wrongdoing or fault** at the accident scene.
2. **Call Police:** Call the Police immediately if required (note that the police may not attend minor accidents without personal injury).
3. **Gather Information:** If possible and safe, **take photographs, make detailed notes, and exchange information** with the other party involved.
4. **Stay Visible:** Keep your hands visible and follow all instructions if law enforcement attends.

REPORTING THE INCIDENT

- **Mandatory Contact:** You must **always call our OnRoad-Service** immediately following an accident.
- **Complete Report:** **Fill in the comprehensive Accident Report form** found in the envelope behind the driver's side visor

NAVIGATION AND VEHICLE HEIGHT RESTRICTIONS

It is **crucial** that you are always aware of your RV's dimensions, as standard GPS systems do not account for vehicle height restrictions.

- **Vehicle Specifications:** Your RV's specific **External Dimensions and Gross Vehicle Weight (GVW)** are clearly listed on the windshield sticker and within this manual.
- **GPS Limitation:** Standard GPS navigation systems **do not provide height restriction data**
- **Mandatory Checks: Always check for clearly posted restriction signs** before attempting to pass through:
 - Tunnels and Overpasses
 - Gas station canopies and roof constructions
 - Ferry entry points and ticket booths

! Important Warning: Structures such as drive-thrus at fast food outlets, entryways to hotels/motels and parking garages are generally too low for safe RV passage and should be avoided.

Clearance Requirement: The minimum vertical clearance needed for safe passage with any of our vehicles is 3.7 meters or 12 ft.

PARKING REGULATIONS AND SAFETY ZONES

Please be advised that while detailed parking regulations may vary by province and territory, the following general rules apply and must be strictly observed:

GENERAL PARKING RULE

- **Direction of Traffic:** As a general rule, parking is only permitted when your vehicle is facing the **driving direction of the traffic lane** on the side of the street where you park.

Important Parking Notice: Be aware that a yellow curb side typically signifies a no-parking area. Furthermore, when parking in a paid zone, you must ensure payment for the total number of parking spots your RV occupies.

PROHIBITED PARKING ZONES

For safety and legal compliance, parking is **strictly prohibited within 6 meters (approx. 20 feet) on either side** of the following fixtures and locations:

- Pedestrian crossings, Stop signs, Traffic control signals.
- Fire hydrants, Curves or corners.
- Entrance/Exit of hotels, theatres, schools, and fire departments.

TOLL BRIDGES AND CROSSINGS

To ensure a smooth return and prevent unnecessary administrative fees, please follow the guidelines regarding toll crossings:

- **Toll Notification (Post-Use):** If you are aware that you have crossed a toll bridge during your journey where payment was not made on the spot, you **must inform us upon return of the RV**.
 - **Note:** Fraserway RV is billed directly by the toll operator. Timely notification avoids additional administrative charges being applied to your final bill.
- **Direct Payment Crossings:** Some crossings require **direct payment on the spot**.
 - **Safety Priority:** When approaching a toll booth, always use the **truck lane** to prevent any potential issues with height restrictions.



ROAD SIGNS



One way street



Pedestrians are not allowed to cross the street here.



Crossing the road is only permitted at crosswalks.



Do not enter.



Vehicles parked in this zone without a permit will be towed.



Road is closed. The arrow points in the direction of the detour.



From this point, do not change lanes until further notice.



Authorized vehicles only (buses, emergency vehicles, etc.).



No parking on either side of the sign. If the arrow points in one direction only, do not park on the side it points to.



No stopping on either side of the sign.



This road or lane is for bicycle use only.



This road or lane is for buses only.



Private property. No parking.



Turn headlights on and remove sunglasses (common at tunnel entrances).



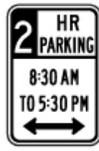
No parking from 8:30AM to 5:30PM. Parking is allowed during the remaining hours.



No parking except on Sundays and on holidays.



No parking. Loading zone.



Parking on both sides of sign daily 8:30AM - 5:30PM for 2 hours. Parking disks are not used in Canada.



Drivers travelling in opposite directions share the centre lane for left turns.



On multi-lane highways: Sign in combination with exit signs means that a lane ends and becomes the exit lane.



Control signal: Placed over lanes to indicate which ones are open for driving. Here: RED = do not drive in Right lane.



YELLOW: Move into one with a green arrow. If flashing yellow over all lanes: Slow down and proceed with caution.



Green arrow: Drive in this lane.

CABIN

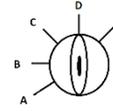
POWERTRAIN AND ENGINE

Your motorhome features an automatic transmission, power steering, and power brakes for easy driving. Engine options include a V8 (5.4 L, 255 hp) or V10 (6.8 L, 305 hp), providing sufficient power for highway driving and driving in the mountains.

IGNITION SWITCH

The ignition switch has 5 different key positions:

POSITION A (ACCESSORY)	Powers electrical items (e.g. radio) with engine off.
POSITION B (LOCK)	Shuts off engine and locks the steering wheel.
POSITION C (OFF):	The ignition is off, steering unlocked.
POSITION D (ON):	All electrical systems active; warning lights come on.
POSITION E (START)	Cranks the engine. Release the key once the engine starts.



AUTOMATIC TRANSMISSION/GEAR SELECTOR

The gear selector is located to the right of the steering wheel, with the current position displayed on the instrument cluster.

The brake pedal must be pressed to shift from Park into Reverse or Drive.

P (Park) is used to start or stop the engine and remove the key.

R (Reverse) engages the rear-view camera automatically.

N (Neutral) is for towing only.

D (Drive) is recommended for all normal driving.

Lower gears (**4, 2, 1**) provide improved traction, acceleration on slippery surfaces, or maximum engine braking, but should only be used when necessary.

TOW/HAUL MODE



Tow/Haul optimizes shifting and prevents transmission overheating, especially in mountainous terrain. It provides extra power uphill and engine braking downhill to reduce brake wear. Activate by pressing the button at the end of the shift lever.

CRUISE CONTROL

Cruise control works at speeds of 50 km/h or higher. It should not be used in mountainous areas, as frequent shifting may increase fuel consumption and potentially damage the transmission.



Programming Cruise Control:

Turn it on with the **ON** button.

Accelerate to your desired speed and press **SET +** to maintain it (you can also use the pedal and then press **SET +**).

Press **SET -** to reduce speed.

Use **RES** to resume a previous speed after braking.

CANCEL pauses cruise control, and **OFF** turns it off.

PARKING BRAKE AND HOOD RELEASE

To release the parking brake, pull the parking brake release lever (1).

To engage the parking brake, press the foot pedal (2).

The hood release lever can be pulled to open the hood (3).



VEHICLE CARE AND MAINTENANCE

FUEL



Your RV runs on **regular unleaded gasoline (87 octane)**. For the best performance, fill up at well-known stations like Esso, Shell, Chevron, Husky, Petro-Canada, or Irving. Try to avoid smaller independent stations, as lower-quality fuel can sometimes clog pumps and lead to unexpected problems.

ENGINE OIL

For the best performance, check the engine oil every **1,500 km** when the engine is cold. If you need to top it up, please use only **SAE 5W30** and keep your receipts for reimbursement.

Friendly Reminder: Using the wrong fuel, oil, or fluids can cause damage, which the renter would be responsible for. If you're ever unsure, just give **OnRoad Support** a call—they're happy to help.

OIL CHANGE LIGHT ILLUMINATES

We change the oil in our vehicles every **12,000 km** following the manufacturer's recommendations. Sometimes the oil change light may come on a bit earlier due to the programmed schedule. You can find the last oil change recorded on the **windshield sticker**. If the sticker shows that an oil change is due, just give **OnRoad Support** a call—they'll direct you to an authorized repair shop. Please keep any receipts for oil purchases so we can reimburse you when you return the RV.

TIRES

TIRE CHECK

For a safe and comfortable drive, check the tire pressures regularly, making sure the tires are **cold** for the most accurate reading. The recommended tire pressure is listed on a sticker inside the driver-side door frame. Also, give the **wheel nuts a quick visual check** each time you leave a campground.

TIRE CHANGES

Tires should be changed only by **authorized personnel** from the **FORD Road-Side Assistance program** or **KalTire 24-Hour Service**. If you need a tire change, please contact **OnRoad Support**—their numbers are in the "Emergency" appendix as well as on the bottom of the page.

Only attempt to change a wheel yourself if you have no way to reach us, and please note that doing so is **at your own risk**. After changing a wheel, check the wheel nuts after **100 km** (or sooner) and retighten if needed to stay safe.

All tools needed for a tire change are stored in one of the **rear outside compartments** of the motorhome.

Friendly Reminder: Improper tire changes or skipped checks can cause serious damage, which the renter would be responsible for.

VEHICLE SPECIFICATIONS

Model	21RS	23FS	26DS
Chassis	Ford E450	FORD E350 or E450	Ford E450
Engine	Eight cylinder (V8)	Eight cylinder (V8)	Eight cylinder (V8)
Roof air conditioner	Yes	Yes	Yes
Microwave	No	No	No
Convection oven	Yes	Yes	Yes
Oven	No	No	Yes
3-point-seat belts at dinette	No, lap belts only	No, lap belts only	No, lap belts only
Bathroom vent	Yes	Yes	Yes
TV	No	No	No
DVD player	No	No	No
Rear dual tires	Yes	Yes	Yes
Generator	Yes	Yes	Yes
Side slide-out	Yes	Yes	Yes
Rear side slide-out	No	No	Yes
Sleeps	6	6	7
Seat belts	6	5	6
Fuel type	Gasoline	Gasoline	Gasoline
Engine oil type	5W30 oil	5W30 oil	5W30 oil
Bumpers	Steel	Steel	Steel
Locking lug nuts	Not available	Not available	Not available
Number of axles	2	2	2
Spare tire	No	No	Yes, located under vehicle
Tire size	LT225/75R16E	LT225/75R16E	LT225/75R16E
Tire pressure	Please see label in the door frame on driver side!	Please see label in the door frame on driver side!	Please see label in the door frame on driver side!
Jack/Tools			
Fire extinguisher	Yes, near entrance door.	Yes, near entrance door.	Yes, near entrance door.
Sewer hose	Located in the rear bumper	Located in the rear bumper	Located in the rear bumper

Dimensions & weight	21RS		23FS		26DS	
	Metric	Imp.	Metric	Imp.	Metric	Imp.
Height (incl. all superstructures)	333 cm	10'11"	333 cm	10'11"	333 cm	10'11"
Width	254 cm	8'4"	254 cm	8'4"	254 cm	8'4"
Width incl. extended slide-outs	465 cm	15'3"	320 cm	10'6"	334 cm	10'11"
Length	739 cm	24'3"	793 cm	26'0"	836 cm	27'5"
Gross vehicle weight (GVW - i.e., weight incl. full fuel, propane, wastewater and water tanks, maximum number of persons allowed, and luggage)	5,670 kg	12,500 lbs	5,670 kg	12,500 lbs	6,577 kg	14,500 lbs

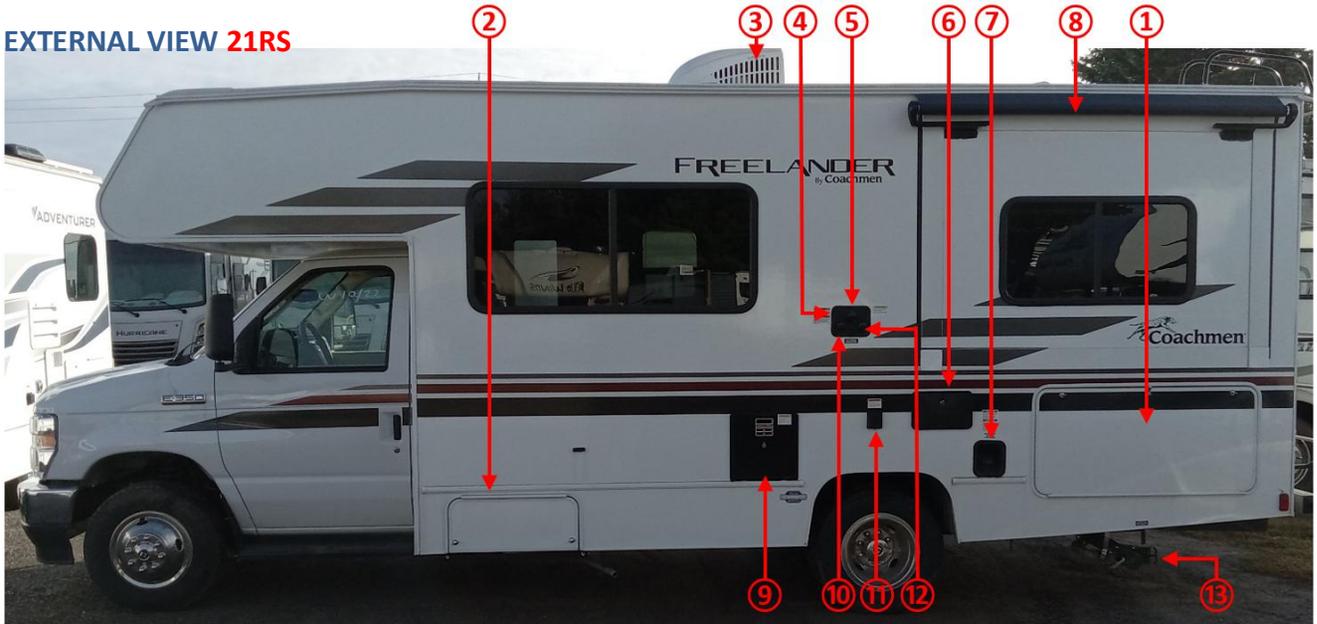
Fill capacity	21RS		23FS		26DS	
	Metric	Imperial	Metric	Imperial	Metric	Imperial
Freshwater tank	151 litres	40 gallons	162 litres	43 gallons	189 litres	50 gallons
Gray water tank	117 litres	31 gallons	117 litres	31 gallons	117 litres	31 gallons
Black water tank	117 litres	31 gallons	117 litres	31 gallons	117 litres	31 gallons
Fuel tank (gasoline)	208 litres	55 gallons	208 litres	55 gallons	208 litres	55 gallons
Propane Tank	60 litres	16 gallons	60 litres	16 gallons	60 litres	16 gallons
Total weight of all tanks when full	653 litres	173 gallons	664 litres	176 gallons	691 litres	183 gallons

Interior specifications	21RS		23FS		26DS	
	Metric	Imperial	Metric	Imperial	Metric	Imperial
Beds						
Overcab bed	145 x 241 cm	57" x 95"	145 x 241 cm	57" x 95"	145 x 241 cm	57" x 95"
Rear bed	152 x 203 cm	60" x 80"	152 x 203 cm	60" x 80"	152 x 203 cm	60" x 80"
Dinette bed	107 x 180 cm	42" x 71"	112 x 180 cm	44" x 71"	112 x 193 cm	44" x 76"
Pull-out sofa bed	N/A	N/A	N/A	N/A	107 x 152 cm	42" x 60"
Interior room height	210 cm	6'11"	210 cm	6'11"	210 cm	6'11"

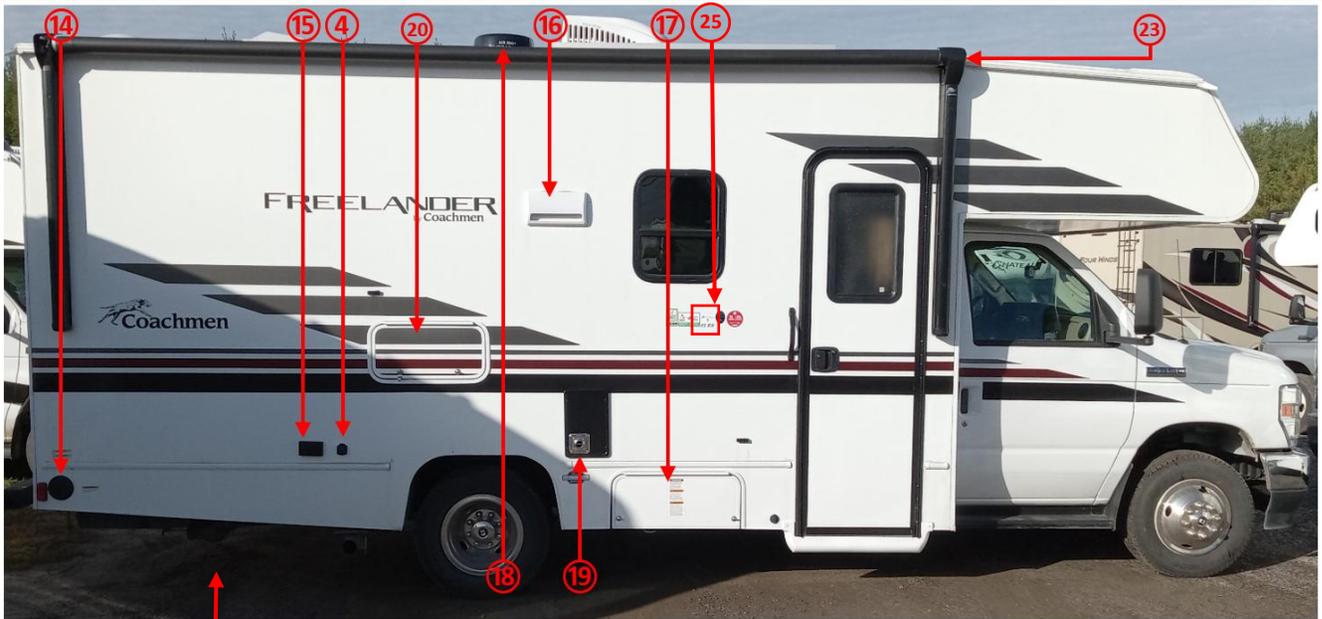
This rental category includes various brands and models ranging from 22 feet to 27 feet 5 inches. **A specific model cannot be guaranteed** and will be assigned on your day of departure. For **model-specific instructions**, please find your RV's model name located on the outside of the RV next to the entry door.



EXTERNAL VIEW 21RS



- | | | |
|--|--|---|
| 1. Storage compartments | 10. City water connection | 18. WIFI router and TV antenna |
| 2. Generator | 11. 110V power connection for electrical hook-up | 19. Furnace fan – caution: HOT! |
| 3. Air Condition | 12. Freshwater tank/potable water | 20. Fridge cover |
| 4. Cable TV connection | 13. Sewer system | 21. Back up camera |
| 5. Sewer flusher (please do not use!) | 14. External propane barbeque connection | 22. Service ladder (please do not use!) |
| 6. Outside shower | 15. Power outlet with reset button | 23. Awning |
| 7. Fuel tank (regular unleaded gas, Octane 87) | 16. Extractor hood vent | 24. <u>2nd black water valve</u> |
| 8. Slide-out with slide topper | 17. Propane tank | 25. RV Model |
| 9. Water heater cover – caution: HOT! | | |



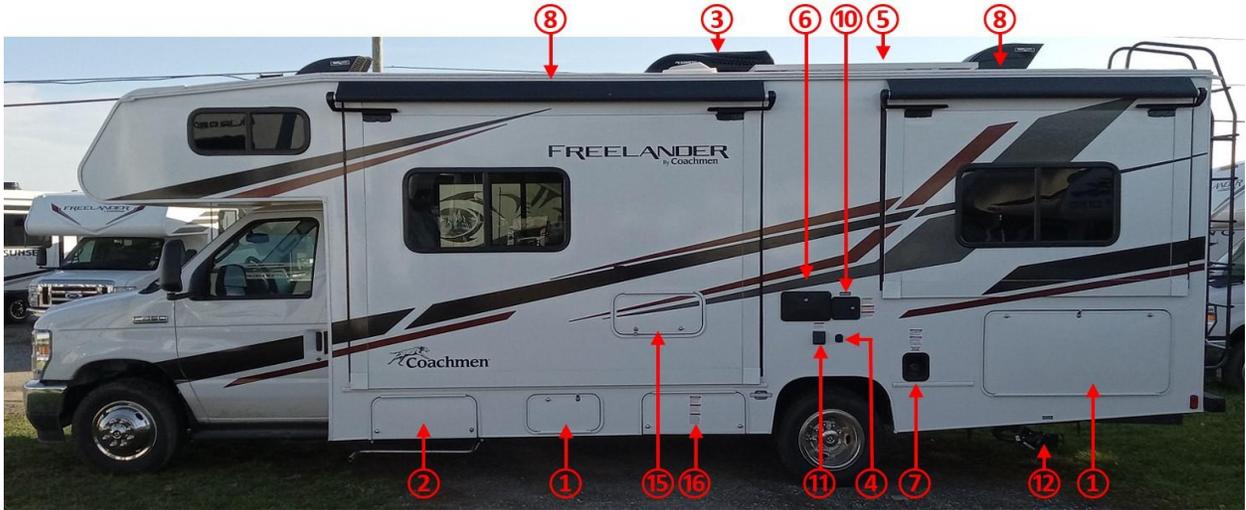
EXTERNAL VIEW 23FS



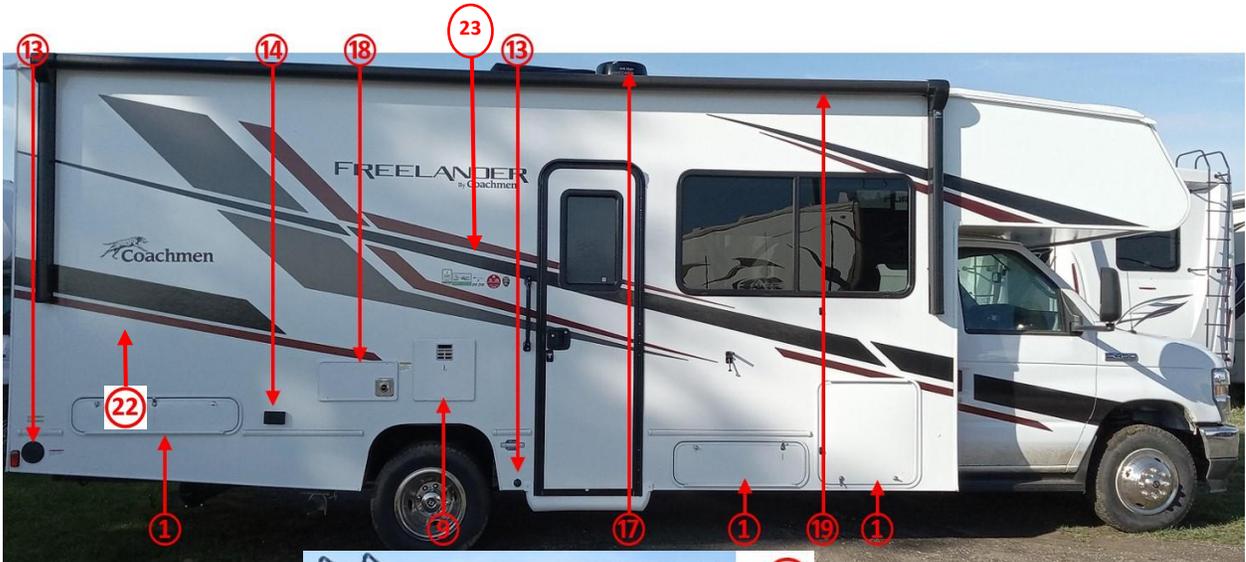
1. Storage compartments	9. Slide-out with slide topper	18. Extractor hood vent
2. Generator	10. Bumper with Sewer hose	19. Furnace fan – caution: HOT!
3. 110V power connection for electrical hook-up	11. External propane barbeque connection	20. Awning
4. Fuel tank (reg. unleaded gas, Octane 87)	12. <u>2nd black water valve</u>	21. Service ladder (please do not use!)
5. Sewer system (connection, grey water valves, <u>1st black water valve</u>)	13. Cable TV connection	22. Back up camera
6. WIFI router and TV antenna	14. Water heater cover – caution: HOT!	23. Sewer flusher (please do not use!)
7. Air Condition	15. Propane tank	24. Freshwater tank/potable water
8. Solar panel	16. Low point drain (not to use from customer!)	25. City water connection
	17. Power outlet	26. Outside shower



EXTERNAL VIEW 26DS



1. Storage compartments	9. Water heater cover – caution: HOT!	16. Propane tank
2. Generator	10. Freshwater system	17. WIFI router and TV antenna
3. Air Condition	11. 110V power connection for electrical hook-up	18. Furnace fan – caution: HOT!
4. Cable TV connection	12. Sewer system	19. Awning
5. Solar panel	(connection, grey water valves, <u>1st black water valve</u>)	20. Back up camera
6. Outside shower	13. External propane barbeque connection	21. Service ladder (please do not use!)
7. Fuel tank (reg. unleaded gas, Octane 87)	14. Power outlet with reset button	22. <u>2nd black water valve</u>
8. Slide-out with slide topper	15. Fridge cover	23. RV Model



ELECTRICAL SYSTEM

12V DUAL BATTERY SYSTEM

The RV utilizes a **12V dual battery system**, consisting of the **Vehicle Battery** (powering the engine and driver's cabin) and the **Coach Batteries** (powering the motorhome's living area systems).

Both battery banks are charged by the alternator while the vehicle is running, but they discharge **independently**. This design ensures that the use of interior coach amenities does not deplete the power required to start the engine.

The **Coach Batteries** for the motorhome are located beneath one of the main entrance door steps.

SOLAR SYSTEM



Your motorhome is equipped with a roof-mounted **solar charging system** designed to maintain and recharge the **Coach Batteries** when exposed to adequate sunlight. The solar system is **fully automated** and operates without the need for manual intervention. To ensure optimal performance and battery longevity, **please do not alter the default settings** on the solar control panel.

BATTERY SWITCH POSITION



The main disconnect switch for the coach batteries is located at **floor level next to the side entrance door**. It must be in the **ON** position to supply power to the 12-volt appliances and living area. If you notice a sudden loss of power to the living area appliances, please check this switch first—it may have been inadvertently switched OFF.

The Coach Batteries energize all of the RV's 12V components, including: **lighting, the water heater and pump, the fan heater, the awning, the bathroom vent, and the fridge.**

ELECTRICAL HOOK-UP (110V)

Your RV is supplied with a power cable for connecting to a standard 110V campsite outlet. The main plug fits a **30 AMP** connection, which is standard at most campgrounds, and we have included an adapter for use with **15 AMP** outlets. Before connecting the cable, please ensure all RV appliances and the campsite outlet are switched OFF. Using the 110V hook-up whenever possible is highly recommended, as it will both preserve and recharge your Coach Batteries. Once plugged in, tighten the black ring to prevent the connection from accidentally unplugging. Your Coach Batteries will recharge automatically.



CONVERTER, FUSES & FUSEBOX

Your RV features an automatic **power converter** that efficiently changes the 110V Shore Power into 12V power. This ensures all your 12V appliances remain fully operational while you are plugged in. The converter is housed within the fuse box and requires **no manual operation** as it is a completely automated system.

Should you ever need to access them, the fuses (2) and breakers (3) for both the internal 12V and 110V power circuits are conveniently housed within the fuse box (1) near the entrance door.



12V PLUG-IN (BLADE-TYPE) FUSES ②

The plug-in 12V fuses provide protection for key components, including your lighting (inside and outside), water heater, water pump, heater fan, bathroom vent, fridge, and awning.

If an appliance stops working, a fuse may be blown. You can identify a blown fuse by checking if the connecting wire in the middle is broken. If a replacement is necessary, your RV is equipped with **spare fuses**, which are typically located in one of the kitchen drawers for your convenience.



110V BREAKERS ③

The 110V circuit breakers protect your high-power appliances, including the **microwave, roof air conditioner, and all AC power outlets**.



Troubleshooting Trip-Outs

If one of these appliances loses power, it may be due to a **tripped breaker**. To reset the breaker, please push the switch **fully into the OFF position** first, and then push it firmly back into the **ON position**.

POWER OUTLETS & RESET BUTTON

The 110V AC outlets are energized when you are connected to **Shore Power** or running the **generator**. If the outlets stop working, check the **reset button** on the bathroom socket - it may have tripped. Simply push the button back in to restore power.



If you encounter a power issue or unusual smell, use this guide for quick diagnosis.

Challenge	What to check and do
No power from the 110V power outlets	<ul style="list-style-type: none">• Shore power: Is the vehicle connected to the 110V power source?• Source check: Is the power source at the campground working?• Cord check: Inspect the power cord for any damage• Reset breakers: Check if a circuit breaker is tripped (and reset it)• GFCI button: Did a reset button (GFCI) trip? Press to reset
No 12V power in the living area	<ul style="list-style-type: none">• Main switch: Check that the main coach power switch is in the ON position• Battery level: Coach batteries may be low. Charge them by driving or connection to 110V shore power
Smell of rotten eggs	<ul style="list-style-type: none">• Immediate action: Open all windows and doors, and turn off the propane• Propane/Battery: This smell can indicate a propane leak (requires professional repair) or severely overloaded/overheated coach batteries. Please contact OnRoad Support

GENERATOR

Your motorhome is equipped with an **integrated generator** that supplies 110V AC power, allowing you to run appliances and charge the Coach Batteries even when you are not connected to campsite power. The generator is powered by **gasoline** from the RV's main fuel tank and consumes approximately **3.5 litres per operating hour**. For safety and to preserve fuel for driving, the generator will automatically shut off or fail to start if the main fuel level drops below the **1/4 mark**. Please **do not operate the generator while driving**.



Generator Operating Procedure

Please follow these steps to safely start and stop the integrated generator.

Starting the Generator

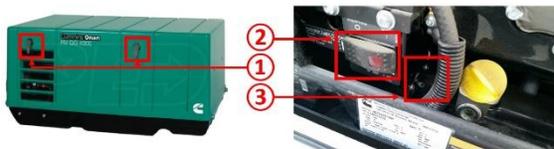
1. **Preparation:** Turn off all electrical devices in the RV before starting.
2. **Prime:** Press and hold the **PRIME switch (3)**. Continue holding it for about 10 seconds after the blue light (2) illuminates.
3. **Start:** Immediately press the switch to the **START position (1)** and hold it until the generator successfully begins running.
4. **Confirm Power:** After 30 to 40 seconds, you will hear a distinct beeping sound (often originating from the microwave), which confirms the power circuit is now closed and 110V power is available.

Stopping the Generator

1. **Preparation:** Turn off all electrical devices drawing power from the generator.
2. **Stop:** Simply press the **STOP switch (1)**, and the generator will safely shut down.

Troubleshooting: Generator

Challenge	What to check and do
Generator does not start	<ul style="list-style-type: none"> • Fuel Level: The generator stops running if the fuel tank is below 1/4 full. Fill up if needed! • Hold the Button: Ensure you press and hold the Start button for approximately 10 seconds (sometimes longer) for the unit to prime and start. • Weak Battery Fix: If your coach battery is weak, try starting the motorhome engine first, then start the generator. • Check Fuses: Look for a blown or burnt fuse in the fuse box and directly on the generator. Replace any bad fuses.
Fuse tripped	<ul style="list-style-type: none"> • Reduce Load: Turn off some appliances that are running simultaneously. • Reset Breaker: Check the 110V breaker in the main fuse box and reset it. • Generator Breaker: If the main breakers are fine, check the breaker located right on the generator unit itself (see picture below). Reset it, then restart the generator.



- 1 Please remove the green generator cover to check the breaker (small black lever) on the side of the generator. There is also a start switch above it directly on the generator.
- 2 START switch
- 3 Generator breaker

GENERATOR SAFETY INSTRUCTIONS:

Please adhere to the following safety guidelines whenever operating the generator:

- **Compartment Use:** Never use the generator compartment for storage. Ensure the area remains **clean and dry** at all times.
- **Parking Location:** Avoid using the generator when the motorhome is parked in high grass or dense scrub. The heat from the exhaust fumes can pose a serious **fire hazard** in dry conditions.
- **Burn Hazard:** Do not touch the generator while it is running or immediately afterward. Allow sufficient time for the unit to **cool down** to avoid burns.

INTERIOR CONTROL PANEL (ABOUT THE SAME IN ALL 3 MODELS)



- | | | | |
|---|--------------------------------------|-------|--|
| ① | Water pump | ⑦ | Tank and battery indicators |
| ② | Water heater (Propane) | ⑧ | Slide-out controls 21RS & 26DS (1 or 2 slide-outs) |
| ③ | Water heater control LED | ⑨ | Generator control |
| ④ | Water heater (Electric) | | |
| ⑤ | Tank heaters | | |
| ⑥ | Tank and battery indicator switches: | LPG | = Propane tank |
| | | BATT | = Coach batteries |
| | | FRESH | = Freshwater tank |
| | | BLACK | = Blackwater tank |
| | | GRAY | = Greywater tank |

AWNING

Your RV comes with a convenient awning, and the operating switches are located next to the entrance door.



Before extending the awning, make sure there's **enough clearance**. Never use it in **strong winds or stormy conditions** and always **retract it** before driving or leaving the RV unattended—never move the vehicle with the awning extended.

Turn off the **awning light** when not in use to save battery power. The awning has a **wind sensor** powered by two watch batteries; if the batteries are low, it may beep or move the awning unexpectedly. Simply switch off the awning's main power until your next use.

If the awning doesn't extend or retract, turn off the **house battery main power**, wait 10 seconds, then turn it back on—this usually resets the system.

Friendly reminder: The renter is responsible for any damage to the awning resulting from improper operation.

DINETTE TABLE/BED COMBINATION

Our RV's have separate dining areas that can be converted into a bed.



SLIDE-OUT 21RS (ONE), 23FS (ONE) & 26DS (TWO)

Your motorhome may include a power slide-out. Use the following procedure for operation:

1. **Level the RV.** Park the motorhome on a level surface with sufficient clearance for the slide-out mechanism.
2. **Engage Park and Remove Key.** Place the gear selector in the **PARK (P)** position and remove the ignition key.
3. **Locate Control Switch.** The dual slide-out control switch is located near the entrance door.
4. **Extend Slide-Out.** Press and **hold the lower switch in the OUT** position until the slide-out is fully extended.
5. **Retract Slide-Out.** Press and **hold the lower switch in the IN** position to fully retract the slide-out.

Friendly Reminder: To keep your slide-out operating smoothly, please **avoid placing heavy items or having anyone sit in the dinette area** while extending or retracting the slide-out.

This prevents unnecessary strain and helps protect the slide-out motor from **overheating**.

Troubleshooting: Slide-Out

Challenge	What to check and do
Slide-out does not move	<p>The system likely needs a quick reset or power check</p> <ul style="list-style-type: none"> • Power ON: Confirm the slide out and main power switches are ON • Battery: Is the coach battery power too low? Please turn on the generator • Setup: Ensure the gear is in Park (P) and the ignition key is removed • Clearance: check for objects blocking movement underneath or on top
Slide-out moves uneven	<p>The motors need to sync up after operation.</p> <p>After the slide out is fully extended or retracted, please keep holding the IN or OUT switch for an extra 2 seconds.</p>

PROPANE TANK



Your RV's integrated propane tank fuels **the stove top burners, water heater, furnace, and some refrigerators**. The main valve (1), tank inlet (2), and level indicator (3) are all located directly on the tank, which is mounted underneath the vehicle.

Propane Refilling

Your rental includes the first tank of propane. You are responsible for refilling the tank during your trip as required, at your own cost. Propane can be refilled at any gas station that sells auto propane and at some private campgrounds. For safety, self-service of propane is strictly prohibited; service personnel will perform the refill for you. Please note that the propane tank does not need to be full when you return the vehicle.

PROPANE SAFETY

Propane is very safe when handled correctly. Your RV is equipped with a propane detector that sounds an alarm if elevated levels are detected. Since propane is highly flammable, please follow all operating instructions for your propane appliances carefully.

Always **close the main propane valve** and ensure all propane appliances (fridge, stove, heater, water heater) are **turned OFF** before refueling the RV, refilling the propane tank, or taking a ferry trip.

If you smell **sulfur or rotten eggs** or the propane alarm sounds, **extinguish all flames immediately**, avoid operating electrical switches, and **close the main propane valve**. Open all windows and doors for ventilation. Once the alarm stops, double-check that all propane appliances (fridge, stove, heater, water heater) are turned **OFF**.

Troubleshooting: Propane

Challenge	What to check and do
Propane Appliances Not Working	You likely just need to turn on the supply or check the level. <ul style="list-style-type: none"> • Tank Valve: Check that the main propane valve on the tank is fully open. • Tank Level: Is the propane tank empty? Please refill it.
No Propane Flow After Refill/Ferry Trip	This is usually caused by opening the valve too quickly. <ul style="list-style-type: none"> • Slow Open is Key: Open the tank valve very slowly. Opening it fast can trigger the safety shut-off flow valve. • Be Patient: Allow 1 to 2 minutes for the propane to reach your appliances. • Resetting Flow: If the flow valve was triggered, close the tank valve completely, wait a moment, and then reopen it slowly to reset the system.
Propane Alarm or Sulfur/Rotten Egg Smell	<ul style="list-style-type: none"> • Close Valve: Immediately close the main valve on the propane tank. • Ventilate: Open all doors and windows to let the gas escape outside. • Avoid Ignition: DO NOT use electrical switches or introduce any open flame until the area is clear. • Stove knobs: Make sure the stove knobs are set to OFF • Leak vs. Battery: The smell could indicate a propane leak (needs a technician) OR a coach battery overload/short circuit. Look for white powder (corrosive acid) around the battery—DO NOT TOUCH IT! • Call for Help: Contact our OnRoad Service right away so we can arrange a technician.

💡 Pro Tip: Propane Alarm Sounding?

If the propane alarm sounds **but you do not smell any rotten eggs or sulfur**, this is usually a friendly signal that your **coach batteries are low** and need charging.

HEATING/AIR CONDITIONING

The RV furnace is fueled by **propane**, but the fan requires **electrical power** to circulate the heat.

The fan is designed to operate on both **12V power** (from the house batteries) and **110V power** (from a shore power hook-up).

Friendly reminder:

Avoid running the furnace for an extended period if you are not connected to a 110V power grid. The fan draws significant power and can quickly drain or overload the coach batteries.

The renter is liable for the cost of repairs and any time loss resulting from battery overload.

Roof Air Conditioner: Please note that the roof air conditioning unit requires a **110V/30AMP connection** (shore power) to operate.

THERMOSTAT

The furnace and air conditioner are both operated by a joint **Dometic Capacitive Touch Thermostat**. The display indicates the current operating mode and the room temperature. To activate the display, press the **MODE** button once.



Fan Mode Setting:

To set the fan speed, first press the **MODE key ①** repeatedly until the **Fan** mode is activated on the display. Next, use the **up key ②** or the **down key ③** to cycle and select the desired fan speed: **LOW**, **HIGH**, or **AUTO**. We strongly recommend using the **AUTO** setting.

Adjusting Temperature and Mode:

Press the **MODE button ①** to switch between the available climate control settings: **Air Conditioning (COOL)** and **Heating (HEAT)**. To change the target temperature, press the **up key** to increase the setting or the **down key** to decrease it.

Note that the air conditioning unit on the ceiling has no separate controls; use the **sliders (O)** to open or close the vents to adjust airflow.



Troubleshooting: Heater

Challenge	What to check and do
The heater blows cold air.	<p>If the heater is blowing cold air, one of the following is likely the cause:</p> <ul style="list-style-type: none"> • The set temperature has already been reached • the main valve of the propane tank is closed • the propane tank is empty • the fan setting is on LOW or HIGH. If the fan is not on AUTO, please switch it to AUTO <p><i>Remember: If your fridge and stove are working, your propane supply is fine.</i></p>
The heater fan does not start.	<p>If the fan won't turn on, check your coach batteries, as they may be empty. If the batteries are charged, there may be a loose wire or contact in the thermostat. If this is the case, please call our OnRoad Service right away for assistance.</p>
Furnace fan comes on and shuts off after 20-30 seconds	<p>This indicates an issue with the furnace's sail switch, which likely needs to be cleaned. Please call our OnRoad Service at 1-866-535-6601 for further instruction and arrangement of service.</p>

KITCHEN STOVE 21RS & 23FS

Your stove operates on propane. Please note that the cooktop burners are designed **without safety valves**. This means that when a burner knob is turned on, propane begins flowing immediately, even if the element has not been lit.

For your safety, always be vigilant: **Ensure that the burner flames are not extinguished** by drafts, breezes, or spills, as this would allow propane to escape unnoticed.

Features and control elements

- ① Glass cover
- ② Ignition knob/Spark
- ③ Burner control knobs
- ④ Light
- Flame symbol on control knobs



TO IGNITE THE BURNERS/STOVE

Electronic Ignition: To light the burners, you can use the electronic spark ignition. Turn the burner knob ③ counter-clockwise to the flame symbol, then turn the ignition knob/spark ② clockwise repeatedly until the burner is lit.

Manual Ignition: To light the burner with a match or lighter, turn the burner knob ③ counter-clockwise to the flame symbol. Immediately place a burning long match or butane lighter through the grate spaces near the burner ports.

To Turn Off: To turn off the burners, turn the burner knob ③ clockwise back to the **OFF** position.

STOVE & OVEN 26DS

Your stove and oven operate on propane. Please note that the cooktop burners are designed **without safety valves**. This means that when a burner knob is turned on, propane begins flowing immediately, even if the element has not been lit.

For your safety, always be vigilant: **Ensure that the burner flames are not extinguished** by drafts, breezes, or spills, as this would allow propane to escape unnoticed.



Features and control elements

- | | | | |
|---|---------------------|---|----------------------------------|
| ① | Glass cover | ④ | Top burner (stove) control knobs |
| ② | Ignition knob/Spark | ⑤ | Oven control knob |
| ③ | Oven door | ⑥ | Light |
| | |  | Flame symbol on control knobs |

Top burner and oven can be ignited electronically or with a lighter/match. Please follow instructions below.

TO IGNITE THE BURNERS/STOVE

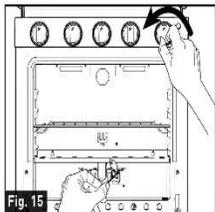
Electronic Ignition: To light the burners, you can use the electronic spark ignition. Turn the burner knob ④ counter-clockwise to the flame symbol, then turn the ignition knob/spark ② clockwise repeatedly until the burner is lit.

Manual Ignition: To light the burner with a match or lighter, turn the burner knob ④ counter-clockwise to the flame symbol. Immediately place a burning long match or butane lighter through the grate spaces near the burner ports.

To Turn Off: To turn off the burners, turn the burner knob ④ clockwise back to the **OFF** position.

TO LIGHT THE OVEN

To begin, open the oven door ③. Push and turn the oven control knob ⑤ counter-clockwise to the **LITE** position. You have two options for ignition:



Electronic Method: Alternatively, while pushing and holding the oven control knob, rotate the ignition knob/spark ② clockwise repeatedly until the burner lights.

Manual Method: While still pushing and holding the oven control knob, immediately place a burning long match or butane lighter through the spaces in the grate near the ports to light the burner.

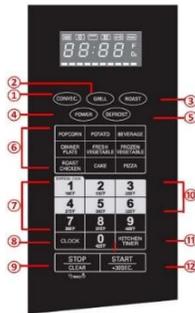
After the burner is lit, you must continue to **push and hold the oven control knob ⑤ for at least 15 seconds** to allow the safety mechanism to engage. Once engaged, you can rotate the oven control knob to adjust the flame size and close the door. Pre-heat the oven for 15 minutes before inserting food.

To turn off the oven, rotate the oven control knob ⑤ clockwise all the way to the **OFF** position.

Friendly reminder: The stove and oven **must be turned off while driving** and must **NEVER** be used to heat the living area. When the stove or oven is in use, we recommend opening a window or skylight for ventilation. Finally, always ensure the oven door is completely closed, as escaping heat can easily melt the plastic knobs above the unit.

CONVECTION OVEN

Some of our models include a microwave/convection oven alongside the standard stove and oven. To power this appliance, you will need a minimum of a **110V/15 AMP hook-up**. Please note that running the microwave on a 15 AMP hook-up while other 110V appliances are running may overload the circuit and trip the main fuse (110V breaker). We recommend a **30 AMP connection** for operating multiple 110V appliances at once.



CONTROLS AT A GLANCE

- | | | | |
|---|---|---|---|
| ① | Convection | ⑦ | Number Keys/Convection Temperature Keys |
| ② | Grill | ⑧ | Clock Setting |
| ③ | Roast | ⑨ | Stop/Clear |
| ④ | Power in % | ⑩ | Express Cook |
| ⑤ | Defrost | ⑪ | Kitchen Timer |
| ⑥ | <u>Auto Menu:</u>
Popcorn/Potato/Beverages
Dinner Plate/Fresh and frozen vegetables | ⑫ | Start/+30SEC |
| | <u>Convection Menu:</u>
Roast Chicken/Cake/Pizza | | |

12V FRIDGE

Your motorhome is equipped with a convenient **12-volt refrigerator** that runs efficiently using power from your coach batteries. To ensure your fridge maintains peak cooling performance, please always park your motorhome on a level surface, confirm that both the fridge and freezer doors are closed completely, and your batteries are charged.



You can set the desired temperature with the Adjustable Temperature Control in the back of your fridge. Please adjust slowly, 1 increment at a time, and give the fridge time to cool down. "COOL" is the warmest setting, "COLDEST", well, the coldest. We recommend to use the "COLD" setting.

The recommended setting for the freezer is "COLD". You can adjust it at the panel on the middle bottom part of the freezer.

Troubleshooting: Fridge

Challenge	What to check and do
Fridge is not working	<ul style="list-style-type: none"> • Check if your lights work. Your batteries may have depleted if the lights do not work either. Please plug in to a 110V power source to charge the coach batteries. • Check if the fridge control is turned on • The fuse may be blown. Check the fuse in the fuse box or reset the circuit breaker
The compressor turns on and off frequently	<ul style="list-style-type: none"> • The room temperature is hotter than normal. Please check if the room temp is below 110F • A large amount of food has been added to the fridge • The door is opened too frequently • The door gasket does not seal properly • The fridge has been disconnected recently. Please let it cool for at least 4 hours
Temperature in the fridge is too warm	<ul style="list-style-type: none"> • Temperature is set too warm. Please turn the control to a cooler setting and allow several hours for the temperature to settle • The door is kept open for too long or too frequently. Open door less often and make sure it is closed completely. • A large amount of warm food has been stored recently. Please allow time for the fridge to cool down • The fridge has been disconnected recently. Please let it cool for at least 4 hours.

WATER SYSTEM

FRESHWATER TANK (POTABLE WATER/TANK FILL)

Your RV is equipped with an integrated freshwater tank for your convenience. For information on how much water the tank holds, please refer to the "Vehicle Specifications" chapter. To refill the tank, simply connect a water hose to the marked inlet—it will be labeled as "Potable Water" or "Tank Fill"—on the exterior of the RV. Remember to refill the tank regularly!

To protect the water system, please **never allow the freshwater tank to run completely empty**, as this can cause damage to the water pump. Renters are responsible for any damage costs or time lost resulting from an insufficient water tank level.

Troubleshooting: Freshwater Tank

Challenge	What to check and do
Freshwater tank remains empty despite refilling.	Please ensure you are using the correct inlet. The freshwater tank inlet is often labeled " Potable Water " or " Tank Fill ,". Do not confuse this with the city water connection or the sewer flush ports. Remember, the freshwater tank does not automatically refill through the city water connection; it must be refilled separately through the correct dedicated inlet.

WATER PUMP



To draw water from your freshwater tank and supply the fixtures in your RV, the water pump switch must be in the **ON** position. You will find the water pump switch on the main battery and tank indicator panel.

If you are using the city water connection or plan to drive for an extended period without using the water system, please turn the pump **OFF**. Running the pump unnecessarily can cause it to overheat. As a friendly reminder, renters are responsible for any damages resulting from pump operation.

Troubleshooting: Water Pump

Challenge	What to check and do
The water pump does not start.	<ul style="list-style-type: none"> • Check the Fuse: The 12-Volt plug-in fuse may be blown. Please check your 12V plug-in fuses and replace the water pump fuse if necessary. • Check the Battery: The coach battery voltage might be too low. Please check the current level on the battery and tank indicator panel and recharge the battery if needed. • Call for Service: If the above steps do not resolve the issue, the pump may be faulty. Please call our OnRoad-Service for assistance.
Constant "grunting" sound from the pump.	<ul style="list-style-type: none"> • Check the Water Tank: This sound often means the freshwater tank is empty. Please refill your tank immediately. • Call for Service: If the tank is full, a constant noise may indicate a loose connection or air in the water system. Please call our OnRoad-Service for further inspection.

FRESH WATER SUPPLY 21RS & 23FS

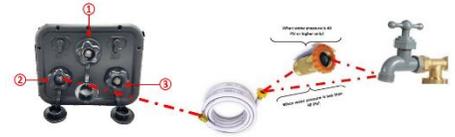
Your RV allows for a direct connection to the campground's pressurized water system, utilizing the provided water hose and pressure regulator.

Before connecting, please ask the campground staff about their water pressure.

You must always use the pressure regulator if the pressure is **40 PSI or higher**, or if you are unsure of the campsite's pressure.

To connect, attach one end of the hose to the city water inlet on the driver side of the RV. If you are using the **regulator**, connect it **between the hose and the campsite water tap**.

When you are ready, open the campsite tap **slowly**, starting with about a half-turn to prevent excess pressure in the system. Finally, slowly open all of your RV water taps to properly ventilate the pipes and release any trapped air.

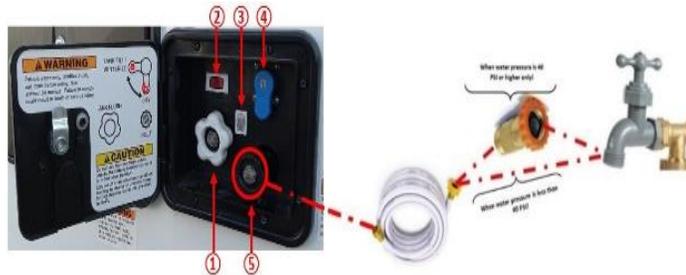


FRESH WATER SUPPLY 26DS

To connect, attach one end of the hose to the city water inlet (5) on the driver side of the RV. If you are using the **regulator**, connect it **between the hose and the campsite water tap**.

Put the selector lever (4) to position **b**.

- ① Sewer flusher (please do not use!)
- ② Water pump
- ③ Light switch
- ④ Selector lever
(a = Tank fill; b = City water connection)
- ⑤ Freshwater connection



When you are ready, open the campsite tap **slowly**, starting with about a half-turn to prevent excess pressure in the system. Finally, slowly open all of your RV water taps to properly ventilate the pipes and release any trapped air.

To fill the water tank, just push the lever to position **a** and open the tap slowly.

WATER HEATER

Your RV is equipped with a convenient propane-operated water heater. It fills automatically using cold water drawn from either the internal freshwater tank or the city water connection—no manual refilling is required!

To begin heating, simply turn the water heater switch (1) **ON**. The blue LED (2) will illuminate briefly and should go off after about 15 seconds. At this time, you will hear the propane flame ignite at the heater.

The water will reach a temperature of approximately 50 to 60 degrees Celsius (120-140F) and typically requires a heating time of about **20 to 30 minutes**.

If 110V is available, you can use the electric water (3) heater as well. The tank heaters (4) ensure that the wastewater tanks do not freeze during winter camping



For your safety and the proper functioning of the unit, it is **important that the water heater is turned off while the RV is in motion** (while you are driving).

Troubleshooting: Water Heater

Challenge	What to check and do
The Water Heater LED Does Not Illuminate When Switched ON.	<ul style="list-style-type: none"> • Check Temperature: The water may already be hot enough, which prevents the heating cycle from starting. • Check the Fuse: The 12V plug-in fuse for the water heater may have blown. Please check and replace the fuse if necessary. • Perform a Reset: A reset may be required at the water heater unit itself. If unsure how to do this, please contact OnRoad-Service.
The water heater does not work at all.	<ul style="list-style-type: none"> • Check Propane Level: Ensure you have enough propane in the tank for the heater to ignite and run. • Check Battery Power: The coach battery level may be too low to provide the necessary power for ignition. Check your battery level and recharge if needed.

SHOWER

to help you conserve water while showering, all shower heads feature a slider (illustrated in the right picture). This slider allows you to **temporarily stop the water flow** without shutting off the main tap.



Troubleshooting: Shower

Challenge	What to check and do
The water in the shower does drain	<ul style="list-style-type: none"> • Check the Grey Water Tank: The most common cause is a full grey water tank. Please empty the tank as soon as possible. • Check the Drain: The shower drain may be clogged. Please check the drain and remove any hair or residue that is blocking the flow.

USING THE OUTSIDE SHOWER

Your motorhome is conveniently equipped with an outside shower. To help us protect the environment, please **only use biodegradable shower gels and shampoos** when utilizing this feature. These environmentally friendly products are readily available at most outdoor and camping supply stores. Thank you for considering the environment and following these simple guidelines.

TOILET

USING THE TOILET

Before using the toilet, please ensure there is a small amount of water in the bowl. If you are not connected to city water, remember to first turn on the water pump.

To operate the toilet, use the pedal located at the base:

- **Pressing the pedal halfway** allows water into the bowl for rinsing.
- **Pushing the pedal all the way down** flushes the waste into the black tank.

WASTEWATER TANKS

Your RV is equipped with two separate wastewater tanks:

- The **Grey Water Tank** holds wastewater drained from your sinks and shower.
- The **Black Water Tank** holds waste that is flushed down the toilet.

To prevent clogging in the black tank, please remember to **use plenty of water** with each toilet flush. Since the capacity of both tanks is limited, they must be emptied regularly at designated dump stations.

BLACK TANK TREATMENT

Using chemicals in the black water tank is essential as they help prevent clogs, ensure thorough drainage, and effectively deodorize and decompose waste. Your rental unit has been provided with a starter pack. During the course of your trip, you may need to purchase extra. Stores like Walmart, Canadian Tire, RV dealerships with a parts store and hard ware stores usually carry these products.

These helpful chemicals are available in liquid, powder, or tablet form and should be added to the tank after every time the black water tank has been drained.

To add the chemicals, drop them directly through the toilet bowl. Then, add two buckets of water, **or** hold the flushing lever of the toilet open for 10 seconds while the water pump is running. This step ensures the chemicals dissolve and activate properly.

To prevent clogs and ensure smooth operation of your system, please only use **biodegradable or single-ply toilet paper**.

UNDER NO CIRCUMSTANCES should you dispose of items such as diapers, hygiene articles, Q-tips, or any non-human waste products in the toilet. Avoiding these items prevents costly clogs, repairs, and time loss, which would be at the renter's expense.

Troubleshooting: Toilet

Challenge	What to check and do
The toilet is clogged up.	<ul style="list-style-type: none">• Check the Tank Level: The black water tank might be full. Please empty it as soon as possible at your campground's dump station or an authorized Sani dump facility.• Try Hot Water: Pour some hot water into the toilet bowl. The hot water will flow to the wastewater tank and should help dissolve any accumulated solid waste quickly. Note: This solution only works if the blockage is not caused by foreign objects.

EMPTYING THE WASTEWATER TANKS

When you are ready to empty your wastewater tanks at a designated dump station, please follow these steps:

1. **Remove the Protective Cap:** Carefully twist off the cap from the sewer outlet.
2. **Attach the Hose:** Screw the sewer hose securely onto the outlet using the bayonet joint.
3. **Position the Hose:** Place the other end of the sewer hose into the dump pit opening.
4. **Drain the Black Tank:** Pull the black drain valve open on the drivers side, then pull the valve on the passenger side, and allow the tank to empty completely.
5. **Drain the Grey Tank:** Once the black tank is empty, pull the grey drain valve open and allow it to drain completely. (The grey water helps rinse the hose!)
6. **Final Flush:** Flush at least two buckets of clean water through the toilet to help cleanse the black tank before closing the valves.
7. **Close Valves:** Push the grey and black drain valves back in until they are completely closed.
8. **Store the Hose:** Carefully remove the sewer hose, rinse if necessary, and store it away safely.
9. **Replace the Cap:** Securely close the protective cap on the sewer outlet.



For safety and proper operation, please adhere to these guidelines when emptying the tanks:

- **Never leave the vehicle unattended** while the wastewater tank is draining into the dump pit.
- **Keep the Drain Valves Closed:** Even when you are connected to a permanent sewer hookup, you should not leave the drain valves open. This will eventually lead to clogs in the system. Any damage resulting from improper use is the responsibility of the renter.
- **Use Designated Stations:** Wastewater must only be emptied at designated disposal stations. Look for signs marked "DUMPING," "SANI," or "DISPOSAL." You can typically find these stations at most campgrounds, some rest areas, and certain gas stations along main roads and highways.
- **Empty Regularly:** The wastewater tanks have limited capacity and should be emptied regularly, typically every two or three days.

Troubleshooting: Wastewater Tanks

Challenge	What to check and do
Water comes out of the toilet and/or the ventilation pipe on the roof while connected to city water.	<ul style="list-style-type: none"> • It appears the water hose was accidentally connected to the sewer flush port instead of the correct "City Water" hook-up. Please turn off the water immediately and reconnect the hose to the correct "City Water" inlet.
The wastewater tanks are indicated as full despite being recently emptied.	<ul style="list-style-type: none"> • Check the Sensors: False readings often occur when paper, grease, or food particles stick to the sensors inside the tank. • Check for Clogs: If you can hear water running through the sewer hose when draining, there is likely no clog, and the issue is sensor build-up.

SAFETY EQUIPMENT

FIRE EXTINGUISHER

A fire extinguisher is an essential part of the safety equipment provided in every motorhome.

- **Location:** Please refer to the "**Vehicle Specifications**" section of this manual for the exact location of the fire extinguisher within your RV model.
- **Action:** Familiarize yourself with its location and operating instructions immediately upon taking possession of the motorhome.
-

SMOKE DETECTOR/CARBON MONOXIDE ALARM



Your RV is equipped with a **combined carbon monoxide (CO) alarm and smoke detector** for your safety.

Carbon monoxide is a **colorless and odorless gas** that can be deadly. It can be released by malfunctions in the burner systems of the stove, oven, or furnace.

Continuous Alarm (Loud Beeping): Indicates excess CO detected. **Immediately** turn off all appliances, open all windows/skylights, and evacuate the RV. Seek medical attention if symptoms of poisoning are present.

Prevention: Always ventilate well while cooking. Open a skylight and/or window when using the stove or oven

Battery Maintenance

If the alarm device beeps in **short intervals** without triggering a full continuous alarm, the batteries need to be replaced.

Action: Replace the batteries immediately to ensure the device's working condition and your safety.

Reimbursement Note: Please keep all receipts for battery purchases for reimbursement.

PROPANE DETECTOR/ALARM



Your RV is equipped with a propane detector, typically located near the floor.

- **Function:** The alarm sounds (continuous beeping) if an increased propane emission is detected (e.g., from the stove or oven).
- **Maintenance:** Do not place any objects on or near the detector to prevent false alarms.

Low Battery Warning

The propane detector is powered by the coach battery. If the detector emits a **beep every 30 seconds**, it indicates that the coach battery level is too low.

Recharge the coach battery immediately to ensure the detector remains functional and your safety is maintained.

If the propane alarm sounds:

1. **Turn off the propane supply** on the main tank.
2. **Open all windows and doors** and **wait outside** the motorhome until the alarm stops.
3. **Once silenced**, verify that the stove and oven control knobs are fully off and safely check for any propane leaks. If the propane alarm does not stop, please call our OnRoad Department.

RETURNING THE VEHICLE

To ensure a seamless return process and help us keep our vehicles in top shape for the next adventurer, please follow this checklist.

RETURN TIME

The vehicle must be returned to the rental station **no later than the exact time specified in your rental agreement**, and **ready for immediate inspection**. Please allow yourself sufficient time to pack up all belongings **before** your scheduled return time.

LATE RETURNS

If you anticipate being late, you **must** seek prior approval from our rental station.

If the vehicle is returned late **without prior approval**, an **hourly late fee** will be charged, as detailed in your "Terms & Conditions."

TANK PREPARATION (REQUIRED)

To avoid service fees, please ensure the following tasks are handled before return:

Fuel Tank: Must be **FULL**.

Waste Tanks: The black water tank (toilet) and the grey water tank (sink/shower) must be **EMPTIED**. The propane and water tanks can be left as is.

VEHICLE CONDITION (REQUIRED)

Interior Condition: Please return the vehicle with the interior **reasonably clean**. This means dishes done and put away, tidying up, sweeping the floor, cleaning liquid spills and removing all personal trash.

No Smoking Policy: **Smoking (including vaping) is strictly prohibited** inside the vehicle. Violators will be fined according to the "Terms & Conditions."

TRAFFIC VIOLATIONS

Renters are fully liable for all traffic violations (tickets, fines, etc.) committed during the rental period.

Please pay any ticket received before return. Many tickets have an online payment option.

For any delays in payment, a **processing fee** will be charged in addition to the actual ticket amount.

Thank you! We pride ourselves on the condition of our fleet. Your cooperation is greatly appreciated!

If you have any questions or concerns during your trip, please don't hesitate to contact us.

Your rental team wishes you a pleasant and unforgettable time!

Your FRASERWAY & FOUR SEASONS Team



Disclaimers:

Features, components and appliances depicted in this manual may differ from your rental motorhome depending on the model year. All features, components, appliances, materials, instructions, and guidance depicted and/or described in the manual and documentation are as accurate as possible at the time of creation and initially published but may not be accurate as a result of your rental motorhome having been assembled on a date after the manual or document was produced and initially published. Fraserway RV LP reserves the right to make changes, substitutions and improvements to its products without prior notification. This manual is for demonstrative purposes only. If you are still unsure on how to properly operate any appliance or feature addressed by the manual or documentation, please consult with your local Fraserway RV rental branch directly. This manual is © 2025 Fraserway RV LP, and all related marks, logos, and model names are owned by Adventurer Manufacturing LP and Fraserway RV LP, Inc. or its licensor(s). No portion of this manual may be copied, altered, published, displayed, broadcast, or otherwise used without the express permission of Fraserway RV LP, Inc. All rights reserved.



RV Type:

ENTRADA 2200S



Instruction Manual
ENGLISH





Welcome to the Open Road: Your Adventure Starts Now!

On behalf of the entire team, we extend our heartfelt thanks for choosing **Fraserway RV Rentals** or **Four Seasons RV Rentals** as your partner in exploration.

We are truly delighted that you have decided to embark on your journey with one of our quality motorhomes. We believe the freedom and flexibility of an RV vacation provides the perfect setting for creating **unforgettable memories**, and we sincerely wish you a **safe, successful, and truly exceptional trip**—the vacation of a lifetime!

This comprehensive Customer Manual is designed to be the single most important resource you carry with you. We understand that operating a motorhome is new to many travelers, and our goal is to ensure you feel **confident and prepared** from the moment you leave our lot until the moment you return.

Within these pages, you will find:

- **Crucial Travel Rules and Regulations**
- **A Detailed Description of Your Motorhome and its Appliances**
- **Clear, Step-by-Step Instructions**
- **Quick Reference Troubleshooting**

We encourage you to take a few minutes to familiarize yourself with this manual now. Having this knowledge at hand will help you relax and focus entirely on the beautiful sights and experiences awaiting you.

Safe travels, and we look forward to hearing about your incredible journey!

Your Fraserway and Four Seasons Rentals team

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ONROAD SUPPORT

ROADSIDE ASSISTANCE

If you experience any issues with your RV during your travels, please contact our **Fraserway & Four Seasons OnRoad Support Service**. Our team is here to help keep your journey smooth and enjoyable.

Emergency Service Numbers

Toll-free: **1-866-535-6601**

Direct: **1-604-636-3057**

Emergency Service Hours (Pacific Time – BC & Yukon)

- **Monday to Friday:** 5:00 am – 8:00 pm
- **Saturday, Sunday & Holidays:** 6:00 am – 6:00 pm

Email: onroadsupport@fraserway.com

Please note that these hours follow the **Pacific Time Zone** (British Columbia & Yukon): **UTC-8**, or **UTC-7** during daylight saving time.

If you call **outside of these hours**, your call will be answered by our after-hours service. They'll take your information and forward it to us, and we'll contact you as soon as possible during regular business hours. The **Fraserway & Four Seasons OnRoad Support Service** is available from **April 1 to October 31, 2026**.

Before You Call – Please have the following information ready:

- **Your Rental Agreement Number** (*found in the upper left corner of your rental agreement*)
or
Your Unit Number (*found on your key tag*)
- **Your exact current location** (*Province, city, street or intersection, campsite name, pitch number*)
- **Your upcoming travel plans** (*Planned campgrounds and cities for the next 2–3 days*)
- **A clear description of the issue** (*Please describe the problem in as much detail as possible*)

Important: Without the above information, we may not be able to identify your booking or reach you if you need to leave a message.

Thank you for your cooperation — it helps us get you back on the road faster!

IN CASE OF AN ACCIDENT

Your safety is always the top priority. If you're involved in an accident, please follow these steps:

1. **Check for injuries.**
Make sure everyone is safe and determine if anyone needs immediate care.
2. **Call for help if needed.**
If anyone is injured or there's significant damage, call **9-1-1** right away for police or medical assistance.
3. **Let us know what happened.**
Once everyone is safe, please contact the **Fraserway & Four Seasons OnRoad Support Service** to report the accident.
4. **Exchange information.**
Share and record important details with the other people involved, such as:
 - Names, addresses, and phone numbers
 - Insurance companies and policy numbers
 - Driver's license numbers and vehicle information (including license plate)
 - If the driver and insured person are different, note both names and their relationship
5. **Gather details at the scene.**
Use the **Accident Report Form** located behind the driver's side visor to write down:
 - Vehicle make, model, color, and year
 - Street names, intersections, or nearby landmarks
 - Police officer names or ID numbers, and the incident number (if available)
6. **Take photos.**
Snap clear pictures of the accident scene and all vehicles involved — especially any visible damage. If there are witnesses, please note their names and contact details, as this can help later if there are any questions or disputes.

Tip: Staying calm and gathering accurate details will help us assist you quickly and efficiently — and get you safely back on the road.

	Phone No.	Monday - Friday	Saturday	Sunday/Holiday
Fraserway / Four Seasons OnRoad Support Service	1-866-535-6601* and 1-604-636-3057 (Mon-Fri: 5am-8pm, Sat, Sun and holidays: 6am – 6pm)			
Police/Ambulance	9-1-1	24/7	24/7	24/7
Ford Roadside Assistance	1-800-665-2006*	24/7	24/7	24/7
Dodge Roadside Assistance	1-800-363-4869*	24/7	24/7	24/7
Kal Tire 24-Hour Roadside Assistance (Tires only)	1-888-525-8473*	24/7	24/7	24/7

Note: Phone numbers marked with * are toll free from a landline. Charges may apply when calling from a mobile phone.

CANADIAN TRAFFIC RULES AND ROAD SIGNS

DRIVER'S LICENSE REQUIREMENTS

A **valid national driver's license** is mandatory for all RV rentals. While most foreign licenses are generally accepted across Canada, we strongly recommend that drivers whose licenses are *not* issued in English or French also carry an **International Driving Permit (IDP)**. An International Driving Permit is only valid in combination with your valid national drivers' license.

ALCOHOL AND DRUGS

Your Safety is Our Priority: Please be aware that blood alcohol and drug limits for operating a vehicle are strictly mandated by provincial and territorial laws. We strongly urge you to **never drive under the influence** to ensure your well-being and adhere to all legal requirements.

SEAT BELT SAFETY

Mandatory Seat Belt Use: For your safety and compliance with Canadian and U.S. laws, **the driver and all passengers must have their seat belts properly fastened** at all times while the vehicle is in motion.

ROAD SPEED REGULATIONS

Be advised that the default speed limit is **50 km/hr in most urban areas** and either **80 or 100 km/hr on highways**, unless a different speed is clearly indicated by posted signs.

PEDESTRIANS

Road Courtesy: Please note that Canadian drivers generally operate with a **polite and considerate manner**. Always remember that **pedestrians have the legal right of way** and must be granted safe passage.

HIGH-OCCUPANCY VEHICLE (HOV) LANES

HOV lanes are designed to promote carpooling and public transit by restricting use to vehicles carrying a minimum number of occupants. The HOV symbol is a **diamond shape**, which is marked on the lane surface and posted on regulatory signs.



Example of signs:

Left: HOV Lane Starts: *HOV lane for buses and vehicles with at least 2 people starts here.*

Right: Time-Restricted HOV Lane: *From 5 AM to 11 PM, this lane is an HOV lane for buses and vehicles with at least 3 people only.*



Fraserway RVs allowed on HOV lanes:

- Van Conversion
- Truck Camper
- C-Small

Fraserway RVs NOT allowed on HOV lanes due to weight restrictions:

- C-Medium, C-Large, C-XLarge, ROF

INTERSECTION GUIDELINES AND TRAFFIC SIGNALS

Navigating intersections safely and courteously is crucial for a smooth journey. Please follow these guidelines regarding traffic control devices and right-of-way rules.

FOUR-WAY STOPS AND UNCONTROLLED INTERSECTIONS



When approaching a four-way stop, or any intersection where traffic lights are not functioning (treated as an all-way stop), follow these mandatory rules:

1. **Mandatory Stop:** You **must always come to a complete stop** at the designated stop line.
2. **Right-of-Way (Sequence):** The driver who arrived and came to a complete stop **first** has the right-of-way to proceed.
3. **Right-of-Way (Simultaneous Arrival):** If two vehicles arrive at the stop line at the exact same time, **yield the right-of-way to the vehicle on your right-hand side.**
4. **Courtesy and Flow:** In line with Canadian driving courtesy, drivers are typically disciplined and courteous. **Only one vehicle is permitted to cross the intersection at a time** to maintain orderly traffic flow.

TRAFFIC LIGHT MANEUVERS



- **Protected Left Turns:** A designated **left turn arrow** provides a protected turn, allowing you to safely proceed while opposing traffic is stopped by a red light.
- **Right Turn on Red (RToR):** In the U.S. and Canada, you may generally turn right on a red light **after coming to a complete stop** and confirming the intersection is entirely clear of vehicles, cyclists, and pedestrians.

! Note on RToR: The sole major exception to the Right Turn on Red rule is the **Island of Montreal in Québec.** Always obey clearly posted signs that prohibit RToR at specific locations.



Example on the left: Turning right is prohibited on red.

Example on the right: Turning right is prohibited from Monday to Friday, 7AM - 9AM and 4PM - 6PM (no matter whether there are traffic lights or not).



SCHOOL BUS SAFETY PROTOCOL



The safety of children is paramount. You **must** observe the following strict legal protocol when encountering a school bus.

Recognizing the Stop Signal

Canadian school buses are easily identified by their yellow color. When a school bus is **stopped** and signals using flashing red lights and/or a swing out stop sign:

- **All traffic must come to a complete halt.** This is a legal requirement to ensure children can safely get on and off the bus.
- **It is strictly against the law to pass a stopped school bus** that is signaling its stop. Failure to obey this rule is a serious offence.

Exceptions

- **Median Separated Roads:** Only if the road is physically separated by a **median** (a raised or unpaved barrier), may traffic proceeding in the opposite direction (oncoming traffic) slowly proceed without stopping.

Resuming Traffic

- Traffic may only move again in both directions once the **flashing lights have been turned off** and the **stop sign has been retracted.**

RESPONDING TO EMERGENCY VEHICLES

If an ambulance, fire truck, or police car approaches with **flashing lights and/or sirens** (whether from ahead or the rear):

- Immediately **pull over safely to the right side of the road** or traffic lane.
- **Remain stationary** until all emergency vehicles have completely passed your location

IF STOPPED BY LAW ENFORCEMENT

Should you be pulled over by a police vehicle, follow these steps to ensure a safe and professional interaction:

- Safely **pull over to the right side of the road** and turn off the ignition.
- **Stay inside your vehicle** and roll down the driver's window. Wait calmly for the officer to approach.
- Always keep your hands visible on the steering wheel.
- **Follow all instructions and orders** given by the officer.

ACCIDENTS AND DAMAGE PROCEDURES

In the event of an accident, your safety and adherence to proper protocol are paramount.

PREVENTATIVE PARKING SAFETY

Please be aware that **most vehicle damage occurs while maneuvering and parking the RV.**

- **Tip:** To easily prevent parking-related damage, we strongly recommend having a passenger **exit the vehicle and assist the driver** by giving clear, real-time directions.

AT THE ACCIDENT SCENE

Follow these steps immediately after an incident:

1. **Do Not Settle: Never settle or admit any wrongdoing or fault** at the accident scene.
2. **Call Police:** Call the Police immediately if required (note that the police may not attend minor accidents without personal injury).
3. **Gather Information:** If possible and safe, **take photographs, make detailed notes, and exchange information** with the other party involved.
4. **Stay Visible:** Keep your hands visible and follow all instructions if law enforcement attends.

REPORTING THE INCIDENT

- **Mandatory Contact:** You must **always call our OnRoad-Service** immediately following an accident.
- **Complete Report:** **Fill in the comprehensive Accident Report form** found in the envelope behind the driver's side visor

NAVIGATION AND VEHICLE HEIGHT RESTRICTIONS

It is **crucial** that you are always aware of your RV's dimensions, as standard GPS systems do not account for vehicle height restrictions.

- **Vehicle Specifications:** Your RV's specific **External Dimensions and Gross Vehicle Weight (GVW)** are clearly listed on the windshield sticker and within this manual.
- **GPS Limitation:** Standard GPS navigation systems **do not provide height restriction data**
- **Mandatory Checks: Always check for clearly posted restriction signs** before attempting to pass through:
 - Tunnels and Overpasses
 - Gas station canopies and roof constructions
 - Ferry entry points and ticket booths

! Important Warning: Structures such as drive-thrus at fast food outlets, entryways to hotels/motels and parking garages are generally too low for safe RV passage and should be avoided.

Clearance Requirement: The minimum vertical clearance needed for safe passage with any of our vehicles is **3.7 meters or 12 ft.**

PARKING REGULATIONS AND SAFETY ZONES

Please be advised that while detailed parking regulations may vary by province and territory, the following general rules apply and must be strictly observed:

GENERAL PARKING RULE

- **Direction of Traffic:** As a general rule, parking is only permitted when your vehicle is facing the **driving direction of the traffic lane** on the side of the street where you park.

Important Parking Notice: Be aware that a yellow curb side typically signifies a no-parking area. Furthermore, when parking in a paid zone, you must ensure payment for the total number of parking spots your RV occupies.

PROHIBITED PARKING ZONES

For safety and legal compliance, parking is **strictly prohibited within 6 meters (approx. 20 feet) on either side** of the following fixtures and locations:

- Pedestrian crossings, Stop signs, Traffic control signals.
- Fire hydrants, Curves or corners.
- Entrance/Exit of hotels, theatres, schools, and fire departments.

TOLL BRIDGES AND CROSSINGS

To ensure a smooth return and prevent unnecessary administrative fees, please follow the guidelines regarding toll crossings:

- **Toll Notification (Post-Use):** If you are aware that you have crossed a toll bridge during your journey where payment was not made on the spot, you **must inform us upon return of the RV.**
 - **Note:** Fraserway RV is billed directly by the toll operator. Timely notification avoids additional administrative charges being applied to your final bill.
- **Direct Payment Crossings:** Some crossings require **direct payment on the spot.**
 - **Safety Priority:** When approaching a toll booth, always use the **truck lane** to prevent any potential issues with height restrictions.



ROAD SIGNS



One way street



Pedestrians are not allowed to cross the street here.



Crossing the road is only permitted at crosswalks.



Do not enter.



Vehicles parked in this zone without a permit will be towed.



Road is closed. The arrow points in the direction of the detour.



From this point, do not change lanes until further notice.



Authorized vehicles only (buses, emergency vehicles, etc.).



No parking on either side of the sign. If the arrow points in one direction only, do not park on the side it points to.



No stopping on either side of the sign.



This road or lane is for bicycle use only.



This road or lane is for buses only.



Private property. No parking.



Turn headlights on and remove sunglasses (common at tunnel entrances).



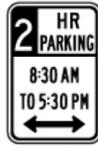
No parking from 8:30AM to 5:30PM. Parking is allowed during the remaining hours.



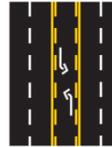
No parking except on Sundays and on holidays.



No parking. Loading zone.



Parking on both sides of sign daily 8:30AM - 5:30PM for 2 hours. Parking disks are not used in Canada.



Drivers travelling in opposite directions share the centre lane for left turns.



On multi-lane highways: Sign in combination with exit signs means that a lane ends and becomes the exit lane.



Control signal: Placed over lanes to indicate which ones are open for driving. Here: RED = do not drive in Right lane.



YELLOW: Move into one with a green arrow. If flashing yellow over all lanes: Slow down and proceed with caution.



Green arrow: Drive in this lane.

CABIN

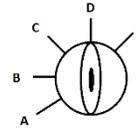
POWERTRAIN AND ENGINE

Your motorhome features an automatic transmission, power steering, and power brakes for easy driving. The V8 engine displacement is 7.3 liters and an output of 325 horsepower, providing sufficient power for highway driving and driving in the mountains.

IGNITION SWITCH

The ignition switch has 5 different key positions:

Position A (Accessory)	Powers electrical items (e.g. radio) with engine off.
Position B (Lock)	Shuts off engine and locks the steering wheel.
Position C (Off):	The ignition is off, steering unlocked.
Position D (On):	All electrical systems active; warning lights come on.
Position E (Start)	Cranks the engine. Release the key once the engine starts.



BATTERY BOOST SWITCH

If your engine battery is too low to start the vehicle, you can use the Battery Boost switch located to the left of the steering wheel below the parking brake release lever. Simply press and hold this switch while turning the ignition, then release it once the engine is running. This effectively "jump-starts" your engine using the RV's house batteries so you can get back on the road quickly.



AUTOMATIC TRANSMISSION/GEAR SELECTOR

The gear selector is located to the right of the steering wheel, with the current position displayed on the instrument cluster.

The brake pedal must be pressed to shift from Park into Reverse or Drive.

P (Park) is used to start or stop the engine and remove the key.

R (Reverse) engages the rear-view camera automatically.

N (Neutral) is for towing only.

D (Drive) is recommended for all normal driving.

Lower gears (**4, 2, 1**) provide improved traction, acceleration on slippery surfaces, or maximum engine braking, but should only be used when necessary.

TOW/HAUL



Tow/Haul optimizes shifting and prevents transmission overheating, especially in mountainous terrain. It provides extra power uphill and engine braking downhill to reduce brake wear. Activate by pressing the button at the end of the shift lever.

CRUISE CONTROL

Cruise control works at speeds of 50 km/h or higher. It should not be used in mountainous areas, as frequent shifting may increase fuel consumption and potentially damage the transmission.



Programming Cruise Control:

Turn it on with the **ON** button.

Accelerate to your desired speed and press **SET +** to maintain it (you can also use the pedal and then press **SET +**).

Press **SET -** to reduce speed.

Use **RES** to resume a previous speed after braking.

CANCEL pauses cruise control, and **OFF** turns it off.

PARKING BRAKE AND HOOD RELEASE

- 1 To engage the parking brake, press the foot pedal.
- 2 To release the parking brake, pull the parking brake release lever
- 3 Emergency start (push and turn the key to start in case of non working starter battery)
- 4 The hood release lever can be pulled to open the hood



BACK UP AND BLIND SPOT CAMERA



Your RV is equipped with a comprehensive camera system to assist you while driving and maneuvering. This system includes a Backup Camera located at the rear of the RV, and Blind Spot Cameras integrated into the housing of both side mirrors.

Camera Activation

The **Backup Camera** automatically displays the rear view on the in-dash screen when the transmission is shifted into the **Reverse (R)** gear. You can view your blind spots using the **Blind Spot Cameras** which display the corresponding side view when the **turn signal** is activated. For instance, activating the right turn signal will display the view from the right-side blind spot camera.

Friendly reminder: Never back up the RV without guidance from a spotter!

The integrated camera system is an *assistance* device only. It is not a replacement for a human spotter.

Always use a designated guide to ensure the area behind and around the RV is clear before and during any reverse maneuver.

ENTERTAINMENT CENTER



Your RV is equipped with a versatile in-dash radio and entertainment system offering various functions and features.

For **detailed operating instructions, specifications, and function guides** for your radio unit, please refer to the following external resource:

<https://www.sony.ca/en/electronics/in-car-receivers-players/dsx-a415bt>

VEHICLE CARE AND MAINTENANCE

FUEL



Your RV runs on **regular unleaded gasoline (87 octane)**. For the best performance, fill up at well-known stations like Esso, Shell, Chevron, Husky, Petro-Canada, or Irving. Try to avoid smaller independent stations, as lower-quality fuel can sometimes clog pumps and lead to unexpected problems.

ENGINE OIL

For the best performance, check the engine oil every **1,500 km** when the engine is cold. If you need to top it up, please use only **SAE 5W30** and keep your receipts for reimbursement.

Friendly Reminder: Using the wrong fuel, oil, or fluids can cause damage, which the renter would be responsible for. If you're ever unsure, just give **OnRoad Support** a call—they're happy to help.

OIL CHANGE LIGHT ILLUMINATES

We change the oil in our vehicles every **12,000 km** following the manufacturer's recommendations. Sometimes the oil change light may come on a bit earlier due to the programmed schedule. You can find the last oil change recorded on the **windshield sticker**. If the sticker shows that an oil change is due, just give **OnRoad Support** a call—they'll direct you to an authorized repair shop. Please keep any receipts for oil purchases so we can reimburse you when you return the RV.

TIRES

TIRE CHECK

For a safe and comfortable drive, check the tire pressures regularly, making sure the tires are **cold** for the most accurate reading. The recommended tire pressure is listed on a sticker inside the driver-side door frame. Also, give the **wheel nuts a quick visual check** each time you leave a campground.

TIRE CHANGES

Tires should be changed only by **authorized personnel** from the **FORD Road-Side Assistance program** or **KalTire 24-Hour Service**. If you need a tire change, please contact **OnRoad Support**—their numbers are in the "Emergency" appendix as well as on the bottom of the page.

Only attempt to change a wheel yourself if you have no way to reach us, and please note that doing so is **at your own risk**. After changing a wheel, check the wheel nuts after **100 km** (or sooner) and retighten if needed to stay safe.

All tools needed for a tire change are stored in one of the **rear outside compartments** of the motorhome and the spare tire is mounted underneath the motorhome.

Friendly Reminder: Improper tire changes or skipped checks can cause serious damage, which the renter would be responsible for.

VEHICLE SPECIFICATIONS

Motorhome Class	Class C – 2200S
Chassis	Ford E350
Engine	Eight-cylinder (V8)
Roof air conditioner	Yes
Microwave	No
Convection oven	Yes
Oven	No
3-point-seat belts at dinette	No
Bathroom vent	Yes
TV	Yes
DVD player	No
Rear dual tires	Yes
Generator	Yes
Side slide-out	Yes
Rear slide out	No
Sleeps	5
Seat belts	6
Fuel type	Gasoline
Engine oil type	5W30 oil
Bumpers	Steel
Locking lug nuts	Not available
Number of axles	2
Spare tire	Yes, located at the back of the RV
Tire size	225/75RX16E
Tire pressure	Please see label in the door frame on driver side
Jack/Tools	Located in an outside compartment.
Fire extinguisher	Yes, located next to the entrance door.
Sewer hose	Located in the rear bumper

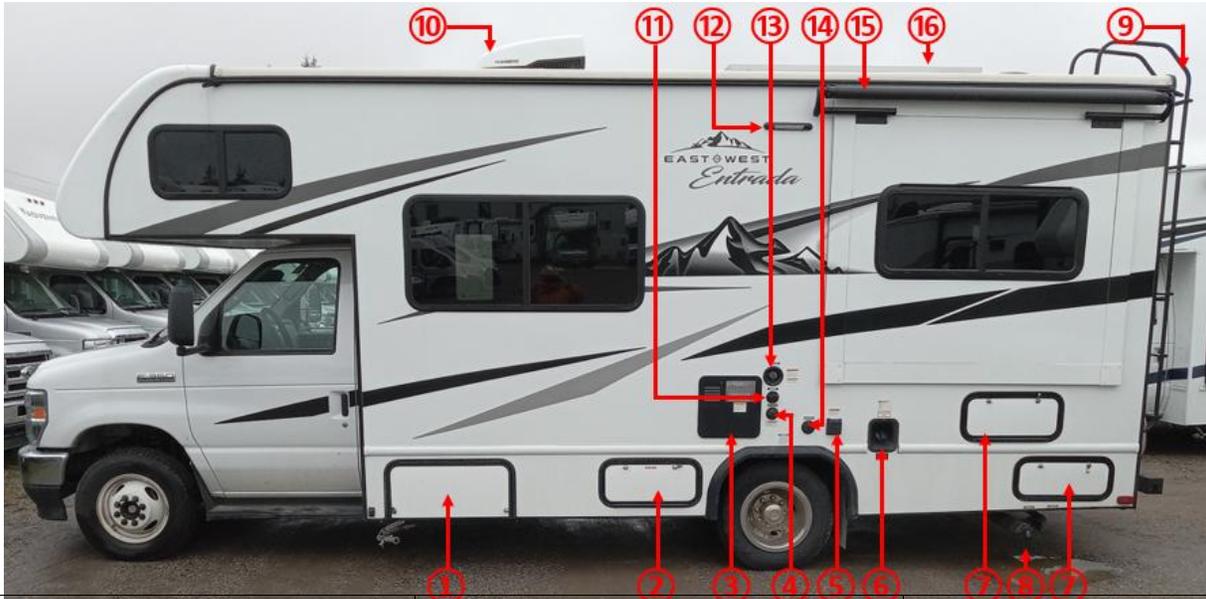
Dimensions & weight	Metric system	Imperial system
Height (incl. all superstructures)	343 cm	11'3"
Width	257 cm	8'5"
Width with slide-out extended	361 cm	11'10"
Length	727 cm	23'10"
Gross vehicle weight (GVW - i.e., weight incl. full fuel, propane, wastewater and water tanks, maximum number of persons allowed, and luggage)	5,670 kg	12,500 lbs.

Fill capacity	Metric system	Imperial system
Freshwater tank	132 liters	35 gallons
Gray water tank	121 liters	32 gallons
Black water tank	102 liters	27 gallons
Fuel tank (gasoline)	208 liters	55 gallons
Propane Tank	34 liters	9 gallons
Total weight of all tanks when full	597 liters	158 gallons

Interior specifications

Beds	Included	Metric system	Imperial system
Overcab bed	Yes	152 cm x 203 cm	60" x 80"
Rear bed	Yes	152 cm x 203 cm	60" x 80"
Dinette bed	Yes	106 cm x 172 cm	42" x 68"
Interior room height		213 cm	84"

EXTERNAL VIEW



- | | | |
|---|--|---------------------------------|
| 1. Generator | 9. Service ladder (please do not climb on the roof!) | 17. Black water handle |
| 2. Propane tank | 10. MaxAir fan | 18. Furnace fan – caution: HOT! |
| 3. Water heater cover – caution: HOT! | 11. City water connection | 19. Power outlet |
| 4. Sewer flusher (please do not use!) | 12. Light | 20. Awning |
| 5. 110V power connection for electrical hook-up | 13. Freshwater tank/potable water | 21. Back up camera |
| 6. Fuel tank (regular unleaded gas, Octane 87) | 14. Cable TV connection | 22. Spare tire |
| 7. Storage compartment | 15. Slide out with slide out topper | |
| 8. Wastewater outlet and gray water handle | 16. Solar panel | |



ELECTRICAL SYSTEM

12V DUAL BATTERY SYSTEM

The RV utilizes a **12V dual battery system**, consisting of the **Vehicle Battery** (powering the engine and driver's cabin) and the **Coach Batteries** (powering the motorhome's living area systems).

Both battery banks are charged by the alternator while the vehicle is running, but they discharge **independently**. This design ensures that the use of interior coach amenities does not deplete the power required to start the engine.

The **Coach Batteries** for the motorhome are located beneath one of the main entrance door steps.

SOLAR SYSTEM

Your motorhome is equipped with a roof-mounted **solar charging system** designed to maintain and recharge the **Coach Batteries** when exposed to adequate sunlight. The solar system is **fully automated** and operates without the need for manual intervention. To ensure optimal performance and battery longevity, **please do not alter the default settings** on the solar control panel.



BATTERY SWITCH POSITION

The main disconnect switch for the coach batteries is located at **floor level next to the side entrance door**. It must be in the **ON** position to supply power to the 12-volt appliances and living area. If you notice a sudden loss of power to the living area appliances, please check this switch first—it may have been inadvertently switched OFF.



The Coach Batteries energize all of the RV's 12V components, including: **lighting, the water heater and pump, the fan heater, the awning, the bathroom vent, and the fridge.**

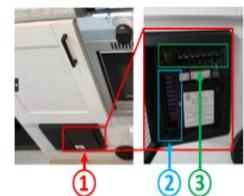
HOOK-UP TO THE POWER GRID (110V)

Your RV is supplied with a power cable for connecting to a standard 110V campsite outlet. The main plug fits a **30 AMP** connection, which is standard at most campgrounds, and we have included an adapter for use with **15 AMP** outlets. Before connecting the cable, please ensure all RV appliances and the campsite outlet are switched OFF. Using the 110V hook-up whenever possible is highly recommended, as it will both preserve and recharge your Coach Batteries. Once plugged in, tighten the black ring to prevent the connection from accidentally unplugging. Your Coach Batteries will recharge



CONVERTER, FUSES & FUSEBOX

Your RV features an automatic **power converter** that efficiently changes the 110V Shore Power into 12V power. This ensures all your 12V appliances remain fully operational while you are plugged in. The converter is housed within the fuse box and requires **no manual operation** as it is a completely automated system.



Should you ever need to access them, the fuses ② and breakers ③ for both the internal 12V and 110V power circuits are conveniently housed within the fuse box ① in the kitchen area (floor level).

12V PLUG-IN (BLADE-TYPE) FUSES ②



The plug-in 12V fuses provide protection for key components, including your lighting (inside and outside), water heater, water pump, heater fan, bathroom vent, fridge, and awning.

If an appliance stops working, a fuse may be blown. You can identify a blown

fuse by checking if the connecting wire in the middle is broken. If a replacement is necessary, your RV is equipped with **spare fuses**, which are typically located in one of the kitchen drawers for your convenience.



110V BREAKERS ③

The 110V circuit breakers protect your high-power appliances, including the **microwave, roof air conditioner, and all AC power outlets.**



Troubleshooting Trip-Outs

If one of these appliances loses power, it may be due to a **tripped breaker**. To reset the breaker, please push the switch **fully into the OFF position** first, and then push it firmly back into the **ON position**.

POWER OUTLETS & RESET BUTTON

The 110V AC outlets are energized when you are connected to **Shore Power** or running the **generator**. If the outlets stop working, check the **reset button** on the bathroom socket - it may have tripped. Simply push the button back in to restore power.



COACH BATTERY CARE

To ensure a smooth trip, please **avoid fully discharging the Coach Batteries**. If the charge level becomes critically low, simply driving the RV may not be sufficient to restore them.

In this instance, a full recharge is necessary: you must connect the RV to a **110V campsite hook-up for a minimum of 8 hours**. Please note that the solar system is designed for maintenance, not for recharging fully depleted batteries.

Friendly Reminder: Monitoring your battery levels helps prevent delays. We encourage conscientious use, as the renter is responsible for costs or delays resulting from battery misuse or overloading.

If you encounter a power issue or unusual smell, use this guide for quick diagnosis.

Challenge	What to check and do
No power from the 110V power outlets	<ul style="list-style-type: none"> • Shore power: Is the vehicle connected to the 110V power source? • Source check: Is the power source at the campground working? • Cord check: Inspect the power cord for any damage • Reset breakers: Check if a circuit breaker is tripped (and reset it) • GFCI button: Did a reset button (GFCI) trip? Press to reset
No 12V power in the living area	<ul style="list-style-type: none"> • Main switch: Check that the main coach power switch is in the ON position • Battery level: Coach batteries may be low. Charge them by driving or connection to 110V shore power
Smell of rotten eggs	<ul style="list-style-type: none"> • Immediate action: Open all windows and doors, and turn of the propane • Propane/Battery: This smell can indicate a propane leak (requires professional repair) or severely overloaded/overheated coach batteries. Please contact OnRoad Support

GENERATOR

Your motorhome is equipped with an **integrated generator** that supplies 110V AC power, allowing you to run appliances and charge the Coach Batteries even when you are not connected to campsite power. The generator is powered by **gasoline** from the RV's main fuel tank and consumes approximately **1 liter per operating hour**. For safety and to preserve fuel for driving, the generator will automatically shut off or fail to start if the main fuel level drops below the **1/4 mark**. Please **do not operate the generator while driving**.



Generator Operating Procedure

Please follow these steps to safely start and stop the integrated generator.

Starting the Generator

- Preparation:** Turn off all electrical devices in the RV before starting.
- Prime:** Press and hold the **STOP/PRIME button** ②. Continue holding it for about 10 seconds
- Start:** Immediately press the switch to the **START position** ① and hold it until the generator successfully begins running.
- Confirm Power:** After 30 to 40 seconds, you will hear a distinct beeping sound (often originating from the microwave), which confirms the power circuit is now closed and 110V power is available.



Stopping the Generator

- Preparation:** Turn off all electrical devices drawing power from the generator.
- Stop:** Simply press the **STOP button** ② and the generator will safely shut down.

Troubleshooting: Generator

Challenge	What to check and do
Generator does not start	<ul style="list-style-type: none"> Fuel Level: The generator stops running if the fuel tank is below 1/4 full. Fill up if needed! Hold the Button: Ensure you press and hold the Start button for approximately 10 seconds (sometimes longer) for the unit to prime and start. Weak Battery Fix: If your coach battery is weak, try starting the motorhome engine first, then start the generator. Check Fuses: Look for a blown or burnt fuse in the fuse box and directly on the generator. Replace any bad fuses.
Fuse tripped	<ul style="list-style-type: none"> Reduce Load: Turn off some appliances that are running simultaneously. Reset Breaker: Check the 110V breaker in the main fuse box and reset it. Generator Breaker: If the main breakers are fine, check the breaker located right on the generator unit itself (see picture below). Reset it, then restart the generator.



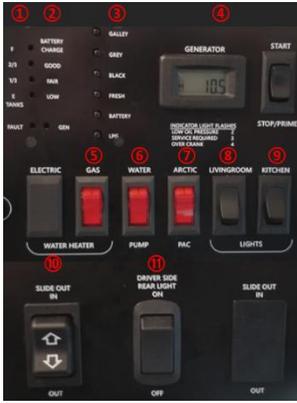
- ① Please remove the blue generator cover to check the breakers on the side of the generator. There is also a start switch above it directly on the generator.
- ② START switch
- ③ Generator breakers

GENERATOR SAFETY INSTRUCTIONS:

Please adhere to the following safety guidelines whenever operating the generator:

- Compartment Use:** Never use the generator compartment for storage. Ensure the area remains **clean and dry** at all times.
- Parking Location:** Avoid using the generator when the motorhome is parked in high grass or dense scrub. The heat from the exhaust fumes can pose a serious **fire hazard** in dry conditions.
- Burn Hazard:** Do not touch the generator while it is running or immediately afterward. Allow sufficient time for the unit to **cool down** to avoid burns.

INTERIOR CONTROL PANEL



- 1 Level indicator tanks
- 2 Level indicator battery
- 3 Press button to see level
- 4 Generator control
- 5 Propane water heater
- 6 Water pump
- 7 Tank heater (for winter camping only!)
- 8 Livingroom lights
- 9 Kitchen lights
- 10 Slide out control
- 11 Driver side lights

AWNING SAFETY AND OPERATION

Your RV comes with a convenient awning, and the operating switches are located next to the entrance door.

Before extending the awning, make sure there's **enough clearance**. Never use it in **strong winds or stormy conditions** and always **retract it** before driving or leaving the RV unattended—never move the vehicle with the awning extended.

Friendly reminder: As a renter, you are liable for damages as a result of improper operation of the awning



Turn off the **awning light** ③ when not in use to save battery power. The awning has a **wind sensor** powered by two watch batteries; if the batteries are low, it may beep or move the awning unexpectedly. Simply switch off the awning's main power until your next use.



If the awning doesn't extend or retract, turn off the **house battery main power**, wait 10 seconds, then turn it back on—this usually resets the system.

To extend the awning, push the "out" button ①. To retract, push the "in" button ②. To turn the awning lights on and off, please use the awning light button ③.

Our vehicles are equipped with an awning. The operating switches are located next to the entrance door.

CONVERTING THE DINETTE TO A BED

The dinette is designed to easily convert into an additional sleeping space



Pull the front of the table up, then pull towards you. Push the table top down and fit it in the space between the seats. Place the cushion onto the newly created surface to form a comfortable bed.

SLIDE-OUT

Your motorhome is equipped with a slide-out which can be operated using the switch located at the control panel on the wall by the dinette seat.

Please follow these steps:

1. **Level the RV.** Park the motorhome on a level surface with sufficient clearance for the slide-out mechanism.
2. **Engage the parking brake and have the engine running.** Place the gear selector in the **PARK (P)** position
3. **Locate Control Switch.** The dual slide-out control switch is located on the wall by the dinette.
4. **To extend the slide out:** first press and hold the switch into the **IN** position for 3 to 5 seconds, then press and hold the switch into the **OUT** position until the slide-out is fully extended. Continue to hold the switch for an additional 3–5 seconds after full extension, then release.
5. **To retract the slide out:** engage the parking brake and have the engine running. The gear selector should be in **PARK (P)**. Press and hold the switch into the **OUT** position for 3-5 seconds, then press and hold the switch into the **IN** position until the slide out is fully retracted. Continue to hold the switch for an additional 3-5 seconds, then release.



Friendly Reminder: To keep your slide-out operating smoothly, please **avoid placing heavy items or having anyone sit on the bed** while extending or retracting the slide-out.

This prevents unnecessary strain and helps protect the slide-out motor from **overheating**.

Troubleshooting: Slide-Out

Challenge	What to check and do
Slide-out does not move	The system likely needs a quick reset or power check <ul style="list-style-type: none"> • Power ON: Confirm the slide out and main power switches are ON • Battery: Is the coach battery power too low? Please turn on the generator • Setup: Ensure the gear is in Park (P) and the engine is running • Clearance: check for objects blocking movement underneath or on top
Slide-out moves uneven	The motors need to sync up after operation. After the slide out is fully extended or retracted, please keep holding the IN or OUT switch for an extra 2 seconds .

SLIDE-OUT MODULE TROUBLESHOOTING & RESET

If your RV slide-out is not operating correctly, you can try performing a module reset. The control modules ① is located under the drawers of the wardrobe beside the slide-out ②. Press the Mode button ③ **six times quickly**, On the **seventh press, hold the button for 5 seconds**. Release the button when the **red and green LEDs begin flashing**.



If the reset does not resolve the issue, disconnect the white cable ⑤ (power connection) from the module and wait for 30 seconds before reconnecting it. Repeat this step with the ground cable ⑥ (red or black). Finally, repeat the process for the **lower left plug**. Attempt to operate the slide-out.

If the slide-out still fails to retract, the issue might be due to moisture inside the module. **In dry weather only**, you may carefully try to eliminate any moisture using a hairdryer pointed at the module.

PROPANE TANK



Your RV's integrated propane tank fuels **the stove top burners, water heater, furnace, and some refrigerators**. The main valve (1), tank inlet (2), and level indicator (3) are all located directly on the tank, which is mounted underneath the vehicle.

Propane Refilling

Your rental includes the first tank of propane. You are responsible for refilling the tank during your trip as required, at your own cost. Propane can be refilled at any gas station that sells auto propane and at some private campgrounds. For safety, self-service of propane is strictly prohibited; service personnel will perform the refill for you. Please note that the propane tank does not need to be full when you return the vehicle.

PROPANE SAFETY

Propane is very safe when handled correctly. Your RV is equipped with a propane detector that sounds an alarm if elevated levels are detected. Since propane is highly flammable, please follow all operating instructions for your propane appliances carefully.

Always **close the main propane valve** and ensure all propane appliances (fridge, stove, heater, water heater) are **turned OFF** before refueling the RV, refilling the propane tank, or taking a ferry trip.

If you smell **sulfur or rotten eggs** or the propane alarm sounds, **extinguish all flames immediately**, avoid operating electrical switches, and **close the main propane valve**. Open all windows and doors for ventilation. Once the alarm stops, double-check that all propane appliances (fridge, stove, heater, water heater) are turned **OFF**.

Troubleshooting: Propane

Challenge	What to check and do
Propane Appliances Not Working	You likely just need to turn on the supply or check the level. <ul style="list-style-type: none"> • Tank Valve: Check that the main propane valve on the tank is fully open. • Tank Level: Is the propane tank empty? Please refill it.
No Propane Flow After Refill/Ferry Trip	This is usually caused by opening the valve too quickly. <ul style="list-style-type: none"> • Slow Open is Key: Open the tank valve very slowly. Opening it fast can trigger the safety shut-off flow valve. • Be Patient: Allow 1 to 2 minutes for the propane to reach your appliances. • Resetting Flow: If the flow valve was triggered, close the tank valve completely, wait a moment, and then reopen it slowly to reset the system.
Propane Alarm or Sulfur/Rotten Egg Smell	<ul style="list-style-type: none"> • Close Valve: Immediately close the main valve on the propane tank. • Ventilate: Open all doors and windows to let the gas escape outside. • Avoid Ignition: DO NOT use electrical switches or introduce any open flame until the area is clear. • Stove knobs: Make sure the stove knobs are set to OFF • Leak vs. Battery: The smell could indicate a propane leak (needs a technician) OR a coach battery overload/short circuit. Look for white powder (corrosive acid) around the battery—DO NOT TOUCH IT! • Call for Help: Contact our OnRoad Service right away so we can arrange a technician.

💡 Pro Tip: Propane Alarm Sounding?

If the propane alarm sounds **but you do not smell any rotten eggs or sulfur**, this is usually a friendly signal that your **coach batteries are low** and need charging.

HEATING/AIR CONDITIONING

The RV furnace is fueled by **propane**, but the fan requires **electrical power** to circulate the heat.

The fan is designed to operate on both **12V power** (from the house batteries) and **110V power** (from a shore power hook-up).

Tip: It is always preferable to be connected to **shore power** when running the furnace for an extended period, as this conserves your 12V house battery power.

Friendly reminder:

Avoid running the furnace for an extended period if you are not connected to a 110V power grid. The fan draws significant power and can quickly drain or overload the coach batteries.

The renter is liable for the cost of repairs and any time loss resulting from battery overload.

Roof Air Conditioners: Please note that the roof air conditioning units require a **110V/30AMP connection** (shore power) to operate.

THERMOSTAT

The furnace and the air conditioner for the living room are operated by a single, joint thermostat. The display shows:

- | | |
|--|--------------------------------|
| ① Thermostat is controlled by a sensor remote to the thermostat | ⑥ Temperature units (°F or °C) |
| ② Current temperature | ⑦ Temperature set point |
| ③ Current heating, ventilation and air conditioning (HVAC) state | ⑧ Fan state |
| ④ HVAC mode (off, cool, electric heat, gas heat) | ⑨ Fan mode |
| ⑤ Rotate/Press knob | |



To change the temperature

To select your desired temperature, the thermostat must be in any HVAC mode ④ other than 'Off'. Once an HVAC mode has been selected and the temperature ⑦ is visible, you can rotate the knob ⑤, to change your temperature setting (set point). Press the knob once, which will cause the current set point temperature to blink. Rotate the knob clockwise to increase the temperature or counterclockwise to decrease it. Once the desired temperature is displayed, press the knob again to confirm the setting. The display will stop blinking and the thermostat will **then activate the necessary systems to achieve the desired temperature.**

Friendly reminder: If you are changing any setting (such as HVAC mode, fan mode, set point, or temperature units) and forget to press the knob to accept your selection, the thermostat will automatically accept the current selection after 7 seconds of inactivity and apply the change.

When you are connected to a 50 AMP shore power plug at a campground, you can operate both the air conditioner and the furnace using electric power. To use electric heat, simply set the HVAC mode on your thermostat to "Electric Heat" and set your desired temperature; the system will then regulate itself. For your comfort, if the temperature ever drops 5 degrees below your set point, the gas furnace will automatically engage to provide supplemental heat and keep you warm.

Thermostat Sleep Mode

Sleep mode is activated automatically 10 seconds after the last user interaction. In sleep mode the LCD will dim, and power usage will drop. The first user interaction (rotation, knob press, or knob hold for 4 seconds) ⑤ will wake up the device and brighten the display.

Manual Thermostat Reboot Procedure

The thermostat can be manually rebooted, if necessary, by pressing and holding the control knob for a total of 12 seconds. After 4 seconds, the units selection screen appears; after 8 seconds total, a countdown begins. Continue holding until the display turns off. The device will then reboot once the knob is released.

Troubleshooting: Heater

Challenge	What to check and do
The heater blows cold air.	<p>If the heater is blowing cold air, one of the following is likely the cause:</p> <ul style="list-style-type: none"> • The set temperature has already been reached • the main valve of the propane tank is closed • the propane tank is empty • the fan setting is on LOW or HIGH. If the fan is not on AUTO, please switch it to AUTO <p><i>Remember: If your fridge and stove are working, your propane supply is fine.</i></p>
The heater fan does not start.	<p>If the fan won't turn on, check your coach batteries, as they may be empty. If the batteries are charged, there may be a loose wire or contact in the thermostat. If this is the case, please call our OnRoad Service right away for assistance.</p>
Furnace fan comes on and shuts off after 20-30 seconds	<p>This indicates an issue with the furnace's sail switch, which likely needs to be cleaned. Please call our OnRoad Service at 1-866-535-6601 for further instruction and arrangement of service.</p>

AIR CONDITIONER



The **air conditioner** in the **living room 1** is controlled by the Coleman-Mach thermostat on the wall. Set the "mode" to **cool**, set the desired temperature, and press the knob.

ROOF FAN WITH REMOTE CONTROL AND RAIN SENSOR

In addition to the Air Conditioner, your RV is equipped with a roof fan for ventilation. The fan is controlled by a **remote control** and features an integrated **rain sensor** that automatically closes the vent when moisture is detected.



KITCHEN

STOVE & MICROWAVE/CONVECTION OVEN

The kitchen is equipped with a propane operated stove top **1** and an electric microwave/convection oven **2**.

Your stove operates on propane. Please note that the cooktop burners are designed **without safety valves**. This means that when a burner knob is turned on, propane begins flowing immediately, even if the element has not been lit.

For your safety, always be vigilant: **Ensure that the burner flames are not extinguished** by drafts, breezes, or spills, as this would allow propane to escape unnoticed.



TO IGNITE THE BURNERS/STOVE

Manual Ignition: To light the burner with a match or lighter, turn the burner knob counter-clockwise to the flame symbol. Immediately place a burning long match or butane lighter through the grate spaces near the burner ports.

To Turn Off: To turn off the burners, turn the burner knob clockwise back to the **OFF** position.

FRIDGE/FREEZER

Your motorhome is equipped with a convenient **12-volt refrigerator** that runs efficiently using power from your coach batteries. To ensure your fridge maintains peak cooling performance, please always park your motorhome on a level surface, confirm that both the fridge and freezer doors are closed completely, and your batteries are charged.



Your RV's fridge and freezer should already be running and cool when you pick up your unit. To turn the fridge system **on or off**, press and hold the **"POWER"** button for 5 seconds. The power button is located in the top of the fridge.



Adjusting Temperature and Units

To change the temperature settings, simply press the **"FRIDGE/FREEZER"** button, located in the top of the fridge, and then use the **"+"** or **"-"** buttons to adjust the temperature up or down. To switch the temperature display between **Celsius (C)** and **Fahrenheit (F)**, press and hold the **"FRIDGE/FREEZER"** button for 3 seconds.

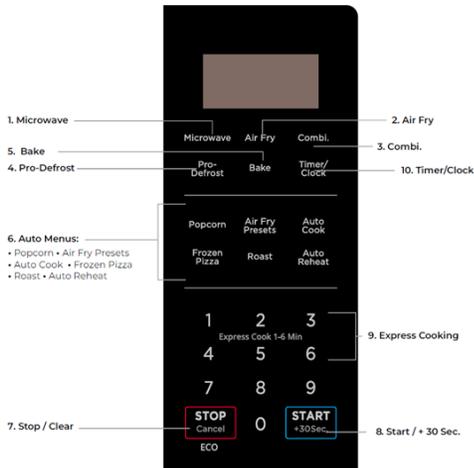
You can solve many common refrigerator problems easily, avoiding the need for a service call. Please try the suggestions below to see if you can solve the problems before calling for service

Troubleshooting: Fridge

Challenge	What to check and do
Fridge is not working	<ul style="list-style-type: none"> • Check if your lights work. Your batteries may have depleted if the lights do not work either. Please plug in to a 110V power source to charge the coach batteries. • Check if the fridge control is turned on • The fuse may be blown. Check the fuse in the fuse box or reset the circuit breaker
The compressor turns on and off frequently	<ul style="list-style-type: none"> • The room temperature is hotter than normal. Please check if the room temp is below 110F • A large amount of food/warm food has been added to the fridge • The door is opened too frequently • The door gasket does not seal properly • The fridge has been disconnected recently. Please let it cool for at least 4 hours
Temperature in the fridge is too warm	<ul style="list-style-type: none"> • Temperature is set too warm. Please turn the control to a cooler setting and allow several hours for the temperature to settle • The door is kept open for too long or too frequently. Open door less often and make sure it is closed completely. • A large amount of warm food has been stored recently. Please allow time for the fridge to cool down • The fridge has been disconnected recently. Please let it cool for at least 4 hours. • The fridge side of the motorhome is parked in direct sunlight. Please move to a more shaded spot
Bubbling or gurgling sound	<ul style="list-style-type: none"> • Refrigerant is circulating throughout the system. This is normal.

MICROWAVE/CONVECTION OVEN

Your motorhome is equipped with a microwave/convection oven, which might feature an air fryer. To power this appliance, you will need a minimum of **110V/15 AMP hook-up**. Please note that running the microwave on a 15 AMP hook-up while other 110V appliances are running may overload the circuit and trip the main fuse (110V breaker). We recommend a **30 AMP connection** for operating multiple 110V appliances at once.

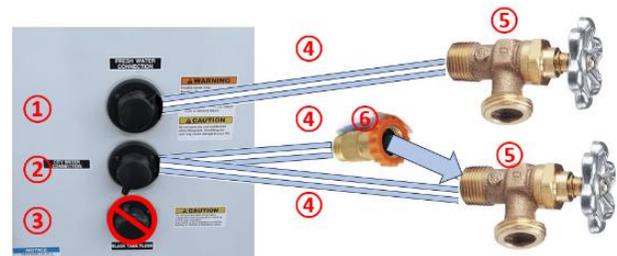


Refer to the diagram to the left to understand the control features. Should you need the full user manual, simply contact OnRoad Support.

WATER SYSTEM

FRESHWATER TANK (POTABLE WATER/TANK FILL) ①

Your RV is equipped with an integrated freshwater tank for your convenience. For information on how much water the tank holds, please refer to the "Vehicle Specifications" chapter. To refill the tank, simply connect a water hose to the marked inlet—it will be labeled as "Potable Water" or "Tank Fill"—on the exterior of the RV. Remember to refill the tank regularly!



To protect the water system, please **never allow the freshwater tank to run completely empty**, as this can cause damage to the water pump. Renters are responsible for any damage costs or time lost resulting from an insufficient water tank level.

NOTE: Please check the labels on your motorhome, as some motorhomes may have the fresh water tank fill and the black tank flush reversed.

Troubleshooting: Freshwater Tank

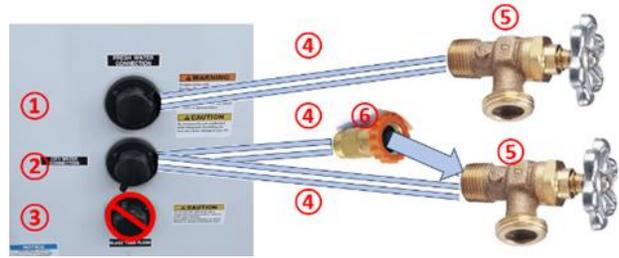
Challenge	What to check and do
Freshwater tank remains empty despite refilling.	Please ensure you are using the correct inlet. The freshwater tank inlet, often labeled " Potable Water " or " Tank Fill ," is typically located on the passenger side . Do not confuse this with the city water connection or the sewer flush ports, which are usually located on the driver side. Remember, the freshwater tank does not automatically refill through the city water connection; it must be refilled separately through the correct dedicated inlet.

CITY WATER CONNECTION ②

Your RV allows for a direct connection to the campground's pressurized water system, utilizing the provided water hose ④ and pressure regulator ⑥.

Before connecting, please ask the campground staff about their water pressure.

You must always use the pressure regulator if the pressure is **40 PSI or higher**, or if you are unsure of the campsite's pressure.



To connect, attach one end of the hose ④ to the city water inlet ② on the driver side of the RV. If you are using the **regulator**, connect it **between the hose and the campsite water tap ⑤**.

When you are ready, open the campsite tap **slowly**, starting with about a half-turn to prevent excess pressure in the system. Finally, slowly open all of your RV water taps to properly ventilate the pipes and release any trapped air.

Please do not connect your water hose to the black tank flush ③. This will fill up your black tank, and may cause flooding of your toilet.

Some motorhomes may have the tank flush at ①. Please follow the labels on the motorhome.

WATER PUMP

To draw water from your freshwater tank and supply the fixtures in your RV, the water pump switch must be in the **ON** position. You will find the water pump switch on the main battery and tank indicator panel.

If you are using the city water connection or plan to drive for an extended period without using the water system, please turn the pump **OFF**. Running the pump unnecessarily can cause it to overheat. As a friendly reminder, renters are responsible for any damages resulting from pump operation.



Troubleshooting: Water Pump

Challenge	What to check and do
The water pump does not start.	<ul style="list-style-type: none"> • Check the Fuse: The 12-Volt plug-in fuse may be blown. Please check your 12V plug-in fuses and replace the water pump fuse if necessary. • Check the Battery: The coach battery voltage might be too low. Please check the current level on the battery and tank indicator panel and recharge the battery if needed. • Call for Service: If the above steps do not resolve the issue, the pump may be faulty. Please call our OnRoad-Service for assistance.
Constant “grunting” sound from the pump.	<ul style="list-style-type: none"> • Check the Water Tank: This sound often means the freshwater tank is empty. Please refill your tank immediately. • Call for Service: If the tank is full, a constant noise may indicate a loose connection or air in the water system. Please call our OnRoad-Service for further inspection.

WATER HEATER

Your RV is equipped with a convenient propane-operated water heater. It fills automatically using cold water drawn from either the internal freshwater tank or the city water connection—no manual refilling is required!

To begin heating, simply turn the water heater switch ① **ON**. The red LED ② will illuminate briefly and should go off after about 15 seconds. At this time, you will hear the propane flame ignite at the heater.

The water will reach a temperature of approximately 50 to 60 degrees Celsius (120-140F) and typically requires a heating time of about **20 to 30 minutes**.

For your safety and the proper functioning of the unit, it is important that the water heater is turned off while the RV is in motion (while you are driving).



TANKLESS WATER HEATER



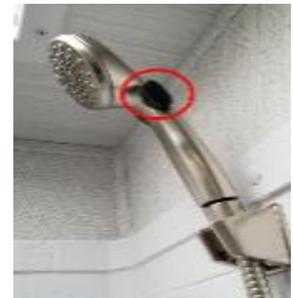
Some models may feature a tankless water heater. The controls are on the wall, next to the sink, below the thermostat. Simply push the power button, and change the temperature of your water.

Troubleshooting: Water Heater

Challenge	What to check and do
The Water Heater LED Does Not Illuminate When Switched ON.	<ul style="list-style-type: none"> • Check Temperature: The water may already be hot enough, which prevents the heating cycle from starting. • Check the Fuse: The 12V plug-in fuse for the water heater may have blown. Please check and replace the fuse if necessary. • Perform a Reset: A reset may be required at the water heater unit itself. If unsure how to do this, please contact OnRoad-Service.
The water heater does not work at all.	<ul style="list-style-type: none"> • Check Propane Level: Ensure you have enough propane in the tank for the heater to ignite and run. • Check Battery Power: The coach battery level may be too low to provide the necessary power for ignition. Check your battery level and recharge if needed.

SHOWER

All shower heads feature a slider (illustrated in the right picture). This slider allows you to **temporarily stop the water flow** without shutting off the main tap.



Troubleshooting: Shower

Challenge	What to check and do
The water in the shower does drain	<ul style="list-style-type: none"> • Check the Grey Water Tank: The most common cause is a full grey water tank. Please empty the tank as soon as possible. • Check the Drain: The shower drain may be clogged. Please check the drain and remove any hair or residue that is blocking the flow.

USING THE OUTSIDE SHOWER

Your motorhome is conveniently equipped with an outside shower. To help us protect the environment, please **only use biodegradable shower gels and shampoos** when utilizing this feature. These environmentally friendly products are readily available at most outdoor and camping supply stores. Thank you for considering the environment and following these simple guidelines.

USING THE TOILET

Before using the toilet, please ensure there is a small amount of water in the bowl. If you are not connected to city water, remember to first turn on the water pump.

To operate the toilet, use the pedal located at the base:

- **Pressing the pedal halfway** allows water into the bowl for rinsing.
- **Pushing the pedal all the way down** flushes the waste into the black tank.

WASTEWATER TANKS

Your RV is equipped with two separate wastewater tanks:

- The **Grey Water Tank** holds wastewater drained from your sinks and shower.
- The **Black Water Tank** holds waste that is flushed down the toilet.

To prevent clogging in the black tank, please remember to **use plenty of water** with each toilet flush. Since the capacity of both tanks is limited, they must be emptied regularly at designated dump stations.

BLACK TANK TREATMENT

Using chemicals in the black water tank is essential as they help prevent clogs, ensure thorough drainage, and effectively deodorize and decompose waste. Your rental unit has been provided with a starter pack. During the course of your trip, you may need to purchase extra. Stores like Walmart, Canadian Tire, RV dealerships with a parts store and hard ware stores usually carry these products.

These helpful chemicals are available in liquid, powder, or tablet form and should be added to the tank after every time the black water tank has been drained.

To add the chemicals, drop them directly through the toilet bowl. Then, add two buckets of water, **or** hold the flushing lever of the toilet open for 10 seconds while the water pump is running. This step ensures the chemicals dissolve and activate properly.

To prevent clogs and ensure smooth operation of your system, please only use **biodegradable or single-ply toilet paper**.

UNDER NO CIRCUMSTANCES should you dispose of items such as diapers, hygiene articles, Q-tips, or any non-human waste products in the toilet. Avoiding these items prevents costly clogs, repairs, and time loss, which would be at the renter's expense.

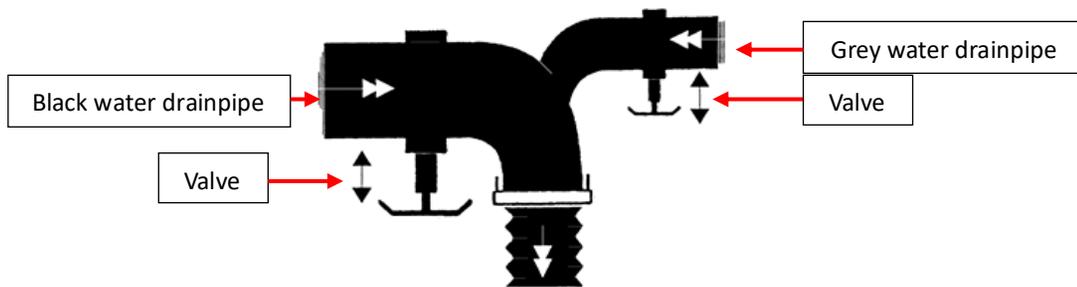
Troubleshooting: Toilet

Challenge	What to check and do
The toilet is clogged up.	<ul style="list-style-type: none">• Check the Tank Level: The black water tank might be full. Please empty it as soon as possible at your campground's dump station or an authorized Sani dump facility.• Try Hot Water: Pour some hot water into the toilet bowl. The hot water will flow to the wastewater tank and should help dissolve any accumulated solid waste quickly. Note: This solution only works if the blockage is not caused by foreign objects.

EMPTYING THE WASTEWATER TANKS

When you are ready to empty your wastewater tanks at a designated dump station, please follow these steps:

1. **Remove the Protective Cap:** Carefully twist off the cap from the sewer outlet.
2. **Attach the Hose:** Screw the sewer hose securely onto the outlet using the bayonet joint.
3. **Position the Hose:** Place the other end of the sewer hose into the dump pit opening.
4. **Drain the Black Tank:** Pull the black drain valve open and allow the tank to empty completely.
5. **Drain the Grey Tank:** Once the black tank is empty, pull the grey drain valve open and allow it to drain completely. (The grey water helps rinse the hose!)
6. **Final Flush:** Flush at least two buckets of clean water through the toilet to help cleanse the black tank before closing the valves.
7. **Close Valves:** Push the grey and black drain valves back in until they are completely closed.
8. **Store the Hose:** Carefully remove the sewer hose, rinse if necessary, and store it away safely.
9. **Replace the Cap:** Securely close the protective cap on the sewer outlet.



For safety and proper operation, please adhere to these guidelines when emptying the tanks:

- **Never leave the vehicle unattended** while the wastewater tank is draining into the dump pit.
- **Keep the Drain Valves Closed:** Even when you are connected to a permanent sewer hookup, you should not leave the drain valves open. This will eventually lead to clogs in the system. Any damage resulting from improper use is the responsibility of the renter.
- **Use Designated Stations:** Wastewater must only be emptied at designated disposal stations. Look for signs marked "DUMPING," "SANI," or "DISPOSAL." You can typically find these stations at most campgrounds, some rest areas, and certain gas stations along main roads and highways.
- **Empty Regularly:** The wastewater tanks have limited capacity and should be emptied regularly, typically every two or three days.

Troubleshooting: Wastewater Tanks

Challenge	What to check and do
Water comes out of the toilet and/or the ventilation pipe on the roof while connected to city water.	<ul style="list-style-type: none"> • It appears the water hose was accidentally connected to the sewer flush port instead of the correct "City Water" hook-up. Please turn off the water immediately and reconnect the hose to the correct "City Water" inlet.
The wastewater tanks are indicated as full despite being recently emptied.	<ul style="list-style-type: none"> • Check the Sensors: False readings often occur when paper, grease, or food particles stick to the sensors inside the tank. • Check for Clogs: If you can hear water running through the sewer hose when draining, there is likely no clog, and the issue is sensor build-up.

SAFETY EQUIPMENT

FIRE EXTINGUISHER

A fire extinguisher is an essential part of the safety equipment provided in every motorhome.

- **Location:** Please refer to the "**Vehicle Specifications**" section of this manual for the exact location of the fire extinguisher within your RV model.
- **Action:** Familiarize yourself with its location and operating instructions immediately upon taking possession of the motorhome.

SMOKE DETECTOR/CARBON MONOXIDE ALARM



Your RV is equipped with a **combined carbon monoxide (CO) alarm and smoke detector** for your safety.

Carbon monoxide is a **colorless and odorless gas** that can be deadly. It can be released by malfunctions in the burner systems of the stove, oven, or furnace.

Continuous Alarm (Loud Beeping): Indicates excess CO detected. **Immediately** turn off all appliances, open all windows/skylights, and evacuate the RV. Seek medical attention if symptoms of poisoning are present.

Prevention: Always ventilate well while cooking. Open a skylight and/or window when using the stove or oven

Battery Maintenance

If the alarm device beeps in **short intervals** without triggering a full continuous alarm, the batteries need to be replaced.

Action: Replace the batteries immediately to ensure the device's working condition and your safety.

Reimbursement Note: Please keep all receipts for battery purchases for reimbursement.

PROPANE DETECTOR/ALARM



Your RV is equipped with a propane detector, typically located near the floor.

- **Function:** The alarm sounds (continuous beeping) if an increased propane emission is detected (e.g., from the stove or oven).
- **Maintenance:** Do not place any objects on or near the detector to prevent false alarms.

Low Battery Warning

The propane detector is powered by the coach battery. If the detector emits a **beep every 30 seconds**, it indicates that the coach battery level is too low.

Recharge the coach battery immediately to ensure the detector remains functional and your safety is maintained.

If the propane alarm sounds:

1. Turn off the propane supply on the main tank.
2. Open all windows and doors and wait outside the motorhome until the alarm stops.
3. Once silenced, verify that the stove and oven control knobs are fully off and safely check for any propane leaks.

If the propane alarm does not stop, please call our OnRoad Department.

RETURNING THE VEHICLE

To ensure a seamless return process and help us keep our vehicles in top shape for the next adventurer, please follow this checklist.

RETURN TIME

The vehicle must be returned to the rental station **no later than the exact time specified in your rental agreement**, and **ready for immediate inspection**. Please allow yourself sufficient time to pack up all belongings **before** your scheduled return time.

LATE RETURNS

If you anticipate being late, you **must** seek prior approval from our rental station.

If the vehicle is returned late **without prior approval**, an **hourly late fee** will be charged, as detailed in your "Terms & Conditions."

TANK PREPARATION

To avoid service fees, please ensure the following tasks are handled before return:

Fuel Tank: Must be **FULL**.

Waste Tanks: The black water tank (toilet) and the grey water tank (sink/shower) must be **EMPTIED**. The propane and water tanks can be left as is.

VEHICLE CONDITION

Interior Condition: Please return the vehicle with the interior **reasonably clean**. This means dishes done and put away, tidying up, sweeping the floor, cleaning liquid spills and removing all personal trash.

No Smoking Policy: Smoking (including vaping) is strictly prohibited inside the vehicle. Violators will be fined according to the "Terms & Conditions."

TRAFFIC VIOLATIONS

Renters are fully liable for all traffic violations (tickets, fines, etc.) committed during the rental period.

Please pay any ticket received before return. Many tickets have an online payment option.

For any delays in payment, a **processing fee** will be charged in addition to the actual ticket amount.

Thank you! We pride ourselves on the condition of our fleet. Your cooperation is greatly appreciated!

If you have any questions or concerns during your trip, please don't hesitate to contact us.

Your rental team wishes you a pleasant and unforgettable time!

Your FRASERWAY & FOUR SEASONS Team



Disclaimers:

Features, components and appliances depicted in this manual may differ from your rental motorhome depending on the model year. All features, components, appliances, materials, instructions, and guidance depicted and/or described in the manual and documentation are as accurate as possible at the time of creation and initially published but may not be accurate as a result of your rental motorhome having been assembled on a date after the manual or document was produced and initially published. Fraserway RV LP reserves the right to make changes, substitutions and improvements to its products without prior notification. This manual is for demonstrative purposes only. If you are still unsure on how to properly operate any appliance or feature addressed by the manual or documentation, please consult with your local Fraserway RV rental branch directly. This manual is © 2025 Fraserway RV LP, and all related marks, logos, and model names are owned by Adventurer Manufacturing LP and Fraserway RV LP, Inc. or its licensor(s). No portion of this manual may be copied, altered, published, displayed, broadcast, or otherwise used without the express permission of Fraserway RV LP, Inc. All rights reserved.

Version Feb 2026

RV Type:
THOR 22B, 22E



Instruction Manual
ENGLISH





Welcome to the Open Road: Your Adventure Starts Now!

On behalf of the entire team, we extend our heartfelt thanks for choosing **Fraserway RV Rentals** or **Four Seasons RV Rentals** as your partner in exploration.

We are truly delighted that you have decided to embark on your journey with one of our quality motorhomes. We believe the freedom and flexibility of an RV vacation provides the perfect setting for creating **unforgettable memories**, and we sincerely wish you a **safe, successful, and truly exceptional trip**—the vacation of a lifetime!

This comprehensive Customer Manual is designed to be the single most important resource you carry with you. We understand that operating a motorhome is new to many travelers, and our goal is to ensure you feel **confident and prepared** from the moment you leave our lot until the moment you return.

Within these pages, you will find:

- **Crucial Travel Rules and Regulations**
- **A Detailed Description of Your Motorhome and its Appliances**
- **Clear, Step-by-Step Instructions**
- **Quick Reference Troubleshooting**

We encourage you to take a few minutes to familiarize yourself with this manual now. Having this knowledge at hand will help you relax and focus entirely on the beautiful sights and experiences awaiting you.

Safe travels, and we look forward to hearing about your incredible journey!

Your Fraserway and Four Seasons Rentals team

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ROADSIDE ASSISTANCE

If you experience any issues with your RV during your travels, please contact our **Fraserway & Four Seasons OnRoad Support Service**. Our team is here to help keep your journey smooth and enjoyable.

Emergency Service Numbers

Toll-free: **1-866-535-6601**

Direct: **1-604-636-3057**

Emergency Service Hours (Pacific Time – BC & Yukon)

- **Monday to Friday:** 5:00 am – 8:00 pm
- **Saturday, Sunday & Holidays:** 6:00 am – 6:00 pm

Email: onroadsupport@fraserway.com

Please note that these hours follow the **Pacific Time Zone** (British Columbia & Yukon): **UTC-8**, or **UTC-7** during daylight saving time.

If you call **outside of these hours**, your call will be answered by our after-hours service. They'll take your information and forward it to us, and we'll contact you as soon as possible during regular business hours. The **Fraserway & Four Seasons OnRoad Support Service** is available from **April 1 to October 31, 2026**.

Before You Call – Please have the following information ready:

- **Your Rental Agreement Number** (*found in the upper left corner of your rental agreement*)
or
Your Unit Number (*found on your key tag*)
- **Your exact current location** (*Province, city, street or intersection, campsite name, pitch number*)
- **Your upcoming travel plans** (*Planned campgrounds and cities for the next 2–3 days*)
- **A clear description of the issue** (*Please describe the problem in as much detail as possible*)

Important: Without the above information, we may not be able to identify your booking or reach you if you need to leave a message.

Thank you for your cooperation — it helps us get you back on the road faster!

IN CASE OF AN ACCIDENT

Your safety is always the top priority. If you're involved in an accident, please follow these steps:

1. **Check for injuries.**
Make sure everyone is safe and determine if anyone needs immediate care.
2. **Call for help if needed.**
If anyone is injured or there's significant damage, call **9-1-1** right away for police or medical assistance.
3. **Let us know what happened.**
Once everyone is safe, please contact the **Fraserway & Four Seasons OnRoad Support Service** to report the accident.
4. **Exchange information.**
Share and record important details with the other people involved, such as:
 - Names, addresses, and phone numbers
 - Insurance companies and policy numbers
 - Driver's license numbers and vehicle information (including license plate)
 - If the driver and insured person are different, note both names and their relationship
5. **Gather details at the scene.**
Use the **Accident Report Form** located behind the driver's side visor to write down:
 - Vehicle make, model, color, and year
 - Street names, intersections, or nearby landmarks
 - Police officer names or ID numbers, and the incident number (if available)
6. **Take photos.**
Snap clear pictures of the accident scene and all vehicles involved — especially any visible damage. If there are witnesses, please note their names and contact details, as this can help later if there are any questions or disputes.

Tip: Staying calm and gathering accurate details will help us assist you quickly and efficiently — and get you safely back on the road.

	Phone No.	Monday - Friday	Saturday	Sunday/Holiday
Fraserway / Four Seasons OnRoad Support Service	1-866-535-6601* and 1-604-636-3057 (Mon-Fri: 5am-8pm, Sat, Sun and holidays: 6am – 6pm)			
Police/Ambulance	9-1-1	24/7	24/7	24/7
Ford Roadside Assistance	1-800-665-2006*	24/7	24/7	24/7
Dodge Roadside Assistance	1-800-363-4869*	24/7	24/7	24/7
Kal Tire 24-Hour Roadside Assistance (Tires only)	1-888-525-8473*	24/7	24/7	24/7

Note: Phone numbers marked with * are toll free from a landline. Charges may apply when calling from a mobile phone.

CANADIAN TRAFFIC RULES AND ROAD SIGNS

DRIVER'S LICENSE REQUIREMENTS

A **valid national driver's license** is mandatory for all RV rentals. While most foreign licenses are generally accepted across Canada, we strongly recommend that drivers whose licenses are *not* issued in English or French also carry an **International Driving Permit (IDP)**. An International Driving Permit is only valid in combination with your valid national drivers' license.

ALCOHOL AND DRUGS

Your Safety is Our Priority: Please be aware that blood alcohol and drug limits for operating a vehicle are strictly mandated by provincial and territorial laws. We strongly urge you to **never drive under the influence** to ensure your well-being and adhere to all legal requirements.

SEAT BELT SAFETY

Mandatory Seat Belt Use: For your safety and compliance with Canadian and U.S. laws, **the driver and all passengers must have their seat belts properly fastened** at all times while the vehicle is in motion.

ROAD SPEED REGULATIONS

Be advised that the default speed limit is **50 km/hr in most urban areas** and either **80 or 100 km/hr on highways**, unless a different speed is clearly indicated by posted signs.

PEDESTRIANS

Road Courtesy: Please note that Canadian drivers generally operate with a **polite and considerate manner**. Always remember that **pedestrians have the legal right of way** and must be granted safe passage.

HIGH-OCCUPANCY VEHICLE (HOV) LANES

HOV lanes are designed to promote carpooling and public transit by restricting use to vehicles carrying a minimum number of occupants. The HOV symbol is a **diamond shape**, which is marked on the lane surface and posted on regulatory signs.



Example of signs:

Left: HOV Lane Starts: *HOV lane for buses and vehicles with at least 2 people starts here.*

Right: Time-Restricted HOV Lane: *From 5 AM to 11 PM, this lane is an HOV lane for buses and vehicles with at least 3 people only.*



Fraserway RVs allowed on HOV lanes: <ul style="list-style-type: none">• Van Conversion• Truck Camper• C-Small	Fraserway RVs NOT allowed on HOV lanes due to weight restrictions: <ul style="list-style-type: none">• C-Medium, C-Large, C-XLarge, ROF
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INTERSECTION GUIDELINES AND TRAFFIC SIGNALS

Navigating intersections safely and courteously is crucial for a smooth journey. Please follow these guidelines regarding traffic control devices and right-of-way rules.

FOUR-WAY STOPS AND UNCONTROLLED INTERSECTIONS



When approaching a four-way stop, or any intersection where traffic lights are not functioning (treated as an all-way stop), follow these mandatory rules:

1. **Mandatory Stop:** You **must always come to a complete stop** at the designated stop line.
2. **Right-of-Way (Sequence):** The driver who arrived and came to a complete stop **first** has the right-of-way to proceed.
3. **Right-of-Way (Simultaneous Arrival):** If two vehicles arrive at the stop line at the exact same time, **yield the right-of-way to the vehicle on your right-hand side.**
4. **Courtesy and Flow:** In line with Canadian driving courtesy, drivers are typically disciplined and courteous. **Only one vehicle is permitted to cross the intersection at a time** to maintain orderly traffic flow.

TRAFFIC LIGHT MANEUVERS



- **Protected Left Turns:** A designated **left turn arrow** provides a protected turn, allowing you to safely proceed while opposing traffic is stopped by a red light.
- **Right Turn on Red (RToR):** In the U.S. and Canada, you may generally turn right on a red light **after coming to a complete stop** and confirming the intersection is entirely clear of vehicles, cyclists, and pedestrians.

! **Note on RToR:** The sole major exception to the Right Turn on Red rule is the **Island of Montreal in Québec.** Always obey clearly posted signs that prohibit RToR at specific locations.



Example on the left: Turning right is prohibited on red.

Example on the right: Turning right is prohibited from Monday to Friday, 7AM - 9AM and 4PM - 6PM (no matter whether there are traffic lights or not).



SCHOOL BUS SAFETY PROTOCOL



The safety of children is paramount. You **must** observe the following strict legal protocol when encountering a school bus.

Recognizing the Stop Signal

Canadian school buses are easily identified by their yellow color. When a school bus is **stopped** and signals using flashing red lights and/or a swing out stop sign:

- **All traffic must come to a complete halt.** This is a legal requirement to ensure children can safely get on and off the bus.
- **It is strictly against the law to pass a stopped school bus** that is signaling its stop. Failure to obey this rule is a serious offence.

Exceptions

- **Median Separated Roads:** Only if the road is physically separated by a **median** (a raised or unpaved barrier), may traffic proceeding in the opposite direction (oncoming traffic) slowly proceed without stopping.

Resuming Traffic

- Traffic may only move again in both directions once the **flashing lights have been turned off** and the **stop sign has been retracted.**

RESPONDING TO EMERGENCY VEHICLES

If an ambulance, fire truck, or police car approaches with **flashing lights and/or sirens** (whether from ahead or the rear):

- Immediately **pull over safely to the right side of the road** or traffic lane.
- **Remain stationary** until all emergency vehicles have completely passed your location

IF STOPPED BY LAW ENFORCEMENT

Should you be pulled over by a police vehicle, follow these steps to ensure a safe and professional interaction:

- Safely **pull over to the right side of the road** and turn off the ignition.
- **Stay inside your vehicle** and roll down the driver's window. Wait calmly for the officer to approach.
- Always keep your hands visible on the steering wheel.
- **Follow all instructions and orders** given by the officer.

ACCIDENTS AND DAMAGE PROCEDURES

In the event of an accident, your safety and adherence to proper protocol are paramount.

PREVENTATIVE PARKING SAFETY

Please be aware that **most vehicle damage occurs while maneuvering and parking the RV.**

- **Tip:** To easily prevent parking-related damage, we strongly recommend having a passenger **exit the vehicle and assist the driver** by giving clear, real-time directions.

AT THE ACCIDENT SCENE

Follow these steps immediately after an incident:

1. **Do Not Settle: Never settle or admit any wrongdoing or fault** at the accident scene.
2. **Call Police:** Call the Police immediately if required (note that the police may not attend minor accidents without personal injury).
3. **Gather Information:** If possible and safe, **take photographs, make detailed notes, and exchange information** with the other party involved.
4. **Stay Visible:** Keep your hands visible and follow all instructions if law enforcement attends.

REPORTING THE INCIDENT

- **Mandatory Contact:** You must **always call our OnRoad-Service** immediately following an accident.
- **Complete Report:** **Fill in the comprehensive Accident Report form** found in the envelope behind the driver's side visor

NAVIGATION AND VEHICLE HEIGHT RESTRICTIONS

It is **crucial** that you are always aware of your RV's dimensions, as standard GPS systems do not account for vehicle height restrictions.

- **Vehicle Specifications:** Your RV's specific **External Dimensions and Gross Vehicle Weight (GVW)** are clearly listed on the windshield sticker and within this manual.
- **GPS Limitation:** Standard GPS navigation systems **do not provide height restriction data**
- **Mandatory Checks: Always check for clearly posted restriction signs** before attempting to pass through:
 - Tunnels and Overpasses
 - Gas station canopies and roof constructions
 - Ferry entry points and ticket booths

! **Important Warning:** Structures such as drive-thrus at fast food outlets, entryways to hotels/motels and parking garages are generally too low for safe RV passage and should be avoided.

Clearance Requirement: The minimum vertical clearance needed for safe passage with any of our vehicles is 3.7 meters or 12 ft.

PARKING REGULATIONS AND SAFETY ZONES

Please be advised that while detailed parking regulations may vary by province and territory, the following general rules apply and must be strictly observed:

GENERAL PARKING RULE

- **Direction of Traffic:** As a general rule, parking is only permitted when your vehicle is facing the **driving direction of the traffic lane** on the side of the street where you park.

Important Parking Notice: Be aware that a yellow curb side typically signifies a no-parking area. Furthermore, when parking in a paid zone, you must ensure payment for the total number of parking spots your RV occupies.

PROHIBITED PARKING ZONES

For safety and legal compliance, parking is **strictly prohibited within 6 meters (approx. 20 feet) on either side** of the following fixtures and locations:

- Pedestrian crossings, Stop signs, Traffic control signals.
- Fire hydrants, Curves or corners.
- Entrance/Exit of hotels, theatres, schools, and fire departments.

TOLL BRIDGES AND CROSSINGS

To ensure a smooth return and prevent unnecessary administrative fees, please follow the guidelines regarding toll crossings:

- **Toll Notification (Post-Use):** If you are aware that you have crossed a toll bridge during your journey where payment was not made on the spot, you **must inform us upon return of the RV**.
 - **Note:** Fraserway RV is billed directly by the toll operator. Timely notification avoids additional administrative charges being applied to your final bill.
- **Direct Payment Crossings:** Some crossings require **direct payment on the spot**.
 - **Safety Priority:** When approaching a toll booth, always use the **truck lane** to prevent any potential issues with height restrictions.



ONROAD SUPPORT: 1-866-535-6601 OR 604-636-3057

ROAD SIGNS



One way street



Pedestrians are not allowed to cross the street here.



Crossing the road is only permitted at crosswalks.



Do not enter.



Vehicles parked in this zone without a permit will be towed.



Road is closed. The arrow points in the direction of the detour.



From this point, do not change lanes until further notice.



Authorized vehicles only (buses, emergency vehicles, etc.).



No parking on either side of the sign. If the arrow points in one direction only, do not park on the side it points to.



No stopping on either side of the sign.



This road or lane is for bicycle use only.



This road or lane is for buses only.



Private property. No parking.



Turn headlights on and remove sunglasses (common at tunnel entrances).



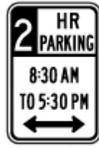
No parking from 8:30AM to 5:30PM. Parking is allowed during the remaining hours.



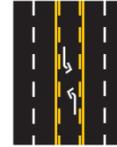
No parking except on Sundays and on holidays.



No parking. Loading zone.



Parking on both sides of sign daily 8:30AM - 5:30PM for 2 hours. Parking disks are not used in Canada.



Drivers travelling in opposite directions share the centre lane for left turns.



On multi-lane highways: Sign in combination with exit signs means that a lane ends and becomes the exit lane.



Control signal: Placed over lanes to indicate which ones are open for driving. Here: RED = do not drive in Right lane.



YELLOW: Move into one with a green arrow. If flashing yellow over all lanes: Slow down and proceed with caution.



Green arrow: Drive in this lane.

CABIN

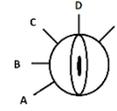
POWERTRAIN AND ENGINE

Your motorhome features an automatic transmission, power steering, and power brakes for easy driving. Engine options include a V8 (5.4 L, 255 hp) or V10 (6.8 L, 305 hp), providing sufficient power for highway driving and driving in the mountains.

IGNITION SWITCH

The ignition switch has 5 different key positions:

- | | |
|-------------------------------|--|
| POSITION A (ACCESSORY) | Powers electrical items (e.g. radio) with engine off. |
| POSITION B (LOCK) | Shuts off engine and locks the steering wheel. |
| POSITION C (OFF): | The ignition is off, steering unlocked. |
| POSITION D (ON): | All electrical systems active; warning lights come on. |
| POSITION E (START) | Cranks the engine. Release the key once the engine starts. |



BATTERY BOOST SWITCH



If the engine battery is low, the **Battery Boost switch** lets you jump-start the engine using the coach batteries. The switch is located either to the left of the steering wheel ① or below the driver's seat recline handle ②. Press and hold the switch while turning the ignition, and release once the engine starts.



AUTOMATIC TRANSMISSION/GEAR SELECTOR

The gear selector is located to the right of the steering wheel, with the current position displayed on the instrument cluster.

The brake pedal must be pressed to shift from Park into Reverse or Drive.

P (Park) is used to start or stop the engine and remove the key.

R (Reverse) engages the rear-view camera automatically.

N (Neutral) is for towing only.

D (Drive) is recommended for all normal driving.

Lower gears (**4, 2, 1**) provide improved traction, acceleration on slippery surfaces, or maximum engine braking, but should only be used when necessary.

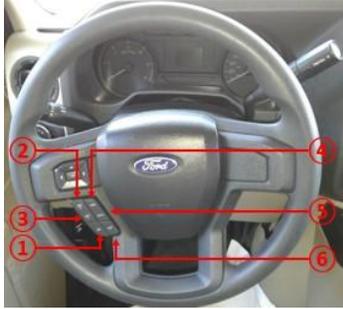
TOW/HAUL MODE



Tow/Haul optimizes shifting and prevents transmission overheating, especially in mountainous terrain. It provides extra power uphill and engine braking downhill to reduce brake wear. Activate by pressing the button at the end of the shift lever.

CRUISE CONTROL

Cruise control works at speeds of 50 km/h or higher. It should not be used in mountainous areas, as frequent shifting may increase fuel consumption and potentially damage the transmission.



Programming Cruise Control:

Turn it on with the **ON** button.

Accelerate to your desired speed and press **SET +** to maintain it (you can also use the pedal and then press **SET +**).

Press **SET -** to reduce speed.

Use **RES** to resume a previous speed after braking.

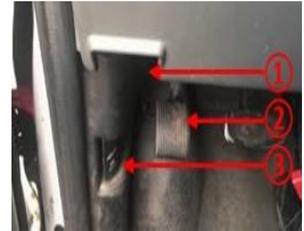
CANCEL pauses cruise control, and **OFF** turns it off.

PARKING BRAKE AND HOOD RELEASE

To release the parking brake, pull the parking brake release lever (1).

To engage the parking brake, press the foot pedal (2).

The hood release lever can be pulled to open the hood (3).



SIDE MIRRORS

To adjust a mirror, select the side using the mirror control button (2), then press the directional buttons to move the mirror as needed.

The RV is equipped with heated side mirrors. The switch (1) is located on the driver's door above the mirror controls. Keep the switch **OFF** unless defrosting is needed, to avoid draining the engine battery.



VEHICLE CARE AND MAINTENANCE

FUEL



Your RV runs on **regular unleaded gasoline (87 octane)**. For the best performance, fill up at well-known stations like Esso, Shell, Chevron, Husky, Petro-Canada, or Irving. Try to avoid smaller independent stations, as lower-quality fuel can sometimes clog pumps and lead to unexpected problems.

ENGINE OIL

For the best performance, check the engine oil every **1,500 km** when the engine is cold. If you need to top it up, please use only **SAE 5W30** and keep your receipts for reimbursement.

Friendly Reminder: Using the wrong fuel, oil, or fluids can cause damage, which the renter would be responsible for. If you're ever unsure, just give **OnRoad Support** a call—they're happy to help.

OIL CHANGE INDICATOR LIGHT ILLUMINATES

We change the oil in our vehicles every **12,000 km** following the manufacturer's recommendations. Sometimes the oil change light may come on a bit earlier due to the programmed schedule. You can find the last oil change recorded on the **windshield sticker**. If the sticker shows that an oil change is due, just give **OnRoad Support** a call—they'll direct you to an authorized repair shop. Please keep any receipts for oil purchases so we can reimburse you when you return the RV.

TIRES

TIRE CHECK

For a safe and comfortable drive, check the tire pressures regularly, making sure the tires are **cold** for the most accurate reading. The recommended tire pressure is listed on a sticker inside the driver-side door frame. Also, give the **wheel nuts a quick visual check** each time you leave a campground.

TIRE CHANGES

Tires should be changed only by **authorized personnel** from the **FORD Road-Side Assistance program** or **KalTire 24-Hour Service**. If you need a tire change, please contact **OnRoad Support**—their numbers are in the "Emergency" appendix as well as on the bottom of the page.

Only attempt to change a wheel yourself if you have no way to reach us, and please note that doing so is **at your own risk**. After changing a wheel, check the wheel nuts after **100 km** (or sooner) and retighten if needed to stay safe.

All tools needed for a tire change are stored in one of the **rear outside compartments** of the motorhome.

Friendly Reminder: Improper tire changes or skipped checks can cause serious damage, which the renter would be responsible for.

VEHICLE SPECIFICATIONS

	22B		22E	
Motorhome class	Class C – Four Winds / Chateau			
Chassis	Ford E 350/450			
Engine	Eight-cylinder (V8)			
Roof air conditioner	Yes			
Microwave	No			
Convection oven	Yes			
Oven	Yes			
3-point-seat belts at dinette	No			
Bathroom vent	Yes			
TV	No			
DVD player	No			
Rear dual tires	Yes			
Propane-driven generator	No			
Fuel-driven generator (Gasoline)	Yes			
Side slide-out	1			No
Rear slide out	No			No
Sleeps	4			4
Seat belts	4			4
Fuel type	Gasoline			
Engine oil type	5W30 oil			
Bumpers	Steel			
Locking lug nuts	Not available			
Number of axles	2			
Spare tire	Yes, located on the outside rear wall of the vehicle			
Tire size	LT225/75R16E			
Tire pressure	The recommended tire pressure is indicated on a sticker inside the driver-side door frame.			
Jack/tools	Located in the rear outside compartment			
Fire extinguisher	The fire extinguisher is located next to the entrance door.			
Sewer hose	The sewer hose is stored in the rear bumper.			

Dimensions & weight	22B		22E	
	Metric	Imperial	Metric	Imperial
Height (incl. all superstructures)	340 cm	11'0"	340 cm	11'0"
Width	250 cm	8'3"	250 cm	8'3"
Width with slide-out extended	333 cm	10'11"	N/A	N/A
Length	734 cm	24'1"	734 cm	24'1"
Gross vehicle weight*	6,577 kg	12,500 lbs	6,577 kg	12,500 lbs

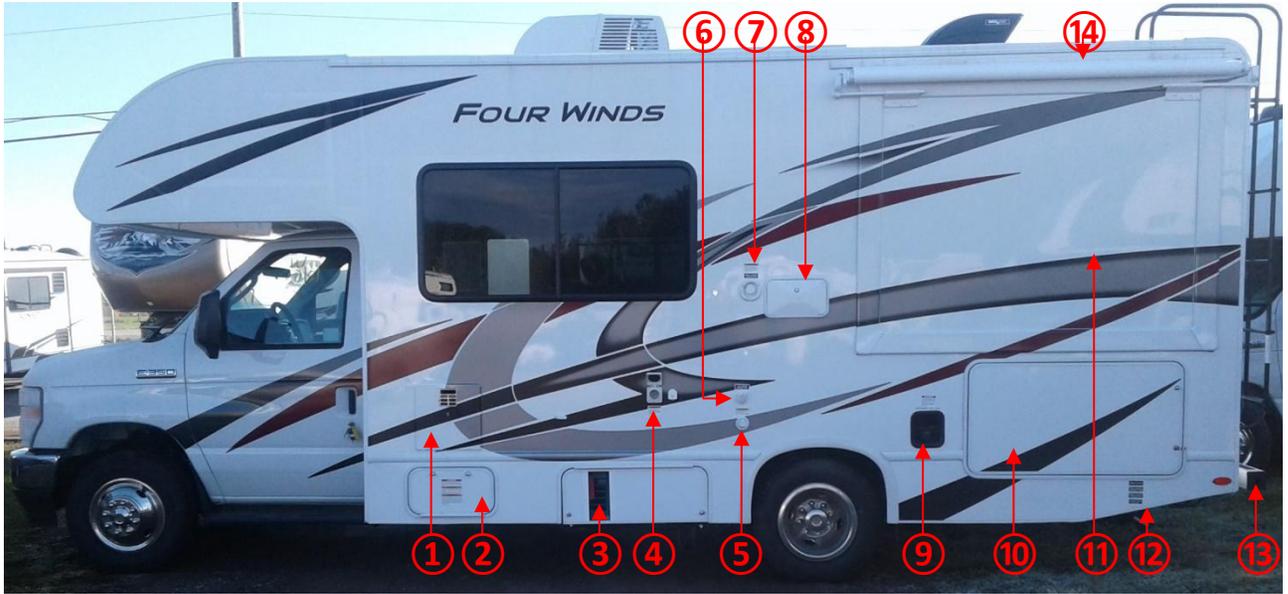
*(GVW - i.e., weight incl. full fuel, propane, wastewater and water tanks, maximum number of persons allowed, and luggage)

Fill capacity	22B		22E	
	Metric	Imperial	Metric	Imperial
Freshwater tank	151 l	40 gal	189 l	50 gal
Grey water tank	95 l	25 gal	140 l	37 gal
Black water tank	110 l	29 gal	95 l	25 gal
Fuel tank (gasoline)	205 l	55 gal	205 l	55 gal
Propane Tank	34 l	9 gal	34 l	9 gal
Total weight of all tanks when full	595 l	158 gal	663 l	176 gal

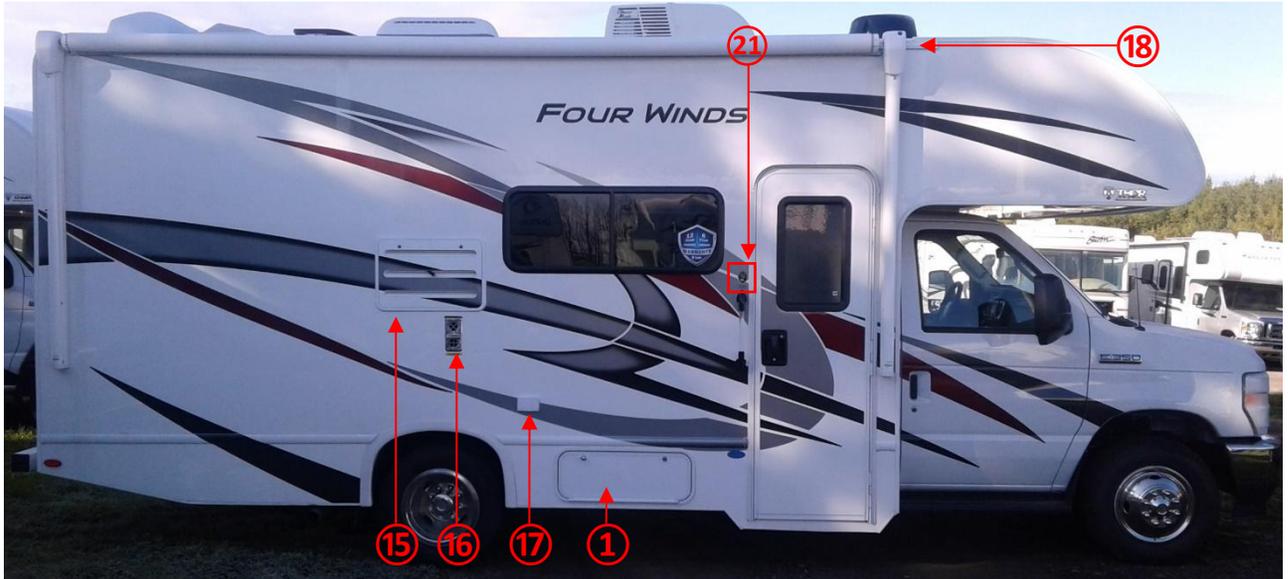
Interior specifications	22B		22E	
	Metric in cm	Imperial	Metric in cm	Imperial
Overcab bed	132 x 244	52" x 96"	132 x 244	52" x 96"
Rear queen bed	152 x 188	60" x 74"	137 x 203	54" x 80"
Dinette bed	107 x 193	42" x 76"	107 x 193	42" x 76"
Pull-out sofa bed	N/A	N/A	N/A	N/A
Interior room height	213	7'0"	213	7'0"

This rental category includes various brands and models ranging from 22 feet to 27 feet 5 inches. **A specific model cannot be guaranteed** and will be assigned on your day of departure. For **model-specific instructions**, please find your RV's model name located on the outside of the RV next to the entry door.

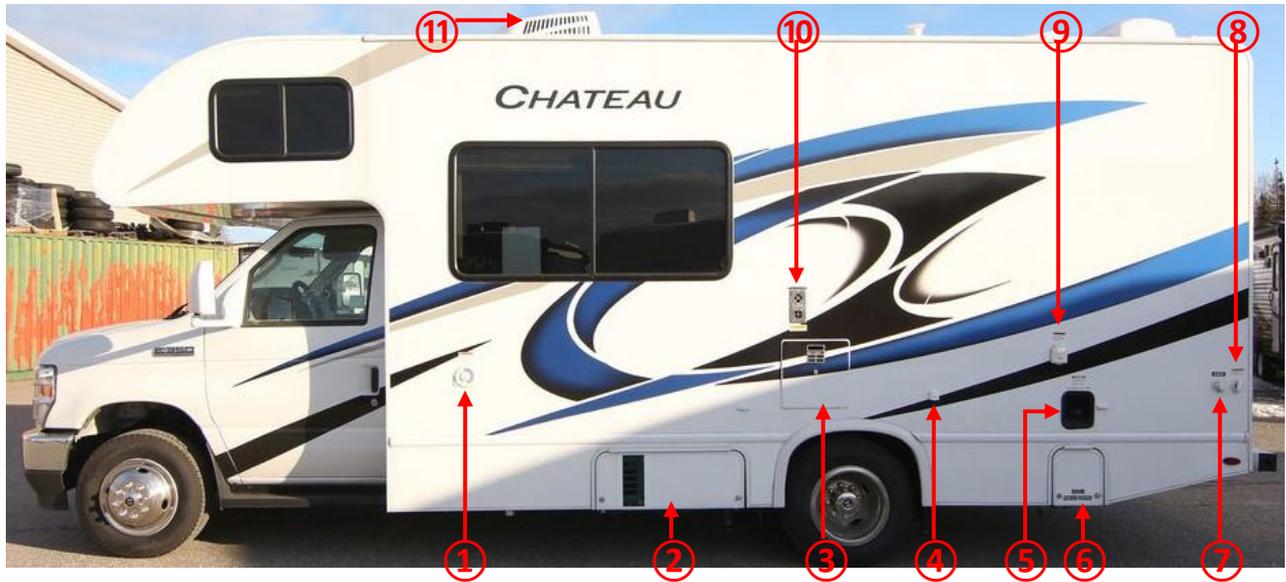
EXTERNAL VIEW 22B



1. Water heater cover – caution: HOT!	8. Outside shower	15. Fridge vent cover
2. Propane Tank	9. Fuel tank (regular unleaded gas, Octane 87)	16. Furnace fan – caution: HOT!
3. Generator	10. Storage compartment	17. Power outlet
4. 110V power connection for electrical hook-up	11. Slide out	18. Awning
5. City water connection	12. Sewer system (connection, black and grey water valves)	19. Back up camera
6. Sewer flusher (please do not use!)	13. Sewer hose stored in bumper	20. Ladder (please do not use!)
7. Freshwater tank/potable water	14. Slide topper	21. RV Model

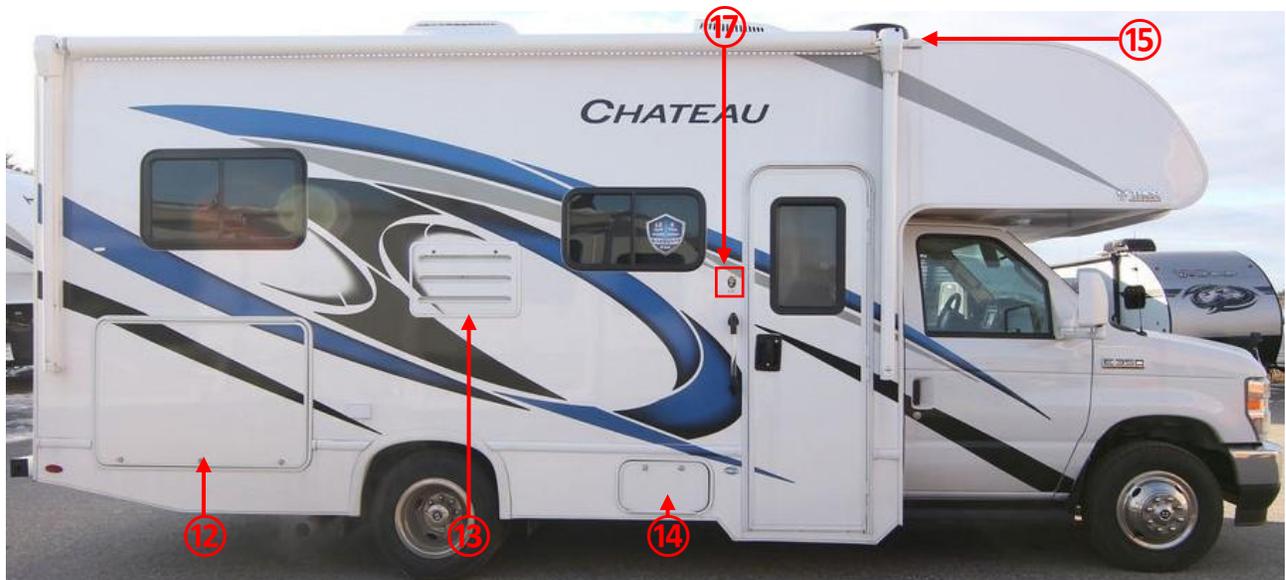


EXTERNAL VIEW 22E



1. Freshwater tank
2. Generator
3. Water heater cover – caution: HOT!
4. Cable TV connection
5. Fuel tank (regular unleaded gas, Octane 87)
6. Sewer system (connection, black and grey water valves)
7. City water connection
8. Sewer flusher (please do not use!)
9. 110V power connection for electrical hook-up

10. Furnace fan – caution: HOT!
11. Air condition
12. Storage compartment
13. Fridge vent cover
14. Propane Tank
15. Awning
16. Back up camera
17. RV Model



ELECTRICAL SYSTEM

12V DUAL BATTERY SYSTEM

The RV utilizes a **12V dual battery system**, consisting of the **Vehicle Battery** (powering the engine and driver's cabin) and the **Coach Batteries** (powering the motorhome's living area systems).

Both battery banks are charged by the alternator while the vehicle is running, but they discharge **independently**. This design ensures that the use of interior coach amenities does not deplete the power required to start the engine.

The **Coach Batteries** for the motorhome are located beneath one of the main entrance door steps.

SOLAR SYSTEM



Your motorhome is equipped with a roof-mounted **solar charging system** designed to maintain and recharge the **Coach Batteries** when exposed to adequate sunlight. The solar system is **fully automated** and operates without the need for manual intervention. To ensure optimal performance and battery longevity, **please do not alter the default settings** on the solar control panel.

BATTERY SWITCH POSITION



The main disconnect switch for the coach batteries is located at **floor level next to the side entrance door**. It must be in the **ON** position to supply power to the 12-volt appliances and living area. If you notice a sudden loss of power to the living area appliances, please check this switch first—it may have been inadvertently switched OFF.

The Coach Batteries energize all of the RV's 12V components, including: **lighting, the water heater and pump, the fan heater, the awning, the bathroom vent, and the fridge.**

ELECTRICAL HOOK-UP (110V)

Your RV is supplied with a power cable for connecting to a standard 110V campsite outlet. The main plug fits a **30 AMP** connection, which is standard at most campgrounds, and we have included an adapter for use with **15 AMP** outlets. Before connecting the cable, please ensure all RV appliances and the campsite outlet are switched OFF. Using the 110V hook-up whenever possible is highly recommended, as it will both preserve and recharge your Coach Batteries. Once plugged in, tighten the black ring to prevent the connection from accidentally unplugging. Your Coach Batteries will recharge automatically.



CONVERTER

Your RV features an automatic **power converter** that efficiently changes the 110V Shore Power into 12V power. This ensures all your 12V appliances remain fully operational while you are plugged in. The converter is housed within the fuse box and requires **no manual operation** as it is a completely automated system.

FUSES & FUSEBOX

Should you ever need to access them, the fuses for both the internal **12V and 110V power circuits** are conveniently housed within the **fuse box (labeled ①)**. This box is located at floor level, typically near the main bed.



12V PLUG-IN (BLADE-TYPE) FUSES ①

The plug-in 12V fuses provide protection for key components, including your lighting (inside and outside), water heater, water pump, heater fan, bathroom vent, fridge, and awning.



If an appliance stops working, a fuse may be blown. You can identify a blown fuse by checking if the connecting wire in the middle is broken. If a replacement is necessary, your RV is equipped with **spare fuses**, which are typically located in one of the kitchen drawers for your convenience.

110V BREAKERS ②

The 110V circuit breakers protect your high-power appliances, including the **microwave, roof air conditioner, and all AC power outlets**.



Troubleshooting Trip-Outs

If one of these appliances loses power, it may be due to a **tripped breaker**. To reset the breaker, please push the switch **fully into the OFF position** first, and then push it firmly back into the **ON position**.

POWER OUTLETS & RESET BUTTON



The 110V AC outlets are energized when you are connected to **Shore Power** or running the **generator**. If the outlets stop working, check the **reset button** on the kitchen socket, located next to the refrigerator, or the bathroom socket—it may have tripped. Simply push the button back in to restore power.

ROOF AIR CONDITIONER

For use of the roof air conditioner, a 110V/30AMP hook-up is required.

COACH BATTERY CARE

To ensure a smooth trip, please **avoid fully discharging the Coach Batteries**. If the charge level becomes critically low, simply driving the RV may not be sufficient to restore them.

In this instance, a full recharge is necessary: you must connect the RV to a **110V campsite hook-up for a minimum of 8 hours**. Please note that the solar system is designed for maintenance, not for recharging fully depleted batteries.

Friendly Reminder: Monitoring your battery levels helps prevent delays. We encourage conscientious use, as the renter is responsible for costs or delays resulting from battery misuse or overloading.

If you encounter a power issue or unusual smell, use this guide for quick diagnosis.

Challenge	What to check and do
No power from the 110V power outlets	<ul style="list-style-type: none"> • Shore power: Is the vehicle connected to the 110V power source? • Source check: Is the power source at the campground working? • Cord check: Inspect the power cord for any damage • Reset breakers: Check if a circuit breaker is tripped (and reset it) • GFCI button: Did a reset button (GFCI) trip? Press to reset
No 12V power in the living area	<ul style="list-style-type: none"> • Main switch: Check that the main coach power switch is in the ON position • Battery level: Coach batteries may be low. Charge them by driving or connection to 110V shore power
Smell of rotten eggs	<ul style="list-style-type: none"> • Immediate action: Open all windows and doors, and turn off the propane • Propane/Battery: This smell can indicate a propane leak (requires professional repair) or severely overloaded/overheated coach batteries. Please contact OnRoad Support

GENERATOR



Your motorhome is equipped with an **integrated generator** that supplies 110V AC power, allowing you to run appliances and charge the Coach Batteries even when you are not connected to campsite power. The generator is powered by **gasoline** from the RV's main fuel tank and consumes approximately **3.5 litres per operating hour**. For safety and to preserve fuel for driving, the generator will automatically shut off or fail to start if the main fuel level drops below the **1/4 mark**. Please **do not operate the generator while driving**.

Generator Operating Procedure

Please follow these steps to safely start and stop the integrated generator.

Starting the Generator

1. **Preparation:** Turn off all electrical devices in the RV before starting.
2. **Prime:** Press and hold the **STOP/PRIME button**. Continue holding it for about 10 seconds after the red light illuminates.
3. **Start:** Immediately press the switch to the **START position** and hold it until the generator successfully begins running.
4. **Confirm Power:** After 30 to 40 seconds, you will hear a distinct beeping sound (often originating from the microwave), which confirms the power circuit is now closed and 110V power is available.

Stopping the Generator

1. **Preparation:** Turn off all electrical devices drawing power from the generator.
2. **Stop:** Simply press the **STOP button** and the generator will safely shut down.

Troubleshooting: Generator

Challenge	What to check and do
Generator does not start	<ul style="list-style-type: none"> • Fuel Level: The generator stops running if the fuel tank is below 1/4 full. Fill up if needed! • Hold the Button: Ensure you press and hold the Start button for approximately 10 seconds (sometimes longer) for the unit to prime and start. • Weak Battery Fix: If your coach battery is weak, try starting the motorhome engine first, then start the generator. • Check Fuses: Look for a blown or burnt fuse in the fuse box and directly on the generator. Replace any bad fuses.
Fuse tripped	<ul style="list-style-type: none"> • Reduce Load: Turn off some appliances that are running simultaneously. • Reset Breaker: Check the 110V breaker in the main fuse box and reset it. • Generator Breaker: If the main breakers are fine, check the breaker located right on the generator unit itself (see picture below). Reset it, then restart the generator.



- ① Please remove the green generator cover to check the breaker (small black lever) on the side of the generator. There is also a start switch above it directly on the generator.
- ② START switch
- ③ Generator breaker

GENERATOR SAFETY INSTRUCTIONS:

Please adhere to the following safety guidelines whenever operating the generator:

- **Compartment Use:** Never use the generator compartment for storage. Ensure the area remains **clean and dry** at all times.
- **Parking Location:** Avoid using the generator when the motorhome is parked in high grass or dense scrub. The heat from the exhaust fumes can pose a serious **fire hazard** in dry conditions.
- **Burn Hazard:** Do not touch the generator while it is running or immediately afterward. Allow sufficient time for the unit to **cool down** to avoid burns.

AWNING SAFETY AND OPERATION



Your RV comes with a convenient awning, and the operating switches are located next to the entrance door.

To extend, push the top of the awning button (1), and to retract, push the bottom. The awning light button (2), controls the lights in the awning.

Before extending the awning, make sure there's **enough clearance**. Never use it in **strong winds or stormy conditions** and always **retract it** before driving or leaving the RV unattended—never move the vehicle with the awning extended.

Turn off the **awning light** when not in use to save battery power. The awning has a **wind sensor** powered by two watch batteries; if the batteries are low, it may beep or move the awning unexpectedly. Simply switch off the awning's main power until your next use.

If the awning doesn't extend or retract, turn off the **house battery main power**, wait 10 seconds, then turn it back on—this usually resets the system.

CONVERTING THE DINETTE TO A BED



The dinette area in your motorhome is designed to easily convert into an additional sleeping space.



To begin the conversion:

1. **Release the Table:** Locate the lever beneath the tabletop and flip it from right to left.
2. **Lower the Table:** Apply gentle downward pressure to the tabletop to manually fold it into the lower position.
3. **Complete the Bed:** Place the provided cushions onto the newly created surface to form a comfortable bed.

INTERIOR CONTROL PANEL

- ① Generator Control
- ② Level Check
 - LPG = Propane Tank
 - BATT = House Batteries
 - FRESH= Freshwater Tank
 - BLACK= Blackwater (Sewer) Tank
 - GRAY = Greywater Tank
- ③ Water Pump
- ④ Water Heater (Recommendation: Use LP Gas heater!)



LEVEL CHECK ②

Use these buttons to check the level of the tanks and house batteries.

SLIDE-OUT (22B ONLY)

Your motorhome may include a power slide-out. Use the following procedure for operation:

1. **Level the RV.** Park the motorhome on a level surface with sufficient clearance for the slide-out mechanism.
2. **Engage the Parking brake and leave the engine running.** Place the gear selector in the **PARK (P)** position.
3. **Locate Control Switch.** The slide-out control switch is located on the bedroom wall.
4. **Extend Slide-Out.** Press and hold the switch into the **RETRACT** position for 3 – 5 seconds, press and hold **EXTEND** until the slide-out is fully extended. Hold it for 3 – 5 seconds longer and then release
5. **Retract Slide-Out** Press and hold the switch into the **EXTEND** position for 3 – 5 seconds, press and hold **RETRACT** until the slide-out is fully retracted. Hold it for 3 – 5 seconds longer and then release



Friendly Reminder: To keep your slide-out operating smoothly, please **avoid placing heavy items or having anyone sit on the bed** while extending or retracting the slide-out.

This prevents unnecessary strain and helps protect the slide-out motor from **overheating**.

Troubleshooting: Slide-Out

Challenge	What to check and do
Slide-out does not move	The system likely needs a quick reset or power check <ul style="list-style-type: none">• Power ON: Confirm the slide out and main power switches are ON• Battery: Is the coach battery power too low? Please turn on the generator• Setup: Ensure the gear is in Park (P), the parking brake is engaged and the engine is running• Clearance: check for objects blocking movement underneath or on top
Slide-out moves uneven	The motors need to sync up after operation. After the slide out is fully extended or retracted, please keep holding the IN or OUT switch for an extra 10 seconds .

SLIDE-OUT MODULE TROUBLESHOOTING & RESET

If your RV slide-out is not operating correctly, you can try performing a module reset. The control module is located in one of your RV's storage compartments.

Step 1: Perform a Soft Reset

1. Locate the **Mode button (1)** on the module.
2. Press the Mode button **six times quickly**.
3. On the **seventh press, hold the button for 5 seconds**.
4. Release the button when the **red and green LEDs begin flashing**.
5. Wait **2 minutes** before attempting to operate the slide-out again.



Step 2: Hard Reset (If Step 1 Fails)

If the soft reset does not resolve the issue, perform a hard power cycle by temporarily disconnecting the cables:

1. Disconnect the **white cable (3) - power connection** from the module.
2. Wait for **30 seconds**, then reconnect it.
3. Repeat this process for the **red cable (2) - ground**.
4. Finally, repeat the process for the **lower left plug**.
5. Attempt to operate the slide-out.

Step 3: Address Possible Moisture

If the slide-out still fails to retract, the issue might be due to moisture inside the module:

- **In dry weather only**, you may carefully try to eliminate any moisture using a hairdryer pointed at the module.
- Once dry, repeat **Steps 1 and 2**.

We hope this straightforward procedure resolves the issue quickly! Please contact OnRoad Support if the slide-out continues to malfunction.

PROPANE TANK



Your RV's integrated propane tank fuels **the stove top burners, water heater, furnace, and some refrigerators**. The main valve (1), tank inlet (2), and level indicator (3) are all located directly on the tank, which is mounted underneath the vehicle.

Propane Refilling

Your rental includes the first tank of propane. You are responsible for refilling the tank during your trip as required, at your own cost. Propane can be refilled at any gas station that sells auto propane and at some private campgrounds. For safety, self-service of propane is strictly prohibited; service personnel will perform the refill for you. Please note that the propane tank does not need to be full when you return the vehicle.

PROPANE SAFETY

Propane is very safe when handled correctly. Your RV is equipped with a propane detector that sounds an alarm if elevated levels are detected. Since propane is highly flammable, please follow all operating instructions for your propane appliances carefully.

Always **close the main propane valve** and ensure all propane appliances (fridge, stove, heater, water heater) are **turned OFF** before refueling the RV, refilling the propane tank, or taking a ferry trip.

If you smell **sulfur or rotten eggs** or the propane alarm sounds, **extinguish all flames immediately**, avoid operating electrical switches, and **close the main propane valve**. Open all windows and doors for ventilation. Once the alarm stops, double-check that all propane appliances (fridge, stove, heater, water heater) are turned **OFF**.

Troubleshooting: Propane

Challenge	What to check and do
Propane Appliances Not Working	You likely just need to turn on the supply or check the level. <ul style="list-style-type: none"> • Tank Valve: Check that the main propane valve on the tank is fully open. • Tank Level: Is the propane tank empty? Please refill it.
No Propane Flow After Refill/Ferry Trip	This is usually caused by opening the valve too quickly. <ul style="list-style-type: none"> • Slow Open is Key: Open the tank valve very slowly. Opening it fast can trigger the safety shut-off flow valve. • Be Patient: Allow 1 to 2 minutes for the propane to reach your appliances. • Resetting Flow: If the flow valve was triggered, close the tank valve completely, wait a moment, and then reopen it slowly to reset the system.
Propane Alarm or Sulfur/Rotten Egg Smell	<ul style="list-style-type: none"> • Close Valve: Immediately close the main valve on the propane tank. • Ventilate: Open all doors and windows to let the gas escape outside. • Avoid Ignition: DO NOT use electrical switches or introduce any open flame until the area is clear. • Stove knobs: Make sure the stove knobs are set to OFF • Leak vs. Battery: The smell could indicate a propane leak (needs a technician) OR a coach battery overload/short circuit. Look for white powder (corrosive acid) around the battery—DO NOT TOUCH IT! • Call for Help: Contact our OnRoad Service right away so we can arrange a technician.

💡 Pro Tip: Propane Alarm Sounding?

If the propane alarm sounds **but you do not smell any rotten eggs or sulfur**, this is usually a friendly signal that your **coach batteries are low** and need charging.

HEATING/AIR CONDITIONING

The RV furnace is fueled by **propane**, but the fan requires **electrical power** to circulate the heat.

The fan is designed to operate on both **12V power** (from the house batteries) and **110V power** (from a shore power hook-up).

 **Tip:** It is always preferable to be connected to **shore power** when running the furnace for an extended period, as this conserves your 12V house battery power.

Friendly reminder:

Avoid running the furnace for an extended period if you are not connected to a 110V power grid. The fan draws significant power and can quickly drain or overload the coach batteries.

The renter is liable for the cost of repairs and any time loss resulting from battery overload.

Roof Air Conditioner: Please note that the roof air conditioning unit requires a **110V/30AMP connection** (shore power) to operate.

FURNACE

Your furnace is controlled by the wall thermostat. The display at the bottom **①** shows the current room temperature in both Fahrenheit and Celsius. You can use the switch at the top of the thermostat **②** to easily adjust the temperature or turn the furnace off. For proper operation, please ensure the fan is set to **"auto."**



AIR CONDITIONER

The air conditioner's control panel is integrated into the AC of your RV. You can select the operation mode using the selector switch **①** and easily adjust the temperature using the Thermostat (Temperature Control, **②**). Remember to use the louvers **③** to direct the airflow where you need it.



Troubleshooting: Heater

Challenge	What to check and do
The heater blows cold air.	<p>If the heater is blowing cold air, one of the following is likely the cause:</p> <ul style="list-style-type: none"> • The set temperature has already been reached • the main valve of the propane tank is closed • the propane tank is empty • the fan setting is on LOW or HIGH. If the fan is not on AUTO, please switch it to AUTO <p><i>Remember: If your fridge and stove are working, your propane supply is fine.</i></p>
The heater fan does not start.	<p>If the fan won't turn on, check your coach batteries, as they may be empty. If the batteries are charged, there may be a loose wire or contact in the thermostat. If this is the case, please call our OnRoad Service right away for assistance.</p>
Furnace fan comes on and shuts off after 20-30 seconds	<p>This indicates an issue with the furnace's sail switch, which likely needs to be cleaned. Please call our OnRoad Service at 1-866-535-6601 for further instruction and arrangement of service.</p>

KITCHEN

STOVE & OVEN

Your stove and oven operate on propane. Please note that the cooktop burners are designed **without safety valves**. This means that when a burner knob is turned on, propane begins flowing immediately, even if the element has not been lit.

For your safety, always be vigilant: **Ensure that the burner flames are not extinguished** by drafts, breezes, or spills, as this would allow propane to escape unnoticed.



Features and control elements

- | | |
|-----------------------|------------------------------------|
| ① Glass cover | ④ Top burner (stove) control knobs |
| ② Ignition knob/Spark | ⑤ Oven control knob |
| ③ Oven door | ⑥ Light |
| | 🔥 Flame symbol on control knobs |

The top burner and oven can be ignited electronically or with a lighter/match. Please follow the instructions below.

TO IGNITE THE BURNERS/STOVE

Electronic Ignition: To light the burners, you can use the electronic spark ignition. Turn the burner knob ④ counter-clockwise to the flame symbol, then turn the ignition knob/spark ② clockwise repeatedly until the burner is lit.

Manual Ignition: To light the burner with a match or lighter, turn the burner knob ④ counter-clockwise to the flame symbol. Immediately place a burning long match or butane lighter through the grate spaces near the burner ports.

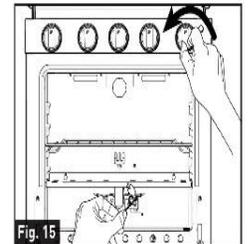
To Turn Off: To turn off the burners, turn the burner knob ④ clockwise back to the **OFF** position.

TO LIGHT THE OVEN

To begin, open the oven door ③. Push and turn the oven control knob ⑤ counter-clockwise to the **LITE** position. You have two options for ignition:

Electronic Method: Alternatively, while pushing and holding the oven control knob, rotate the ignition knob/spark ② clockwise repeatedly until the burner lights.

Manual Method: While still pushing and holding the oven control knob, immediately place a burning long match or butane lighter through the spaces in the grate near the ports to light the burner.



After the burner is lit, you must continue to **push and hold the oven control knob ⑤ for at least 15 seconds** to allow the safety mechanism to engage. Once engaged, you can rotate the oven control knob to adjust the flame size and close the door. Pre-heat the oven for 15 minutes before inserting food.

To turn off the oven, rotate the oven control knob ⑤ clockwise all the way to the **OFF** position.

Friendly reminder: The stove and oven **must be turned off while driving** and must **NEVER** be used to heat the living area. When the stove or oven is in use, we recommend opening a window or skylight for ventilation. Finally, always ensure the oven door is completely closed, as escaping heat can easily melt the plastic knobs above the unit.

FRIDGE

We generally recommend setting your 2-way refrigerator to the **Automatic (Auto) mode**. This allows the fridge to automatically select the best available energy source: it runs on 110V (AC) when you are hooked up to shore power, and automatically switches to Propane (LP) when no hook-up is available. If you set the fridge to **Propane (LP)**, it will run exclusively on propane and will not switch to AC, even if hooked up to the power grid.

To ensure your fridge maintains peak cooling performance, please always park your motorhome on a level surface, confirm that both the fridge and freezer doors are closed properly, and your batteries are charged.

Friendly reminder: Before entering a gas station or boarding a ferry, please **turn off the fridge first**, and then **shut off the main propane supply**. After leaving, **turn the propane on first**, and then **turn the fridge on second**.

The control panel for your refrigerator is located above the freezer, behind the door.

To turn the fridge on or off, press the **Main power button ON/OFF ①**. If the button is pushed in, the fridge is on.

You can select the operating mode using the **AUTO/GAS Mode selector button ③**. The **AUTO Mode indicator lamp ②** confirms when it is in automatic mode. If the fridge experiences an issue, the **CHECK indicator lamp ④** will illuminate.



Troubleshooting:

Challenge	What to check and do
Display is on but fridge does not cool	<ul style="list-style-type: none"> • Leveling: The RV is not parked on a level surface • Airflow: The fridge is too full, restricting internal air circulation. • Icing: Evaporator fins ① are iced up, or the thermistor ② is set too high (colder). • Thermistor: Evaporator thermistor ② is set too low (warmer), or cable ③ has fallen off the thermistor. • Temperature Setting: Temperature is set too low at the control board. • External Heat: Extreme heat exposure (fridge side of the RV in direct sunlight). • Propane Line: (Rare) Flexible propane line is kinked, restricting gas supply (or water supply if on a slide-out). 
Fridge does not work with 110V hook-up (AC)	<ul style="list-style-type: none"> • No power supply from the campground hook-up. Please check the campground power and your power cord • A fuse is blown in the RV's inside fuse box.
Fridge does not work on Propane (LP)	<ul style="list-style-type: none"> • Propane Supply: Tank is empty, or the main valve is closed. • Air in Line: Air is trapped in the propane line (common after refilling or extended non-use). Solution: Turn the fridge off and on several times. If it persists, turn off the propane tank valve, turn on the stove to bleed air from the line, then slowly turn the propane valve back on. • Flame Out: Propane flame was extinguished (e.g., by wind). Solution: Turn the fridge off, wait a few seconds, then turn it back on.
Fridge stopped working; all lights/LEDs are OFF, or no cooling in battery mode	<ul style="list-style-type: none"> • Battery Power: Coach batteries are empty or turned off at the main power switch. • Internal Fault: Thermal fuse is blown (see below for solution), or the reset button is tripped (see below for solution).

COOLING UNIT FAILURE INSPECTION

Cooling Unit Failure Inspection

If your refrigerator is running but not cooling, perform this inspection:

1. **Leveling:** Park the RV on a level surface.
2. **Run Time:** Let the fridge run on 110V (AC) or Propane (LP) for **one hour**.
3. **Inspection (Behind Fridge):** Open the exterior vent cover (on the driver side).
 - o **Smell:** If you detect the odor of **ammonia** inside or at the back of the fridge, the unit has failed.
 - o **Visual:** Look for **yellowish residual staining** (usually lower right area); this indicates a leak and failure.
 - o **Heat Check:** The lowest black pipe should be **very hot**. Pipes should gradually become only slightly cooler toward the top. A **sudden temperature change** (hot to cool) indicates a blockage and failure.
 - o **Sound Check:** Listen closely to the black pipes. **Swishing, gurgling, or running liquid sounds** indicate a failed system.

If the fridge is **operating but not cooling** and any of the above failure signs are present, please follow the instructions below in your manual.

FRIDGE RESET

If your fridge is not cooling and the display/interior lights are off, first attempt a reset:

1. **Preparation:** Turn off the fridge, the RV's main power, and the propane supply.
2. **Access:** Open the fridge vent cover on the driver side and remove the metal silver burner box cover ①
3. **Reset:** Check the **black reset button** ② between the two red cables. If it is not pushed in, press it to reset.
4. **Restart:** Slowly open the propane valve, turn the battery (main power) back on, and then turn the fridge back on.

If the problem persists, the **thermal fuse** may have blown. Please call our OnRoad-Service to arrange a workshop appointment or bypass the thermal fuse yourself only if you are comfortable doing so.

BYPASS THE THERMAL FUSE

If directed to bypass the thermal fuse, please follow these steps carefully:

1. **Safety First:** Turn off the fridge, the RV's main power, and the propane supply.
2. **Access:** Open the driver-side fridge vent cover and remove the metal silver burner box cover ①
3. **Bypass:** Locate the black fuse ③ attached to one of the red wires near the reset switch ②. Remove the fuse by cutting it off the wire.
4. **Connect:** Join the two red wires together, taking care that the exposed connection **does not touch** any other surfaces.
5. **Test:** Turn the propane, main power, and fridge back on.
6. **Secure:** If the fridge starts, securely tape and fasten the joined wires.



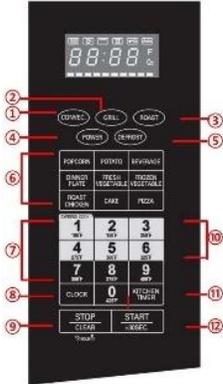
Important Note: This is a **temporary bypass** to restore function. The thermal fuse must be replaced by a qualified technician as soon as possible to ensure proper safety protection.

CONVECTION OVEN

Some of our models include a microwave or convection oven alongside the standard stove and oven. To power this appliance, you will need a minimum of a **110V/15 AMP hook-up**. Please note that running the microwave on a 15 AMP hook-up while other 110V appliances are running may overload the circuit and trip the main fuse (110V breaker). We recommend a **30 AMP connection** for operating multiple 110V appliances at once.

CONVECTION OVEN (IF AVAILABLE)

CONTROLS AT A GLANCE



- ① Convection
 - ② Grill
 - ③ Roast
 - ④ Power in %
 - ⑤ Defrost
 - ⑥ Auto Menu:
Popcorn/Potato/Beverages
Dinner Plate/Fresh and frozen vegetables
 - ⑦ Number Keys/Convection Temperature Keys
 - ⑧ Clock Setting
 - ⑨ Stop/Clear
 - ⑩ Express Cook
 - ⑪ Kitchen Timer
 - ⑫ Start/+30SEC
- Convection Menu:
Roast Chicken/Cake/Pizza

WATER SYSTEM

FRESHWATER TANK (POTABLE WATER/TANK FILL)

Your RV is equipped with an integrated freshwater tank for your convenience. For information on how much water the tank holds, please refer to the "Vehicle Specifications" chapter. To refill the tank, simply connect a water hose to the marked inlet—it will be labeled as "Potable Water" or "Tank Fill"—on the exterior of the RV. Remember to refill the tank regularly!

To protect the water system, please **never allow the freshwater tank to run completely empty**, as this can cause damage to the water pump. Renters are responsible for any damage costs or time lost resulting from an insufficient water tank level.

Troubleshooting: Freshwater Tank

Challenge	What to check and do
Freshwater tank remains empty despite refilling.	Please ensure you are using the correct inlet. The freshwater tank inlet, often labeled " Potable Water " or " Tank Fill ," is typically located on the passenger side . Do not confuse this with the city water connection or the sewer flush ports, which are usually located on the driver side. Remember, the freshwater tank does not automatically refill through the city water connection; it must be refilled separately through the correct dedicated inlet.

WATER PUMP



To draw water from your freshwater tank and supply the fixtures in your RV, the water pump switch ③ must be in the **ON** position. You will find the water pump switch on the main battery and tank indicator panel.

If you are using the city water connection or plan to drive for an extended period without using the water system, please turn the pump **OFF**. Running the pump unnecessarily can cause it to overheat. As a friendly reminder, renters are responsible for any damages resulting from pump operation.

Troubleshooting: Water Pump

Challenge	What to check and do
The water pump does not start.	<ul style="list-style-type: none"> • Check the Fuse: The 12-Volt plug-in fuse may be blown. Please check your 12V plug-in fuses and replace the water pump fuse if necessary. • Check the Battery: The coach battery voltage might be too low. Please check the current level on the battery and tank indicator panel and recharge the battery if needed. • Call for Service: If the above steps do not resolve the issue, the pump may be faulty. Please call our OnRoad-Service for assistance.
Constant “grunting” sound from the pump.	<ul style="list-style-type: none"> • Check the Water Tank: This sound often means the freshwater tank is empty. Please refill your tank immediately. • Call for Service: If the tank is full, a constant noise may indicate a loose connection or air in the water system. Please call our OnRoad-Service for further inspection.

CONNECTING TO CITY WATER

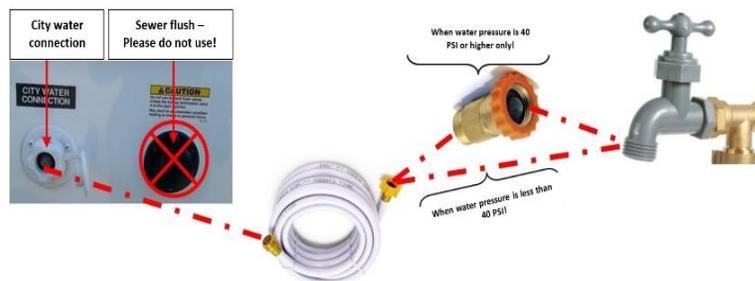
Your RV allows for a direct connection to the campground's pressurized water system, utilizing the provided water hose and pressure regulator.

Before connecting, please ask the campground staff about their water pressure.

You must always use the pressure regulator if the pressure is **40 PSI or higher**, or if you are unsure of the campsite's pressure.

To connect, attach one end of the hose to the city water inlet on the driver side of the RV. If you are using the **regulator**, connect it **between the hose and the campsite water tap**.

When you are ready, open the campsite tap **slowly**, starting with about a half-turn to prevent excess pressure in the system. Finally, slowly open all of your RV water taps to properly ventilate the pipes and release any trapped air.



WATER HEATER

Your RV is equipped with a convenient propane-operated water heater. It fills automatically using cold water drawn from either the internal freshwater tank or the city water connection — no manual refilling is required!

To begin heating, simply turn the water heater switch **ON**. The red LED will illuminate briefly and should go off after about 15 seconds. At this time, you will hear the propane flame ignite at the heater.

The water will reach a temperature of approximately 50 to 60 degrees Celsius (120-140F) and typically requires a heating time of about **20 to 30 minutes**.

The electric option is only available when the RV is hooked up to power at the campsite or with a running generator



Friendly reminder: For your safety and the proper functioning of the unit, it is **important that the water heater is turned off while the RV is in motion** (while you are driving).

Troubleshooting: Water Heater

Challenge	What to check and do
The Water Heater LED Does Not Illuminate When Switched ON.	<ul style="list-style-type: none"> • Check Temperature: The water may already be hot enough, which prevents the heating cycle from starting. • Check the Fuse: The 12V plug-in fuse for the water heater may have blown. Please check and replace the fuse if necessary. • Perform a Reset: A reset may be required at the water heater unit itself. If unsure how to do this, please contact OnRoad-Service.
The water heater does not work at all.	<ul style="list-style-type: none"> • Check Propane Level: Ensure you have enough propane in the tank for the heater to ignite and run. • Check Battery Power: The coach battery level may be too low to provide the necessary power for ignition. Check your battery level and recharge if needed.

SHOWER

The shower has a slider on the shower head itself what can be pushed in both directions. It stops the water flow from the shower head and helps save water while having a shower.



Troubleshooting: Shower

Challenge	What to check and do
The water in the shower does drain	<ul style="list-style-type: none"> • Check the Grey Water Tank: The most common cause is a full grey water tank. Please empty the tank as soon as possible. • Check the Drain: The shower drain may be clogged. Please check the drain and remove any hair or residue that is blocking the flow.

USING THE OUTSIDE SHOWER

Your motorhome is conveniently equipped with an outside shower. To help us protect the environment, please **only use biodegradable shower gels and shampoos** when utilizing this feature. These environmentally friendly products are readily available at most outdoor and camping supply stores. Thank you for considering the environment and following these simple guidelines.

USING THE TOILET

Before using the toilet, please ensure there is a small amount of water in the bowl. If you are not connected to city water, remember to first turn on the water pump.

To operate the toilet, use the pedal located at the base:

- **Pressing the pedal halfway** allows water into the bowl for rinsing.
- **Pushing the pedal all the way down** flushes the waste into the black tank.

WASTEWATER TANKS

Your RV is equipped with two separate wastewater tanks:

- The **Grey Water Tank** holds wastewater drained from your sinks and shower.
- The **Black Water Tank** holds waste that is flushed down the toilet.

To prevent clogging in the black tank, please remember to **use plenty of water** with each toilet flush. Since the capacity of both tanks is limited, they must be emptied regularly at designated dump stations.

BLACK TANK TREATMENT

Using chemicals in the black water tank is essential as they help prevent clogs, ensure thorough drainage, and effectively deodorize and decompose waste. Your rental unit has been provided with a starter pack. During the course of your trip, you may need to purchase extra. Stores like Walmart, Canadian Tire, RV dealerships with a parts store and hard ware stores usually carry these products.

These helpful chemicals are available in liquid, powder, or tablet form and should be added to the tank after every time the black water tank has been drained.

To add the chemicals, drop them directly through the toilet bowl. Then, add two buckets of water, **or** hold the flushing lever of the toilet open for 10 seconds while the water pump is running. This step ensures the chemicals dissolve and activate properly.

To prevent clogs and ensure smooth operation of your system, please only use **biodegradable or single-ply toilet paper**.

UNDER NO CIRCUMSTANCES should you dispose of items such as diapers, hygiene articles, Q-tips, or any non-human waste products in the toilet. Avoiding these items prevents costly clogs, repairs, and time loss, which would be at the renter's expense.

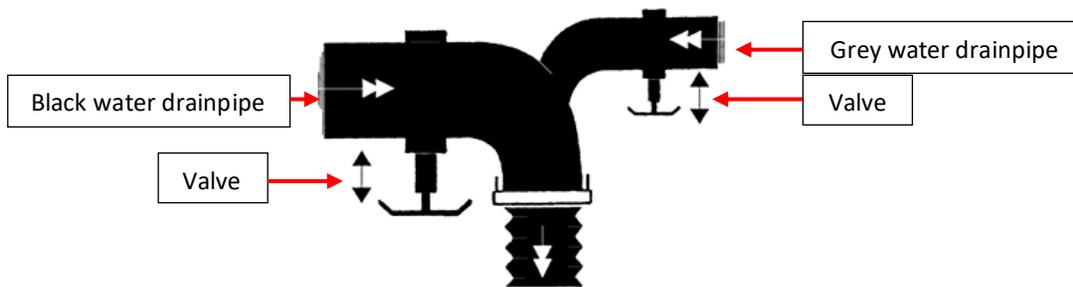
Troubleshooting: Toilet

Challenge	What to check and do
The toilet is clogged up.	<ul style="list-style-type: none">• Check the Tank Level: The black water tank might be full. Please empty it as soon as possible at your campground's dump station or an authorized Sani dump facility.• Try Hot Water: Pour some hot water into the toilet bowl. The hot water will flow to the wastewater tank and should help dissolve any accumulated solid waste quickly. Note: This solution only works if the blockage is not caused by foreign objects.

EMPTYING THE WASTEWATER TANKS

When you are ready to empty your wastewater tanks at a designated dump station, please follow these steps:

1. **Remove the Protective Cap:** Carefully twist off the cap from the sewer outlet.
2. **Attach the Hose:** Screw the sewer hose securely onto the outlet using the bayonet joint.
3. **Position the Hose:** Place the other end of the sewer hose into the dump pit opening.
4. **Drain the Black Tank:** Pull the black drain valve open and allow the tank to empty completely.
5. **Drain the Grey Tank:** Once the black tank is empty, pull the grey drain valve open and allow it to drain completely. (The grey water helps rinse the hose!)
6. **Final Flush:** Flush at least two buckets of clean water through the toilet to help cleanse the black tank before closing the valves.
7. **Close Valves:** Push the grey and black drain valves back in until they are completely closed.
8. **Store the Hose:** Carefully remove the sewer hose, rinse if necessary, and store it away safely.
9. **Replace the Cap:** Securely close the protective cap on the sewer outlet.



For safety and proper operation, please adhere to these guidelines when emptying the tanks:

- **Never leave the vehicle unattended** while the wastewater tank is draining into the dump pit.
- **Keep the Drain Valves Closed:** Even when you are connected to a permanent sewer hookup, you should not leave the drain valves open. This will eventually lead to clogs in the system. Any damage resulting from improper use is the responsibility of the renter.
- **Use Designated Stations:** Wastewater must only be emptied at designated disposal stations. Look for signs marked "DUMPING," "SANI," or "DISPOSAL." You can typically find these stations at most campgrounds, some rest areas, and certain gas stations along main roads and highways.
- **Empty Regularly:** The wastewater tanks have limited capacity and should be emptied regularly, typically every two or three days.

Troubleshooting: Wastewater Tanks

Challenge	What to check and do
Water comes out of the toilet and/or the ventilation pipe on the roof while connected to city water.	<ul style="list-style-type: none"> • It appears the water hose was accidentally connected to the sewer flush port instead of the correct "City Water" hook-up. Please turn off the water immediately and reconnect the hose to the correct "City Water" inlet.
The wastewater tanks are indicated as full despite being recently emptied.	<ul style="list-style-type: none"> • Check the Sensors: False readings often occur when paper, grease, or food particles stick to the sensors inside the tank. • Check for Clogs: If you can hear water running through the sewer hose when draining, there is likely no clog, and the issue is sensor build-up.

SAFETY EQUIPMENT

FIRE EXTINGUISHER

A fire extinguisher is an essential part of the safety equipment provided in every motorhome.

- **Location:** Please refer to the "**Vehicle Specifications**" section of this manual for the exact location of the fire extinguisher within your RV model.
- **Action:** Familiarize yourself with its location and operating instructions immediately upon taking possession of the motorhome.

SMOKE DETECTOR/CARBON MONOXIDE ALARM



Your RV is equipped with a **combined carbon monoxide (CO) alarm and smoke detector** for your safety.

Carbon monoxide is a **colorless and odorless gas** that can be deadly. It can be released by malfunctions in the burner systems of the stove, oven, or furnace.

Continuous Alarm (Loud Beeping): Indicates excess CO detected. **Immediately** turn off all appliances, open all windows/skylights, and evacuate the RV. Seek medical attention if symptoms of poisoning are present.

Prevention: Always ventilate well while cooking. Open a skylight and/or window when using the stove or oven

Battery Maintenance

If the alarm device beeps in **short intervals** without triggering a full continuous alarm, the batteries need to be replaced.

Action: Replace the batteries immediately to ensure the device's working condition and your safety.

Reimbursement Note: Please keep all receipts for battery purchases for reimbursement.

PROPANE DETECTOR/ALARM



Your RV is equipped with a propane detector, typically located near the floor.

- **Function:** The alarm sounds (continuous beeping) if an increased propane emission is detected (e.g., from the stove or oven).
- **Maintenance:** Do not place any objects on or near the detector to prevent false alarms.

Low Battery Warning

The propane detector is powered by the coach battery. If the detector emits a **beep every 30 seconds**, it indicates that the coach battery level is too low.

Recharge the coach battery immediately to ensure the detector remains functional and your safety is maintained.

If the propane alarm sounds:

1. **Turn off the propane supply** on the main tank.
2. **Open all windows and doors** and **wait outside** the motorhome until the alarm stops.
3. **Once silenced**, verify that the stove and oven control knobs are fully off and safely check for any propane leaks. If the propane alarm does not stop, please call our OnRoad Department.

RETURNING THE VEHICLE

To ensure a seamless return process and help us keep our vehicles in top shape for the next adventurer, please follow this checklist.

RETURN TIME

The vehicle must be returned to the rental station **no later than the exact time specified in your rental agreement**, and **ready for immediate inspection**. Please allow yourself sufficient time to pack up all belongings **before** your scheduled return time.

LATE RETURNS

If you anticipate being late, you **must** seek prior approval from our rental station.

If the vehicle is returned late **without prior approval**, an **hourly late fee** will be charged, as detailed in your "Terms & Conditions."

TANK PREPARATION

To avoid service fees, please ensure the following tasks are handled before return:

Fuel Tank: Must be **FULL**.

Waste Tanks: The black water tank (toilet) and the grey water tank (sink/shower) must be **EMPTIED**. The propane and water tanks can be left as is.

VEHICLE CONDITION

Interior Condition: Please return the vehicle with the interior **reasonably clean**. This means dishes done and put away, tidying up, sweeping the floor, cleaning liquid spills and removing all personal trash.

No Smoking Policy: Smoking (including vaping) is strictly prohibited inside the vehicle. Violators will be fined according to the "Terms & Conditions."

TRAFFIC VIOLATIONS

Renters are fully liable for all traffic violations (tickets, fines, etc.) committed during the rental period.

Please pay any ticket received before return. Many tickets have an online payment option.

For any delays in payment, a **processing fee** will be charged in addition to the actual ticket amount.

Thank you! We pride ourselves on the condition of our fleet. Your cooperation is greatly appreciated!

If you have any questions or concerns during your trip, please don't hesitate to contact us.

Your rental team wishes you a pleasant and unforgettable time!

Your FRASERWAY & FOUR SEASONS Team



Disclaimers:

Features, components and appliances depicted in this manual may differ from your rental motorhome depending on the model year. All features, components, appliances, materials, instructions, and guidance depicted and/or described in the manual and documentation are as accurate as possible at the time of creation and initially published but may not be accurate as a result of your rental motorhome having been assembled on a date after the manual or document was produced and initially published. Fraserway RV LP reserves the right to make changes, substitutions and improvements to its products without prior notification. This manual is for demonstrative purposes only. If you are still unsure on how to properly operate any appliance or feature addressed by the manual or documentation, please consult with your local Fraserway RV rental branch directly. This manual is © 2025 Fraserway RV LP, and all related marks, logos, and model names are owned by Adventurer Manufacturing LP and Fraserway RV LP, Inc. or its licensor(s). No portion of this manual may be copied, altered, published, displayed, broadcast, or otherwise used without the express permission of Fraserway RV LP, Inc. All rights reserved.

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